

# Statistical Summary of Bay Area Transit Operators

Fiscal Years 1997–98 Through 2001–2002

December 2003



METROPOLITAN  
TRANSPORTATION  
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# **Statistical Summary of Bay Area Transit Operators**

## **Fiscal Years 1997-98 Through 2001-02**

*Prepared by  
Metropolitan Transportation Commission  
Programming & Allocations Section*

*December 2003*

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## INTRODUCTION

The *Statistical Summary of Bay Area Transit Operators* is produced annually by the Metropolitan Transportation Commission (MTC) and includes a summary of financial and operating information for the majority of public transit agencies in the nine-county San Francisco Bay Area.

This publication is designed to allow quick access to information about the transit operators, and thus includes the information most often requested by a target audience including transit operators, agencies, consultants, academic and industry researchers, elected officials, and professionals at all levels of government.

Data provided in the *Statistical Summary of Bay Area Transit Operators* are audited figures from past fiscal years taken directly from the MTC Regional Reporting System, from the Federal Transit Administration National Transit Database Reports, or through correspondence with the transit agencies. This document is also available on MTC's website at: [www.mtc.ca.gov](http://www.mtc.ca.gov).

For the definitions of terms that are commonly used in the text of this document, please refer to the *Definitions* section beginning on page 86.

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## FORMAT

### Design and Layout

The 2003 (FY 1997-98 through 2001-02) *Statistical Summary of Bay Area Transit Operators* includes some features to accompany the general overview of each operator's system characteristics and finances. These features have been included to provide greater context to each of the region's transit properties' varied operations. Geographical Information System-generated agency-specific maps provide a visual context for operating areas. Each map details the scope of the service areas with emphasis on express, local, and rail lines. Average frequency of scheduled service ("headways") for commute, midday, evening, and early morning hours have also been included in a table at the bottom right hand corner of each map.

### Operator Profile

The operator profile is a one-page basic introduction to the agency, including the organization type, operational information, inter-operator coordination, fare and patronage structure, and operating revenue sources.

### Financial and Operating Data

The tables following each transit profile contain operator-specific financial and operating data for fiscal years 1997-98 through 2001-02, for each transit mode (including paratransit). All data has been audited and reported by individual operators. Early editions of the *Statistical Summary of Bay Area Transit Operators* also included estimated financial and operating figures for the current fiscal year and projections for the following year. However, these figures were estimates only, and often differed significantly from the audited data later released. For this reason, since 1996 the focus was narrowed to include only audited data.



## Performance Measures

Performance measures are often used by transit agencies for monitoring progress toward policy goals and objectives. With historical data, performance measures can be used to identify trends over time, as well as for forecasting future performance. The following table lists the performance measures presented for each operator, the performance concept each measure is intended to capture, and the formula for calculating each measure (in terms of the variables used in this document). Cost effectiveness calculations are presented both in current dollars and in constant FY 1997-98 dollars, using a Bay Area-specific Consumer Price Index (CPI) to account for inflation.

PERFORMANCE CONCEPT	PERFORMANCE MEASURE	FORMULA
Cost Efficiency	Operating cost per revenue-vehicle hour	Cost/RVH
Cost Effectiveness	Operating cost per passenger	Cost/Pass
Service Effectiveness	Passengers per revenue-vehicle hour	Pass/RVH
Service Effectiveness	Passengers per revenue-vehicle mile	Pass/RVM
Labor Efficiency	Revenue-vehicle hours per employee	RVH/Emp
Farebox Recovery	Ratio of fares received to total operating cost	Rev/Cost

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## DATA DISCLAIMER

The data presented in this document are intended to provide useful information about Bay Area transit operations as of June 2003. Readers of this document should not draw definitive conclusions about individual transit operators or about the Bay Area's transit system in general based solely on information from this summary. In some cases, comparative analyses may be appropriate; however, significant differences in operating environments, local geography, and system capital, as well as variations in reporting techniques, will likely result in differences in transit performance, even among operators of similar size.

MTC STATISTICAL SUMMARY OF BAY AREA TRANSIT OPERATORS

**BAY AREA SYSTEM\***

STATISTICAL SUMMARY TOTALS

*in thousands*

REGION-WIDE BUDGET	1997-98	1998-99	1999-00	2000-01	2001-02
<i>Operating Costs</i>					
Fixed Route Service	1,135,967	1,200,287	1,364,463	1,406,234	1,552,650
Paratransit Service	50,703	55,376	63,681	75,828	108,851
<b>Total Costs</b>	<b>\$1,186,670</b>	<b>\$1,255,663</b>	<b>\$1,428,144</b>	<b>\$1,482,062</b>	<b>\$1,661,501</b>

Operating Revenue						
Farebox:	Fixed-Route Service	390,669	407,691	443,261	472,666	438,159
	Paratransit Service	3,855	4,358	5,331	5,162	3,872
Total Farebox Revenue		\$394,524	\$412,049	\$448,592	\$477,828	\$442,032
Non-Fare Revenue		29,301	43,100	48,731	64,469	50,422
Property Tax		31,337	44,378	44,220	60,219	65,921
Sales Tax		305,352	340,637	348,341	432,502	387,326
TDA		212,418	209,455	233,142	242,679	304,815
STA		28,400	30,807	31,072	29,965	49,750
Federal Transit Grants		3,178	15,558	42,966	43,332	52,648
Other		269,723	299,546	337,086	401,733	427,552
Total Revenue		1,274,233	1,395,530	1,534,150	1,753,646	1,780,465

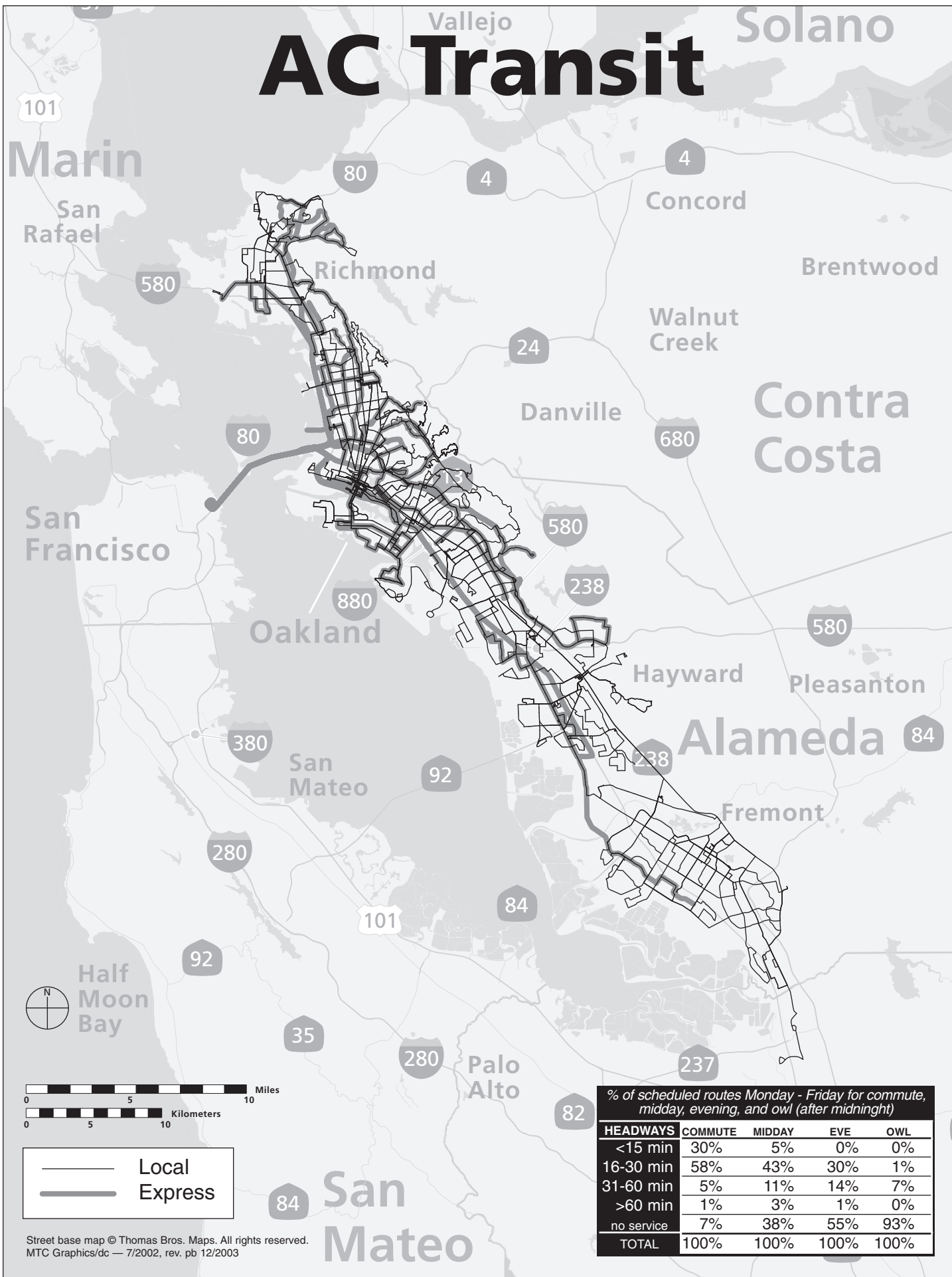
REGION-WIDE OPERATING DATA	1997-98	1998-99	1999-00	2000-01	2001-02
<i>Fixed-Route Service</i>					
Total Passengers (000)	470,991	478,233	501,684	526,297	509,062
Revenue Vehicle Miles (000)	152,007	153,476	159,685	163,634	165,575
Revenue Vehicle Hours (000)	9,624	9,747	10,098	10,348	10,811
Total Employees (FTE)	13,089	13,739	14,395	15,140	15,560
<i>Paratransit Service</i>					
Total Passengers (000)	2,334	2,481	2,758	3,472	3,891
Revenue Vehicle Miles (000)	13,156	14,714	18,793	23,205	27,272
Revenue Vehicle Hours (000)	966	1,043	1,224	1,522	2,090
Total Employees (FTE)	598	673	651	388	266

*Fixed Route Service includes bus, ferry, heavy rail and/or light rail*

**\*21 Bay Area transit operators included in summary:**

AC Transit	Petaluma Transit
Altamont Commuter Express	SF Municipal Railway
BART	SamTrans
Caltrain	Santa Clara Valley Transportation Authority
CCCTA/County Connection	Santa Rosa City Bus
ECCTA/Tri Delta Transit	Sonoma County Transit
Fairfield/Suisun Transit	Union City Transit
Golden Gate Transit	Vacaville Transit
Healdsburg In-City Transit	Vallejo Transit
LAVTA	WestCAT
Napa VINE	

# AC Transit



*% of scheduled routes Monday - Friday for commute, midday, evening, and owl (after midnight)*

HEADWAYS	COMMUTE	MIDDAY	EVE	OWL
<15 min	30%	5%	0%	0%
16-30 min	58%	43%	30%	1%
31-60 min	5%	11%	14%	7%
>60 min	1%	3%	1%	0%
no service	7%	38%	55%	93%
TOTAL	100%	100%	100%	100%

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## Alameda-Contra Costa Transit District

1600 Franklin Street  
Oakland, CA 94607  
(510) 891-4777

INFORMATION CURRENT AS OF JUNE 2003

### GENERAL DESCRIPTION

Starting Year	1960
Organization Type	Transit District created by the State Legislature
Governing Body	7-member elected Board of Directors
Board Selection	5 represent wards, 2 elected at large

### SERVICE AREA

Square Miles	364
Population	1,409,983

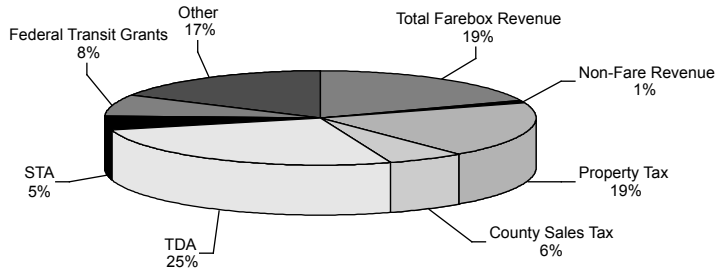
Service area consists of two districts: District 1 includes portions of Western Contra Costa Counties, including the cities of Alameda, Albany, Berkeley, El Cerrito, Emeryville, Hayward, Oakland, Piedmont, Richmond, San Leandro, San Pablo, and the major unincorporated areas of Ashland, Castro Valley, El Sobrante, Kensington, and San Lorenzo; District 2 includes the cities of Fremont and Newark.

### FARE STRUCTURE

Category	Single Fare	Transbay Routes	Monthly Pass	Patronage
Adult	\$1.50	\$2.50	\$50.00*	n/a
Child** (5-12)	\$0.75	\$1.25	\$17.00	n/a
Youth** (13-17)	\$0.75	\$2.50	\$17.00	n/a
Senior/Disabled	\$0.75	\$1.25	\$17.00	n/a
Inter-Operator Transfer	\$1.00	\$1.00	-	n/a
Transfer	\$0.25	\$0.25	-	n/a
Cal Class Pass	\$16.00 per semester			

\*Transbay Monthly Pass, \$85.00; \*\*\$150 for unlimited Annual Youth Pass

### OPERATING REVENUE, FY 2001-02



### SYSTEM CHARACTERISTICS

Active fleet	768 motor buses
Total employees	2,326
Routes	146
local	105
transbay	38
other express	3

### Hours of Operation

Monday - Sunday 24 hours

### INTER-OPERATOR COORDINATION

#### Inter-Operator Connections:

AirBART	VTA
SamTrans	BART
Vallejo Transit	Muni
CCCTA	WestCAT
GGBHTD	Dumbarton Express
Union City Transit	

#### Joint Fare Instruments and Transfers:

- BART Plus Pass
- AC Transit/SamTrans
- AC Transit/VTA Transfer
- AC Transit/BART Transfer
- AC Transit/Muni Joint Pass
- Transbay Transfer
- UC Berkeley Class Pass
- Dumbarton Express Transfer
- AC Transit/WestCAT Transfer
- AC Transit/Oakland/Alameda Ferry/Muni

#### SOURCE:

FY 03-04 Claim for Transportation Development Act and State Transit Assistance Funds; National Transportation Database Report

**AC TRANSIT**

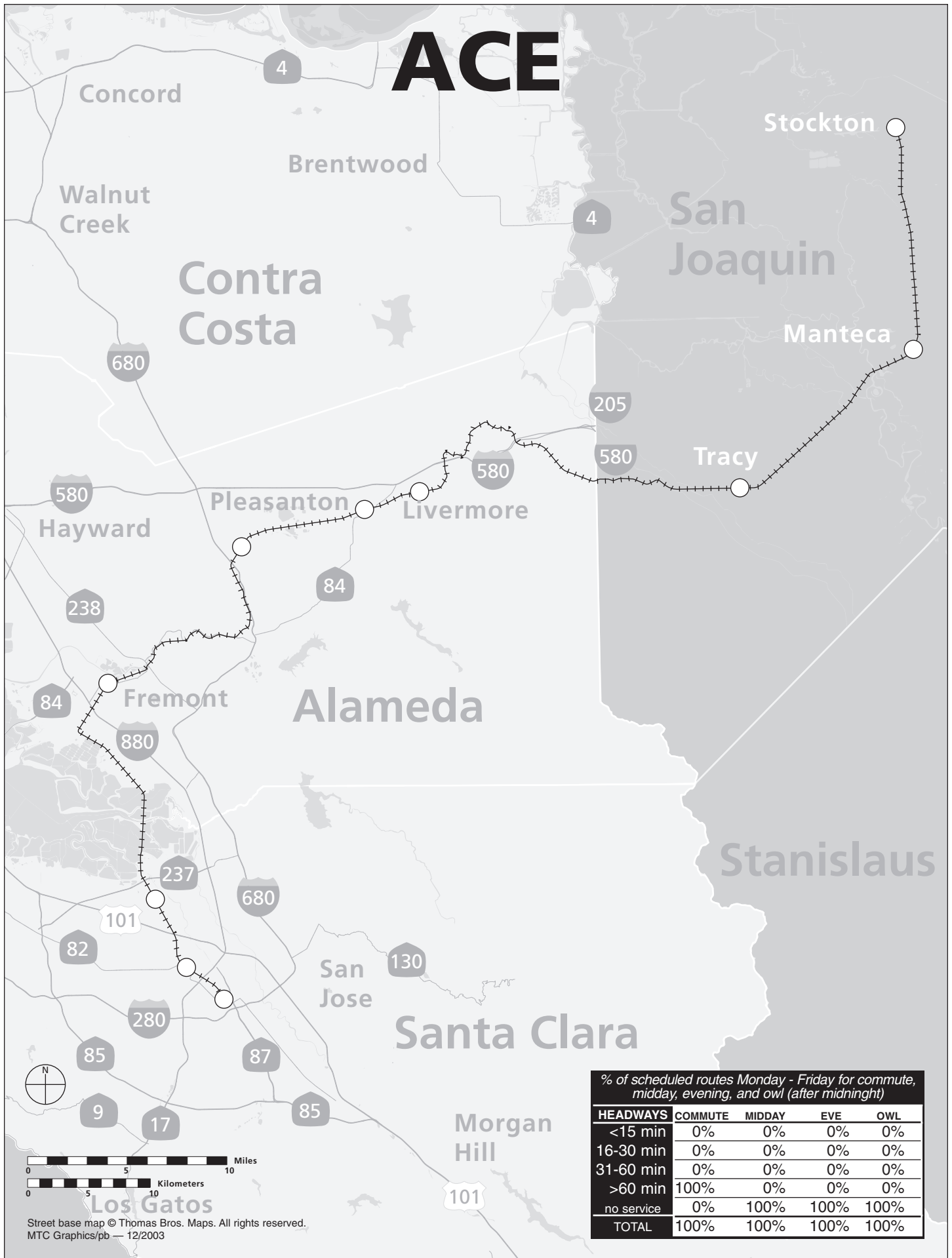
SYSTEM-WIDE BUDGET			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Costs (000)</b>							
	Fixed Route Bus	Bcost	\$152,109	\$164,632	\$183,919	\$200,339	\$221,571
	Paratransit	Pcost	9,299	9,882	11,170	14,355	16,270
<b>Total Costs</b>			<b>\$161,408</b>	<b>\$174,515</b>	<b>\$195,089</b>	<b>\$214,694</b>	<b>\$237,841</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed Route Bus	Brev	\$40,013	\$40,533	\$44,345	\$47,619	\$45,066
	Paratransit	Prev	783	888	979	1,034	1,002
Total Farebox Revenue			\$40,796	\$41,421	\$45,324	\$48,654	\$46,068
Non-Fare Revenue			1,225	6,007	6,602	11,615	1,963
Property Tax			17,979	29,940	28,996	43,365	47,208
County Sales Tax			11,158	11,469	12,804	14,416	13,673
TDA			44,143	44,143	49,147	45,848	64,004
STA			9,936	8,855	8,828	8,964	11,418
Federal Transit Grants			558	41	16,386	7,698	18,766
Other			36,006	31,394	27,125	30,581	41,187
<b>Total Revenue</b>			<b>\$161,801</b>	<b>\$173,271</b>	<b>\$195,212</b>	<b>\$211,140</b>	<b>\$244,287</b>
FIXED-ROUTE BUS PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)		Bpass	63,463	65,668	67,632	71,065	69,085
Revenue Vehicle Miles (000)		Brvm	19,595	19,911	21,518	22,799	23,194
Revenue Vehicle Hours (000)		Brvh	1,644	1,665	1,812	1,953	1,948
Employee Equivalents (FTE)		Bemp	1,927	2,091	2,004	2,155	2,145
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Bcost/ Brvh	\$92.53	\$98.85	\$101.52	\$102.59	\$113.77
Cost Efficiency	(constant FY97 \$)		\$92.53	\$95.46	\$94.08	\$90.10	\$96.77
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$2.40	\$2.51	\$2.72	\$2.82	\$3.21
Cost Effectiveness	(constant FY97 \$)		\$2.40	\$2.42	\$2.52	\$2.48	\$2.73
Service Effectiveness		Bpass/ Brvh	38.61	39.43	37.33	36.39	35.47
Service Effectiveness		Bpass/ Brvm	3.24	3.30	3.14	3.12	2.98
Labor Efficiency (000)		Brvh/ Bemp	0.85	0.80	0.90	0.91	0.91
Farebox Recovery		Brev/ Bcost	26.3%	24.6%	24.1%	23.8%	20.3%
PARATRANSIT PERFORMANCE*			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)		Ppass	414	421	456	464	446
Revenue Vehicle Miles (000)		Prvm	3,333	3,398	3,397	3,862	4,080
Revenue Vehicle Hours (000)		Prvh	254	248	253	273	275
Employee Equivalents (FTE)		Pemp	237	245	N/A	172	N/A
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Pcost/ Prvh	\$36.61	\$39.85	\$44.14	\$53.00	\$59.12
Cost Efficiency	(constant FY97 \$)		\$36.61	\$38.48	\$40.91	\$46.55	\$50.28
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$22.46	\$23.47	\$24.50	\$30.94	\$36.48
Cost Effectiveness	(constant FY97 \$)		\$22.46	\$22.67	\$22.71	\$27.17	\$31.03
Service Effectiveness		Ppass/ Prvh	1.63	1.70	1.80	1.70	1.62
Service Effectiveness		Ppass/ Prvm	0.12	0.12	0.13	0.12	0.11
Labor Efficiency (000)		Prvh/ Pemp	1.07	1.01	N/A	1.59	N/A
Farebox Recovery		Prev/ Pcost	8.4%	9.0%	8.8%	7.2%	6.2%

\*AC Transit, in partnership with BART, initiated paratransit service in FY 1996-97 through the creation of the East Bay Paratransit Consortium (EBPC). AC Transit contributes approximately 69% of EBPC's funding, with BART contributing the remainder. All paratransit numbers represent AC Transit's share (69%) of EBPC operations.





# ACE



*% of scheduled routes Monday - Friday for commute, midday, evening, and owl (after midnight)*

HEADWAYS	COMMUTE	MIDDAY	EVE	OWL
<15 min	0%	0%	0%	0%
16-30 min	0%	0%	0%	0%
31-60 min	0%	0%	0%	0%
>60 min	100%	0%	0%	0%
no service	0%	100%	100%	100%
TOTAL	100%	100%	100%	100%

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## ALTAMONT COMMUTER EXPRESS

## Altamont Commuter Express (ACE)

5000 S. Airport Way, Suite 201  
Stockton, CA 95213  
(800) 411-RAIL

INFORMATION CURRENT AS OF JUNE 2003

### GENERAL DESCRIPTION

Starting Year	1998
Organization Type	Regional Transit Agency
Governing Body	San Joaquin Regional Rail Commission (SJRRRC)
Board Selection	5 member board of elected local officials, appointed by San Joaquin Council of Governments (SJCOG)

### SERVICE AREA

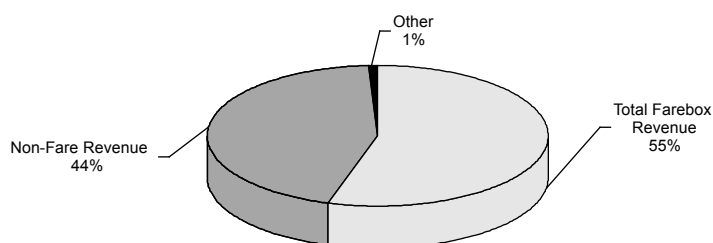
Square Miles	1,248
Population	3,703,121

### FARE STRUCTURE\*

Category	Single Fare	Round Trip	Monthly Pass	Patronage
1 zone	\$3.00	\$4.00	\$65.00	N/A
2 zone	\$4.00	\$8.00	\$113.00	N/A
3 zone	\$7.00	\$11.00	\$162.00	N/A
4 zone	\$8.00	\$14.00	\$210.00	N/A
5 zone	\$9.00	\$18.00	\$259.00	N/A

\* Only for fixed route service

### OPERATING REVENUE, FY 2001-02



### SYSTEM CHARACTERISTICS

Active fleet	20 cars
	5 locomotives
Routes	1 Stockton to San Jose
Total employees	35
Hours of Operation	04:00 - 19:30

### INTER-OPERATOR COORDINATION

#### Inter-Operator Connections

VTA  
LAVTA (WHEELS)  
CCCTA (County Connection)  
SJRTD (SMART)

#### Joint Fare Instruments and Transfers:

Free transfers for ACE passengers  
to connecting services.

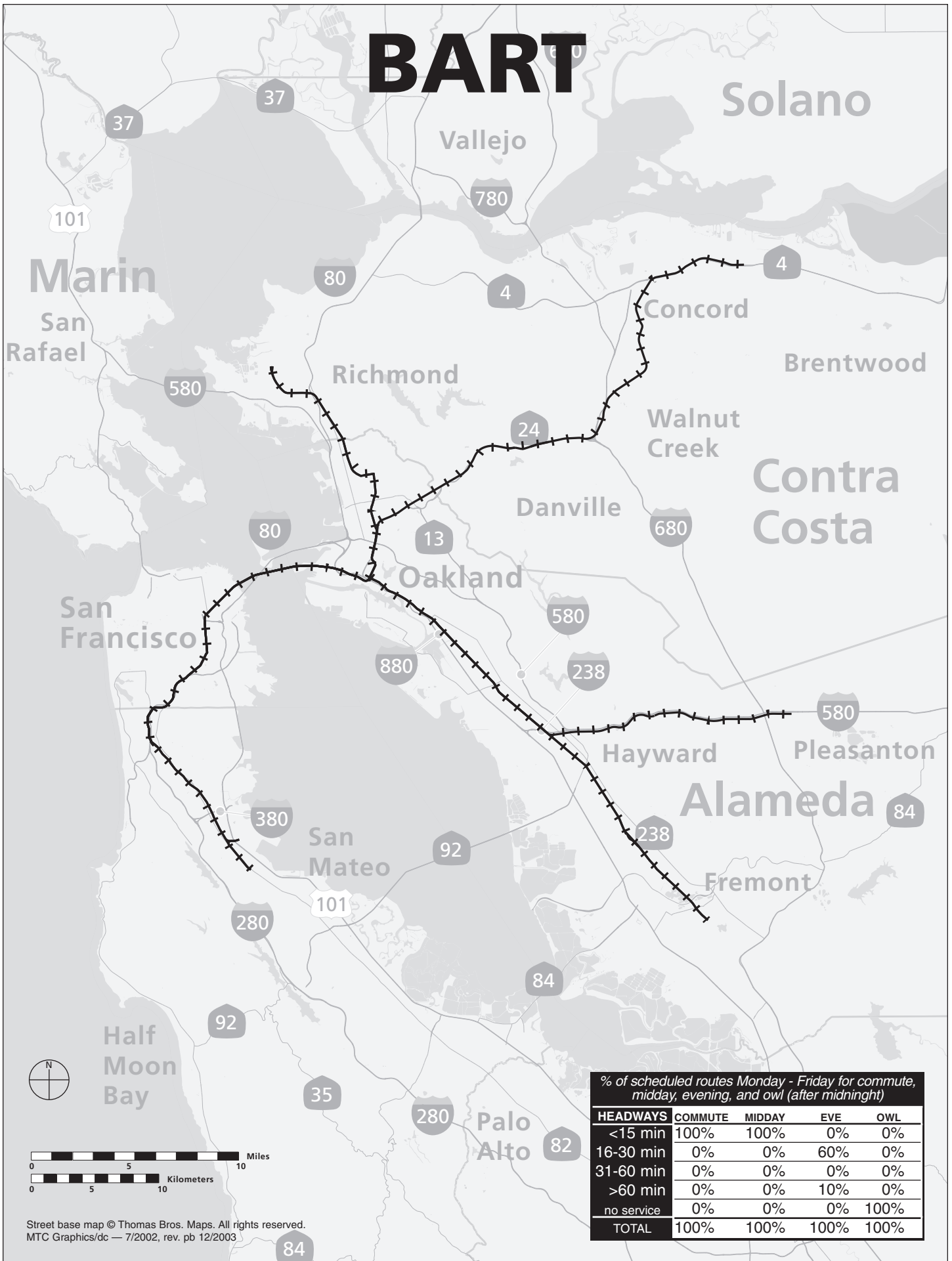
SOURCE:  
National Transportation Database Report

**ACE - Commuter Rail**

<b>SYSTEM-WIDE BUDGET</b>			<b>1997-98*</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Costs (000)</b>							
	Fixed Route Bus	Bcost	N/A	\$4,043	\$6,218	\$7,320	\$8,223
<b>Total Costs</b>							
		cost	N/A	\$4,043	\$6,218	\$7,320	\$8,223
<b>Operating Revenue (000)</b>							
Farebox:	Fixed Route Bus	Brev	N/A	\$1,372	\$2,585	\$4,493	\$4,500
<b>Total Farebox Revenue</b>							
		rev	N/A	\$1,372	\$2,585	\$4,493	\$4,500
Local Funds			N/A	\$439	\$1,995	\$2,772	\$3,652
State Funds			N/A	\$0	\$0	\$0	\$0
Federal Funds			N/A	\$2,218	\$1,573	\$0	\$0
Other			N/A	\$14	\$65	\$56	\$70
<b>Total Revenue</b>			<b>N/A</b>	<b>4,043</b>	<b>6,218</b>	<b>7,320</b>	<b>8,223</b>
<b>HEAVY RAIL PERFORMANCE</b>			<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Data</b>							
Total Passengers (000)		Bpass	N/A	263	526	919	804
Revenue Vehicle Miles (000)		Brvm	N/A	490	440	595	739
Revenue Vehicle Hours (000)		Brvh	N/A	10	12	16	20
Employee Equivalents (FTE)		Bemp	N/A	14	18	28	64
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Bcost/ Brvh	N/A	\$425.53	\$527.99	\$443.69	\$407.88
Cost Efficiency	(constant FY97 \$)		N/A	\$410.92	\$489.28	\$411.16	\$377.98
Cost Effectiveness	(current \$)	Bcost/ Bpass	N/A	\$15.35	\$11.82	\$7.97	\$10.23
Cost Effectiveness	(constant FY97 \$)		N/A	\$14.82	\$10.95	\$7.38	\$9.48
Service Effectiveness		Bpass/ Brvh	N/A	27.73	44.68	55.69	39.88
Service Effectiveness		Bpass/ Brvm	N/A	0.54	1.19	1.55	1.09
Labor Efficiency (000)		Brvh/ Bemp	N/A	0.70	0.67	0.60	0.32
Farebox Recovery		Brev/ Bcost	N/A	33.9%	41.6%	61.4%	54.7%

\*ACE did not operate FY 97-98. The first day of service was Oct. 19, 1998; (FY 98-99).





*% of scheduled routes Monday - Friday for commute, midday, evening, and owl (after midnight)*

HEADWAYS	COMMUTE	MIDDAY	EVE	OWL
<15 min	100%	100%	0%	0%
16-30 min	0%	0%	60%	0%
31-60 min	0%	0%	0%	0%
>60 min	0%	0%	10%	0%
no service	0%	0%	0%	100%
TOTAL	100%	100%	100%	100%

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MTC Graphics/dc — 7/2002, rev. pb 12/2003



## Bay Area Rapid Transit District

800 Madison Street  
Oakland, CA 94607  
(510) 464-6000

INFORMATION CURRENT AS OF JUNE 2003

### GENERAL DESCRIPTION

Starting Year	1972 (Oakland/Fremont), 1973 (Oakland/Richmond) (Oakland/Concord) (within San Francisco), 1974 (Transbay service) (integrated systemwide service), 1995 (North Concord/Martinez extension), 1996 (extension to Pittsburg/Bay Point), 1997 (extension to Castro Valley and Dublin/Pleasanton), 2003 (SFO extension)
Organization Type	Transit District created by the State Legislature
Governing Body	9-member board of directors
Board Selection	9 election districts within the 3-county district
Contract Service	Intelitran (ADA paratransit service)

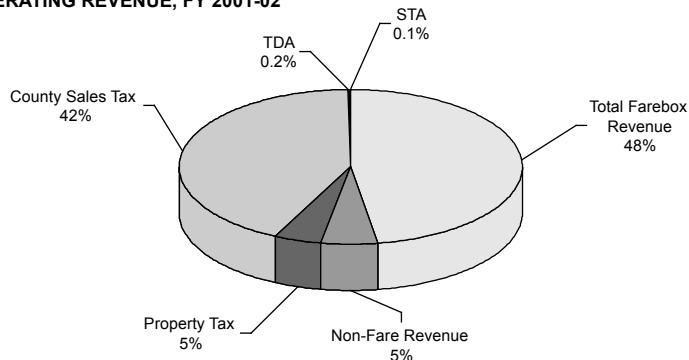
### SERVICE AREA

Square Miles	85
Population	741,774
Services are provided in the counties of Contra Costa, Alameda, and San Francisco.	

### FARE STRUCTURE

Category	Single Fare Range	Patronage
Adult	\$1.15 - \$4.95*	88%
Youth (under 5)	FREE	5%
Student (age 5-12)	\$0.575 - \$2.475**	7%
Senior/Disabled	\$0.288 - \$1.238***	
* 6.25% discount with high value tickets 50% off regular adult fare, requires advance purchase of ticket *** 75% off regular adult fare, requires advance purchase of ticket		**

### OPERATING REVENUE, FY 2001-02



### SYSTEM CHARACTERISTICS

Active fleet	669 heavy rail
Total employees	3,598
Routes	5
transbay	4
east bay only	1
Hours of Operation	
Monday - Friday	4:00 am - midnight
Saturday	6:00 am - midnight
Sunday	8:00 am - midnight

### INTER-OPERATOR COORDINATION

#### Coordinated Schedules:

CCCTA	AC Transit
Vallejo Transit	WestCAT
AirBART	GGBHTD
Muni	SamTrans
Amtrak	Union City Transit
VTa	LAVTA
Tri Delta	SMART
Benicia Transit	Martinez Link
Dumbarton Express	

#### Joint Fare Instruments and Transfers:

BART Plus Pass
BART/CCCTA Transfer
BART/Muni Transfer
BART/AC Transit Transfer
BART/Muni Fastpass
BART/VTa Transfer

#### SOURCE:

FY 02-03 Claim for Transportation Development Act and State Transit Assistance Funds, and the Short Range Transit Plan FY03-12 of BART



**BART**

SYSTEM-WIDE BUDGET			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Costs (000)</b>							
	Fixed Route Bus*	Bcost	\$2,202	N/A	N/A	N/A	N/A
	Heavy Rail	Hcost	288,741	\$288,530	\$309,606	\$326,356	\$329,524
	Paratransit**	Pcost	5,269	5,562	5,192	7,727	8,845
<b>Total Costs</b>			<b>\$296,212</b>	<b>\$294,091</b>	<b>\$314,799</b>	<b>\$334,084</b>	<b>\$338,369</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed Route Bus	Brev	\$379	N/A	N/A	N/A	N/A
	Heavy Rail	Hrev	162,368	173,087	\$193,847	\$212,823	\$193,247
	Paratransit	Prev	352	399	444	437	455
Total Farebox Revenue			\$163,098	\$173,486	\$194,291	\$213,260	\$193,701
Non-Fare Revenue			13,784	17,764	17,988	25,182	20,909
Property Tax			13,358	14,438	15,224	16,854	18,713
County Sales Tax			144,675	151,806	170,911	191,648	172,774
TDA			472	245	696	529	877
STA			1,074	192	255	156	376
Federal Transit Grants			0	0	0	0	0
Other			116	14	27	0	0
<b>Total Revenue</b>			<b>\$336,578</b>	<b>\$357,945</b>	<b>\$399,392</b>	<b>\$447,630</b>	<b>\$407,351</b>
FIXED-ROUTE BUS PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)		Bpass	658	N/A	N/A	N/A	N/A
Revenue Vehicle Miles (000)		Brvm	518	N/A	N/A	N/A	N/A
Revenue Vehicle Hours (000)		Brvh	27	N/A	N/A	N/A	N/A
Employee Equivalents (FTE)		Bemp	30	N/A	N/A	N/A	N/A
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Bcost/ Brvh	\$80.94	N/A	N/A	N/A	N/A
Cost Efficiency	(constant FY97 \$)		\$76.63	N/A	N/A	N/A	N/A
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$3.35	N/A	N/A	N/A	N/A
Cost Effectiveness	(constant FY97 \$)		\$3.17	N/A	N/A	N/A	N/A
Service Effectiveness		Bpass/ Brvh	\$24.18	N/A	N/A	N/A	N/A
Service Effectiveness		Bpass/ Brvm	1.27	N/A	N/A	N/A	N/A
Labor Efficiency (000)		Brvh/ Bemp	0.91	N/A	N/A	N/A	N/A
Farebox Recovery		Brev/ Bcost	17.2%	N/A	N/A	N/A	N/A
HEAVY RAIL PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)		Hpass	80,578	86,299	97,024	103,698	97,146
Revenue Vehicle Miles (000)		Hrvvm	55,270	54,817	57,378	58,771	60,666
Revenue Vehicle Hours (000)		Hrvh	1,552	1,525	1,535	1,597	1,552
Employee Equivalents (FTE)		Hemp	2,979	3,101	3,451	3,490	3,598
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Hcost/ Hrvh	\$186.08	\$189.20	\$201.64	\$204.40	\$212.26
Cost Efficiency	(constant FY97 \$)		\$186.08	\$182.70	\$186.86	\$179.52	\$180.54
Cost Effectiveness	(current \$)	Hcost/ Hpass	\$3.58	\$3.34	\$3.19	\$3.15	\$3.39
Cost Effectiveness	(constant FY97 \$)		\$3.58	\$3.23	\$2.96	\$2.76	\$2.89
Service Effectiveness		Hpass/ Hrvh	51.93	56.59	63.19	64.95	62.58
Service Effectiveness		Hpass/ Hrvvm	1.46	1.57	1.69	1.76	1.60
Labor Efficiency (000)		Hrvh/ Hemp	0.52	0.49	0.44	0.46	0.43
Farebox Recovery		Hrev/ Hcost	56.2%	60.0%	62.6%	65.2%	58.6%

## MTC STATISTICAL SUMMARY OF BAY AREA TRANSIT OPERATORS

**BART**

PARATRANSIT PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
Operating Data							
Total Passengers (000)	Ppass	186	189	205	220,598	205	
Revenue Vehicle Miles (000)	Prvm	1,497	1,526	1,526	1,749	1,841	
Revenue Vehicle Hours (000)	Prvh	114	112	114	126	128	
Employee Equivalents (FTE)	Pemp	106	110	N/A	N/A	N/A	
Performance Concepts							
Cost Efficiency	(current \$)	Pcost /Prvh	\$46.22	\$49.66	\$45.67	\$61.50	\$69.20
Cost Efficiency	(constant FY97 \$)		\$46.22	\$47.95	\$42.32	\$54.02	\$58.85
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$28.33	\$29.43	\$25.35	\$35.03	\$43.14
Cost Effectiveness	(constant FY97 \$)		\$28.33	\$28.42	\$23.49	\$30.76	\$36.69
Service Effectiveness		Ppass/ Prvh	1.63	1.69	1.80	1.76	1.60
Service Effectiveness		Ppass/ Prvm	0.12	0.12	0.13	0.13	0.11
Labor Efficiency (000)		Prvh/ Pemp	1.08	1.02	N/A	N/A	N/A
Farebox Recovery		Prev/ Pcost	6.7%	7.2%	8.5%	5.7%	5.1%

\* BART feeder bus service was assumed by local operators in FY 1998-99.

\*\* BART, in partnership with AC Transit, initiated paratransit service in FY 1996-97 through the creation of the East Bay Paratransit Consortium (EBPC). BART contributes approximately 31% of EBPC's funding, with AC Transit contributing the remainder. All paratransit numbers shown (operating costs, farebox, total passengers, revenue vehicle miles, revenue vehicle hours, and employee equivalents) represent BART's share (31%) of EBPC operations.





## Peninsula Corridor Joint Powers Board

1250 San Carlos Avenue  
San Carlos, CA 94070  
(650) 508-6200

INFORMATION CURRENT AS OF JUNE 2003

### GENERAL DESCRIPTION

Starting Year	1863 (Southern Pacific), 1980 (Caltrans), 1992 (JPB)
Organization Type	Joint powers authority comprised of City and County of San Francisco, SamTrans, and Santa Clara Valley Transportation Authority. SamTrans is the managing agency of Caltrain.
Governing Body	3 representatives from each of the JPB member agencies
Contract Service	Amtrak (security, service and maintenance)

### SERVICE AREA

Square Miles	424.5
Population	3,690,367

Services are provided in the counties of San Francisco, Santa Clara, and to Gilroy in San Mateo.

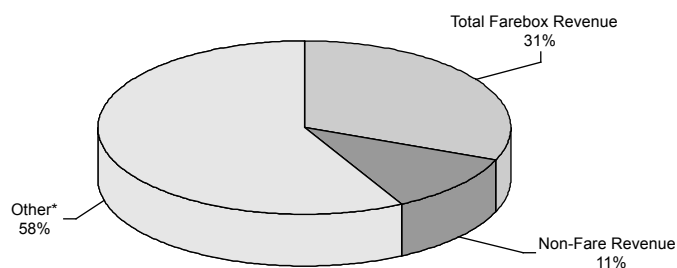
### FARE STRUCTURE

Category	One-Way	10-ride Ticket	Monthly Ticket	Ticket by Mail	Patronage
Adult	\$1.50-\$7.25	\$12.50-\$62.50	\$39-\$195	\$38.25-\$191.25	90%
Youth	\$0.75-\$3.50	-	\$29.50-\$147	-	- <sup>1</sup>
Senior	\$0.75-\$3.50	-	\$29.50-\$147	-	- <sup>1</sup>
Disabled	\$0.75-\$3.50	-	\$29.50-\$147	-	- <sup>1</sup>

\$3 onboard fee on all tickets purchased on train when station is open or ticket vending machines are available.  
Roundtrip fare is twice the one-way fare.

<sup>1</sup> The combined % for the three categories, youth, senior, and disabled, is 10%. No breakout for each category is available.

### OPERATING REVENUE, FY 2001-02



\*Other: Subsidy from member agencies and rental income

### SYSTEM CHARACTERISTICS

**Active fleet** 93 cars  
23 locomotives

**Total employees** 70

**Routes** 38

rail 1  
feeder shuttle 37

#### Hours of Operation

Monday - Friday 4:33 am - 1:34 am  
Saturday 5:53 am - 1:35 am  
Sunday 7:23 am - 12:08 am

### INTER-OPERATOR COORDINATION

#### Inter-Operator Connections:

Muni ACE  
Amtrak Capitol Corridor  
SamTrans Hwy. 17 Express  
Dumbarton Express  
VTA

#### Joint Fare Instruments and Transfers:

Peninsula Pass  
VTA Transfer w/ Caltrain Monthly  
SamTrans Transfer w/ Caltrain Monthly

#### SOURCE:

FY 2002 National Transportation Database Report submitted to the Federal Transit Administration

**CALTRAIN**

<b>SYSTEM-WIDE BUDGET</b>			<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Costs (000)</b>							
Fixed Route Service	Heavy Rail	Hcost	\$44,622	\$46,519	\$51,117	\$61,106	\$61,364
<b>Operating Revenue (000)</b>							
Total Farebox Revenue	Heavy Rail	Hrev	\$18,166	\$19,105	\$20,863	22,788	\$21,073
Non-Fare Revenue			4,672	4,224	5,135	8,690	7,503
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			0	0	0	0	0
STA			0	0	0	0	0
Federal Transit Grants			46	69	11	0	0
Other*			21,738	23,367	26,325	33,467	38,907
<b>Total Revenue</b>			<b>\$44,622</b>	<b>\$46,765</b>	<b>\$52,334</b>	<b>\$64,946</b>	<b>\$67,483</b>
<b>HEAVY RAIL PERFORMANCE</b>			<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Data</b>							
Total Passengers (000)		Hpass	8,632	8,622	8,735	9,925	8,138
Revenue Vehicle Miles (000)		Hrvm	4,048	4,175	4,199	3,911	5,571
Revenue Vehicle Hours (000)		Hrvh	127	130	133	124	189
Employee Equivalents (FTE)**		Hemp	N/A	N/A	54	58	70
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Hcost/ Hrvh	\$350.51	\$357.74	\$384.16	\$492.79	\$324.68
Cost Efficiency	(constant FY97 \$)		\$350.51	\$345.45	\$355.99	\$432.80	\$276.15
Cost Effectiveness	(current \$)	Hcost/ Hpass	\$5.17	\$5.40	\$5.85	\$6.16	\$7.54
Cost Effectiveness	(constant FY97 \$)		\$5.17	\$5.21	\$5.42	\$0.01	\$6.41
Service Effectiveness		Hpass/ Hrvh	67.81	66.30	65.65	80.04	43.06
Service Effectiveness		Hpass/ Hrvm	2.13	2.07	2.08	2.54	1.46
Labor Efficiency (000)		Hrvh/ Hemp	N/A	N/A	2.46	2.14	2.70
Farebox Recovery		Hrev/ Hcost	40.7%	41.1%	40.8%	37.3%	34.3%

\*Includes subsidy from member agencies and rental income.

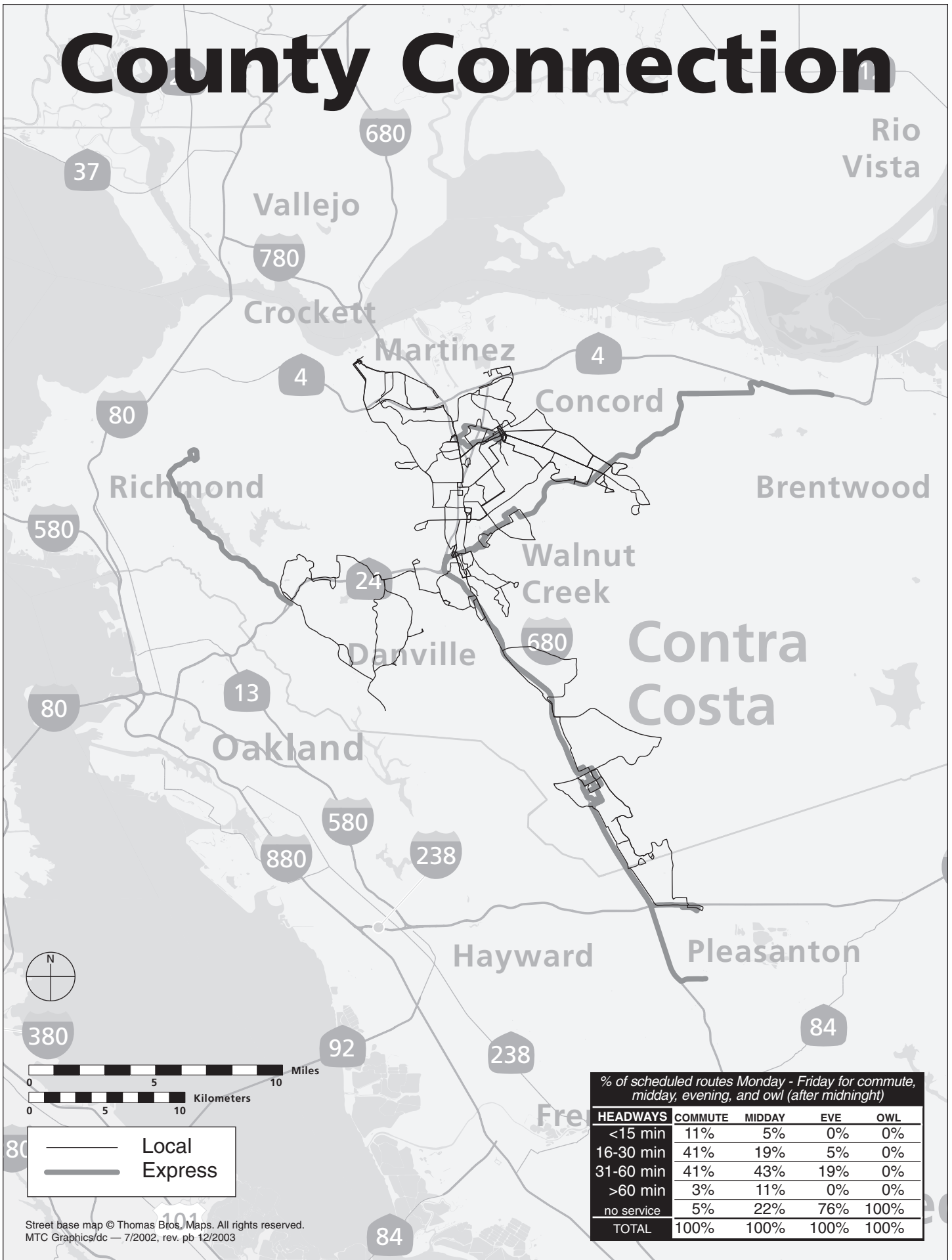
\*\* FTE numbers for Caltrain/JPB are not reported to National Transit Database. Per the Joint Powers Agreement, SamTrans acts as the managing agency for Caltrain/JPB.

FTE numbers noted for the purpose of the Bay Area Transit Operators Statistical Summary were calculated based on numbers of SamTrans staff hours billed to the JPB for work performed on behalf of Caltrain/JPB. The number of hours are then divided by 2,000 hours/FTE to arrive at the FTE figure reported here; these numbers were generated for the





# County Connection



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## Central Contra Costa Transit Authority (County Connection)

1990 North California Boulevard  
Walnut Creek, CA 94596  
(925) 676-7500

INFORMATION CURRENT AS OF JUNE 2003

### GENERAL DESCRIPTION

Starting Year	1980
Organization Type	Joint Powers Authority
Governing Body	11-member Board, with city and county representatives
Board Selection	Appointed by County Board of Supervisors and city councils
Advisory Board	Advisory Committee of appointed local representatives

### SERVICE AREA

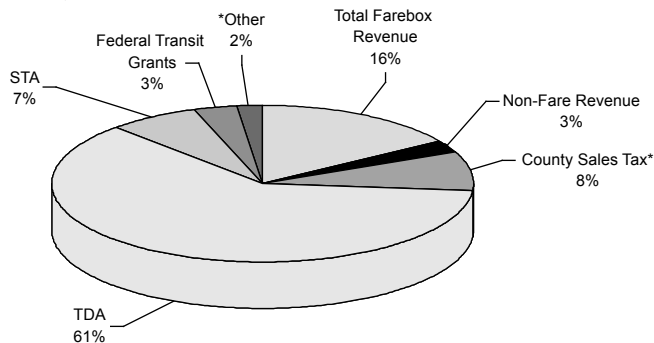
Square Miles	180
Population	466,292

Services are provided in the cities of Concord, Clayton, Lafayette, Martinez, Orinda, Pleasant Hill, San Ramon, and Walnut Creek; the towns of Danville and Moraga; and unincorporated areas of central Contra Costa County.

### FARE STRUCTURE

Category	Single Fare	Patronage
Adult	\$1.50	45%
Youth (under 7)	FREE	15%
Student (7-18)	\$1.50	13%
Senior/Disabled	\$0.75	11%
BART-CCCTA Transfer	\$0.75 / \$0.25	17%
Bus-Bus Transfer	Free	

### OPERATING REVENUE, FY 2001-02



\*Other: BART feeder bus, investment, reimbursement, BART ADA service, miscellaneous

### SYSTEM CHARACTERISTICS

Active fleet	131 motor buses
	56 vans
Total employees	400
Routes	30
local	24
express	6

### Hours of Operation

Monday - Friday	4:30 am - 11:20 pm
Saturday	7:00 am - 9:30 pm
Sunday	7:00 am - 8:30 pm*

\*limited service

### INTER-OPERATOR COORDINATION

#### Inter-Operator Connections:

Amtrak  
WestCAT  
TriDelta  
LAVTA  
BART

#### Joint Fare Instruments and Transfers:

BART Plus Transfer  
BART Transfer  
LAVTA Transfer  
WestCAT Transfer  
Tri Delta Transfer

#### SOURCE:

FY 03-04 Claim for Transportation Development Act and State Transit Assistance Funds

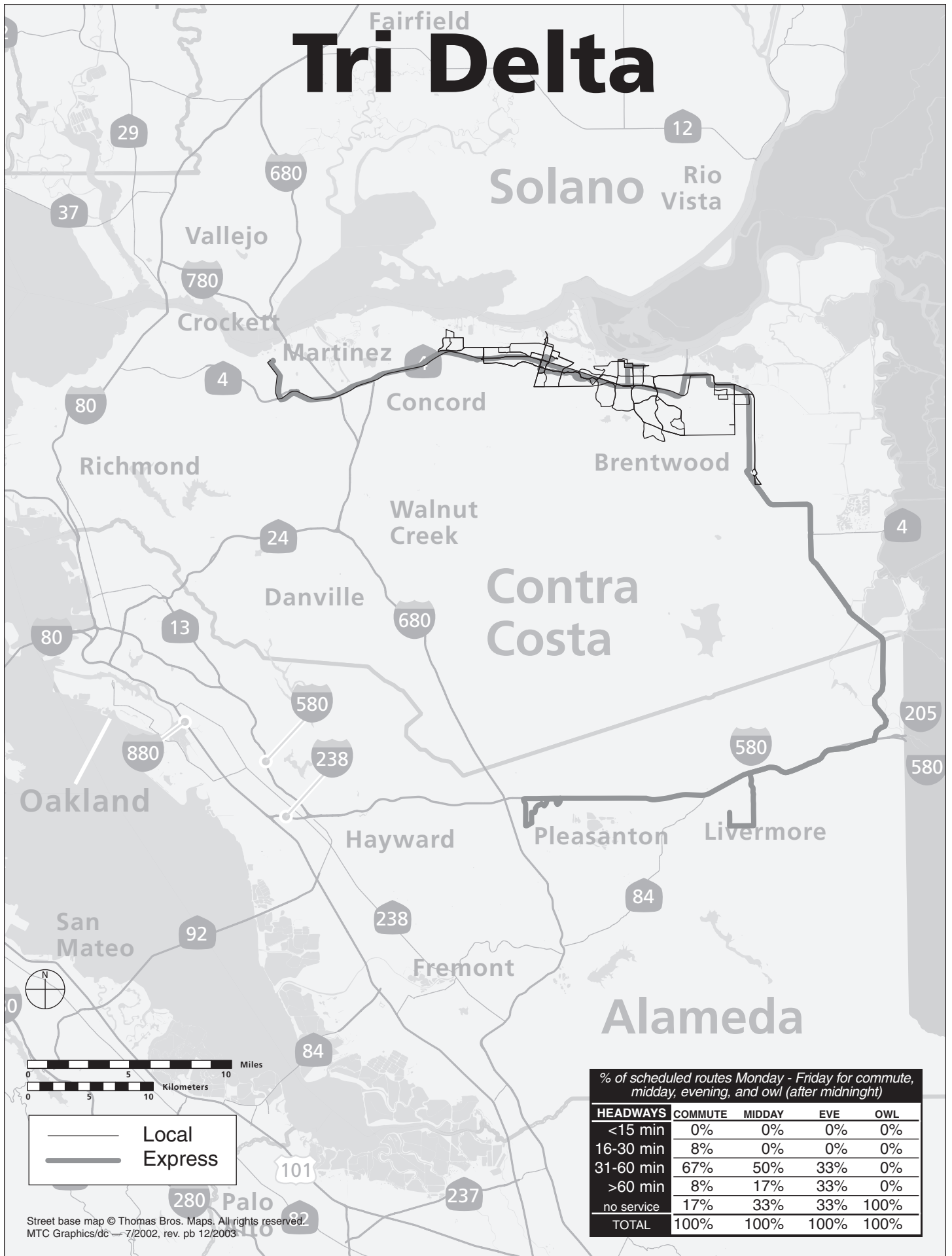
**COUNTY CONNECTION**

SYSTEM-WIDE BUDGET			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Costs (000)</b>							
	Fixed Route Bus	Bcost	\$16,900	\$17,403	\$19,032	\$20,830	\$22,243
	Paratransit	Pcost	2,235	2,455	2,397	2,548	3,279
<b>Total Costs</b>			<b>\$19,134</b>	<b>\$19,859</b>	<b>\$21,430</b>	<b>\$23,378</b>	<b>\$25,521</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed Route Bus	Brev	\$2,747	\$3,147	\$3,408	\$3,647	\$3,736
	Paratransit	Prev	263	262	286	277	291
Total Farebox Revenue			rev	\$3,010	\$3,410	\$3,694	\$3,924
Non-Fare Revenue			rev	243	253	454	633
Property Tax			0	0	0	0	0
County Sales Tax*			1,676	1,694	1,751	1,968	2,036
TDA			11,823	12,264	12,796	14,683	15,627
STA			1,164	1,164	1,215	1,072	1,822
Federal Transit Grants			164	55	549	415	838
Other			1,054	1,021	978	692	486
<b>Total Revenue</b>			<b>\$19,134</b>	<b>\$19,859</b>	<b>\$21,438</b>	<b>\$23,388</b>	<b>\$25,521</b>
FIXED-ROUTE BUS PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)		Bpass	4,173	4,420	4,572	4,690	4,681
Revenue Vehicle Miles (000)		Brvm	3,119	3,421	3,574	3,875	3,862
Revenue Vehicle Hours (000)		Brvh	244	264	267	284	294
Employee Equivalents (FTE)		Bemp	242	255	262	262	324
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Bcost/ Brvh	\$69.18	\$65.88	\$71.28	\$73.35	\$75.60
Cost Efficiency	(constant FY97 \$)		\$69.18	\$63.61	\$66.06	\$64.42	\$64.30
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$4.05	\$3.94	\$4.16	\$4.44	\$4.75
Cost Effectiveness	(constant FY97 \$)		\$4.05	\$3.80	\$3.86	\$3.90	\$4.04
Service Effectiveness		Bpass/ Brvh	17.08	16.73	17.12	16.51	15.91
Service Effectiveness		Bpass/ Brvm	1.34	1.29	1.28	1.21	1.21
Labor Efficiency (000)		Brvh/ Bemp	1.01	1.04	1.02	1.08	0.91
Farebox Recovery		Brev/ Bcost	16.3%	18.1%	17.9%	17.5%	16.8%
PARATRANSIT PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)		Ppass	114	113	122	124	126
Revenue Vehicle Miles (000)		Prvm	932	961	1,058	1,089	1,204
Revenue Vehicle Hours (000)		Prvh	55	59	61	64	69
Employee Equivalents (FTE)		Pemp	58	63	65	62	97
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Pcost /Prvh	\$40.97	\$41.66	\$39.38	\$39.59	\$47.46
Cost Efficiency	(constant FY97 \$)		\$40.97	\$40.23	\$36.49	\$34.77	\$40.37
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$19.60	\$21.74	\$19.69	\$20.53	\$26.11
Cost Effectiveness	(constant FY97 \$)		\$19.60	\$20.99	\$18.25	\$18.03	\$22.21
Service Effectiveness		Ppass/ Prvh	2.09	1.92	2.00	1.93	1.82
Service Effectiveness		Ppass/ Prvm	0.12	0.12	0.12	0.11	0.10
Labor Efficiency (000)		Prvh/ Pemp	0.94	0.94	0.94	1.04	0.71
Farebox Recovery		Prev/ Pcost	11.7%	10.7%	11.9%	10.9%	8.9%

\*Including: Measure C fund and ACE Shuttle fund in the TDA Claim



# Tri Delta



% of scheduled routes Monday - Friday for commute, midday, evening, and owl (after midnight)

HEADWAYS	COMMUTE	MIDDAY	EVE	OWL
<15 min	0%	0%	0%	0%
16-30 min	8%	0%	0%	0%
31-60 min	67%	50%	33%	0%
>60 min	8%	17%	33%	0%
no service	17%	33%	33%	100%
TOTAL	100%	100%	100%	100%



# Eastern Contra Costa Transit Authority (Tri Delta)

801 Wilbur Avenue  
Antioch, CA 94509  
(925) 754-6622

INFORMATION CURRENT AS OF JUNE 2003

## GENERAL DESCRIPTION

Starting Year	1977
Organization Type	Transit Authority is a Joint Powers Agency
Governing Body	11-member Board of Directors
Board Selection	2 representatives from each city and county, 1 at-large
Contract Service	Laidlaw Transportation (operations)

## SERVICE AREA

Square Miles	225
Population	225,000

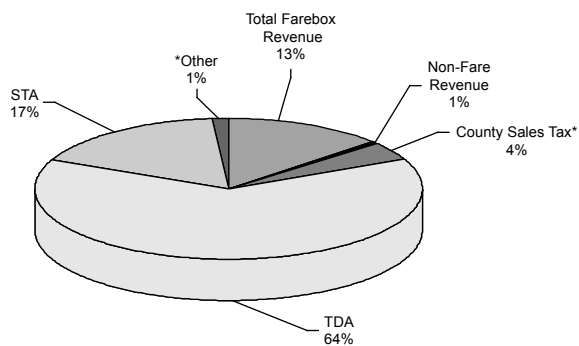
Service area encompasses the cities of Antioch, Brentwood, Pittsburg, Oakley, and the unincorporated areas of eastern Contra Costa County.

## FARE STRUCTURE\*

Category	Single Fare Intercity Service	Patronage
Adult	\$1.00	65%
Youth (under 6)	FREE	
Student	N/A	
Senior/Disabled	\$0.50	9%
BART Transfer	\$0.50	6%
Other Transfer	FREE	20%

\* This fare structure is for motor bus service.

## OPERATING REVENUE, FY 2001-02



\*Other: Interest Revenue and other income

## SYSTEM CHARACTERISTICS

Active fleet	60 motor buses
	18 paratransit
Total employees	149
Routes	15

## Hours of Operation

Monday - Friday	4:06 am - 1:14 am
Saturday	5:44 am - 1:48 am
Sunday	6:44 am - 1:48 am

## INTER-OPERATOR COORDINATION

### Inter-Operator Connections:

BART  
County Connection (CCCTA)  
Wheels (LAVTA)  
WestCAT (WCCTA)

### Joint Fare Instruments and Transfers:

CCCTA Transfer  
BART Transfer  
BART Plus

### SOURCE:

FY 03-04 Claim for Transportation Development Act and State Transit Assistance Funds



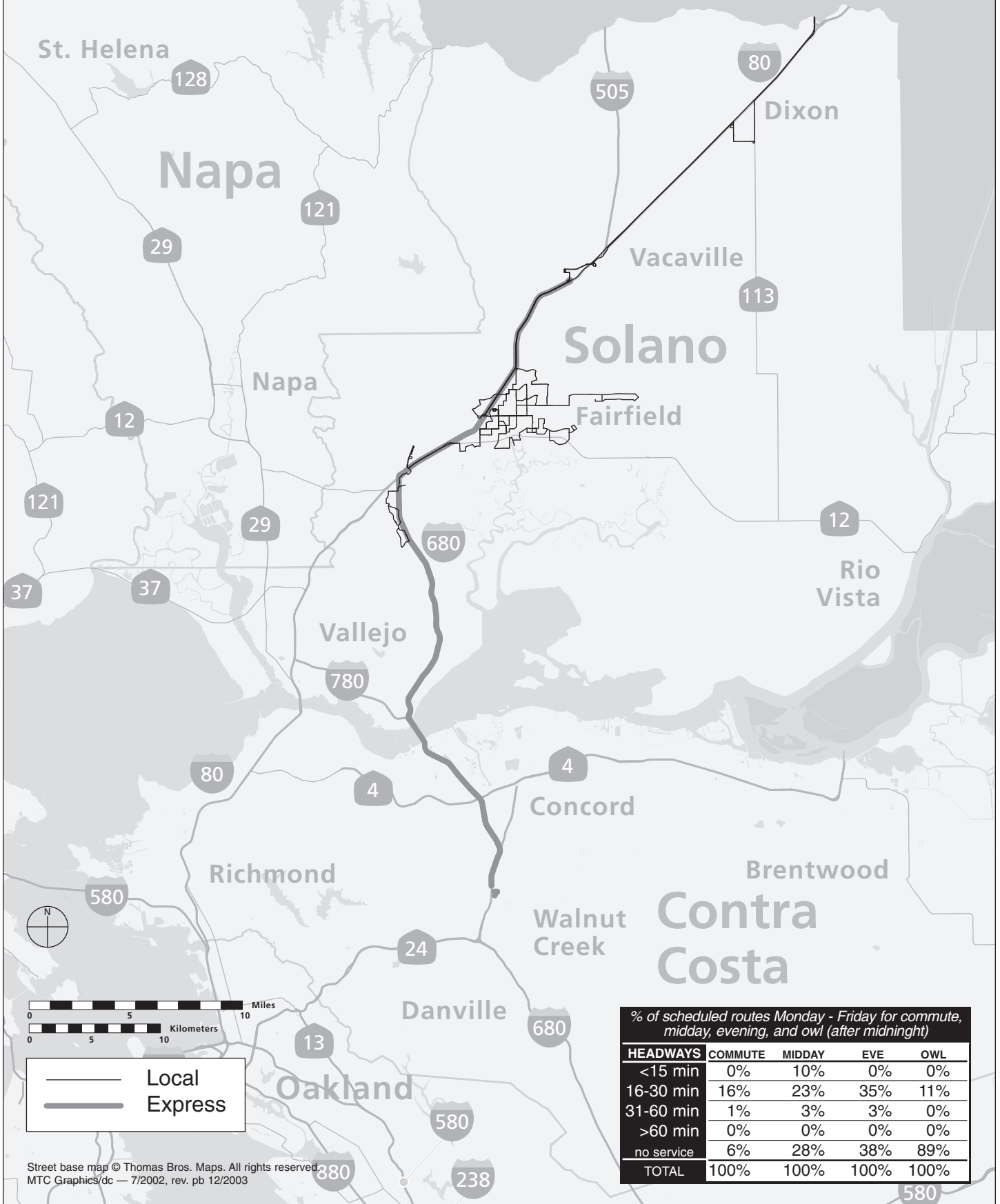
**TRI DELTA TRANSIT**

<b>SYSTEM-WIDE BUDGET</b>			<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Costs (000)</b>							
	Fixed Route Bus	Bcost	\$5,396	\$5,769	\$6,410	\$7,449	\$8,985
	Paratransit	Pcost	1,301	1,314	1,382	1,642	1,443
<b>Total Costs</b>		cost	<b>\$6,697</b>	<b>\$7,083</b>	<b>\$7,792</b>	<b>\$9,091</b>	<b>\$10,428</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed Route Bus	Brev	\$959	\$1,113	\$1,279	\$1,401	\$1,429
	Paratransit	Prev	72	64	62	83	74
Total Farebox Revenue		rev	\$1,031	\$1,177	\$1,341	\$1,483	\$1,503
Non-Fare Revenue		rev	76	83	62	125	54
Property Tax			0	0	0	0	0
County Sales Tax*			0	306	0	440	457
TDA			4,132	3,412	4,439	5,252	7,165
STA			1,516	1,225	1,069	693	1,903
Federal Transit Grants			0	0	0	0	0
Other			467	881	675	1,706	145
<b>Total Revenue</b>			<b>\$7,222</b>	<b>\$7,083</b>	<b>\$7,586</b>	<b>\$9,700</b>	<b>\$11,228</b>
<b>FIXED-ROUTE BUS PERFORMANCE</b>			<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Data</b>							
Total Passengers (000)		Bpass	1,769	1,940	2,064	2,233	2,258
Revenue Vehicle Miles (000)		Brvm	1,464	1,508	1,704	1,766	1,974
Revenue Vehicle Hours (000)		Brvh	104	113	123	129	154
Employee Equivalents (FTE)		Bemp	96	104	80	95	132
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Bcost/ Brvh	\$52.10	\$50.88	\$52.12	\$57.53	\$58.48
Cost Efficiency	(constant FY97 \$)		\$52.10	\$49.14	\$48.30	\$50.53	\$49.74
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$3.05	\$2.97	\$3.11	\$3.34	\$3.98
Cost Effectiveness	(constant FY97 \$)		\$3.05	\$2.87	\$2.88	\$2.93	\$3.38
Service Effectiveness		Bpass/ Brvh	17.08	17.11	16.78	17.25	14.70
Service Effectiveness		Bpass/ Brvm	1.21	1.29	1.21	1.26	1.14
Labor Efficiency (000)		Brvh/ Bemp	1.08	1.09	1.54	1.36	1.16
Farebox Recovery		Brev/ Bcost	17.8%	19.3%	20.0%	18.8%	15.9%
<b>PARATRANSIT PERFORMANCE</b>			<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Data</b>							
Total Passengers (000)		Ppass	110	91	98	98	106
Revenue Vehicle Miles (000)		Prvm	433	502	558	494	467
Revenue Vehicle Hours (000)		Prvh	32	32	36	36	33
Employee Equivalents (FTE)		Pemp	25	27	21	20	25
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Pcost /Prvh	\$40.18	\$41.62	\$38.63	\$45.59	\$43.35
Cost Efficiency	(constant FY97 \$)		\$40.18	\$40.19	\$35.79	\$40.04	\$36.87
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$11.83	\$14.48	\$14.04	\$16.78	\$13.61
Cost Effectiveness	(constant FY97 \$)		\$11.83	\$13.98	\$13.01	\$14.74	\$11.58
Service Effectiveness		Ppass/ Prvh	3.40	2.87	2.75	2.72	3.18
Service Effectiveness		Ppass/ Prvm	0.25	0.18	0.18	0.20	0.23
Labor Efficiency (000)		Prvh/ Pemp	1.30	1.17	1.70	1.80	1.33
Farebox Recovery		Prev/ Pcost	5.6%	4.8%	4.5%	5.0%	5.1%

\*The County Sale Tax is listed as "Measure C" in TDA Claim



# Fairfield/Suisun Transit



*% of scheduled routes Monday - Friday for commute, midday, evening, and owl (after midnight)*

HEADWAYS	COMMUTE	MIDDAY	EVE	OWL
<15 min	0%	10%	0%	0%
16-30 min	16%	23%	35%	11%
31-60 min	1%	3%	3%	0%
>60 min	0%	0%	0%	0%
no service	6%	28%	38%	89%
TOTAL	100%	100%	100%	100%

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# Fairfield/Suisun Transit

2000 Cadenasso Drive  
Fairfield, CA 94533  
(707) 428-7635

INFORMATION CURRENT AS OF JUNE 2003

## GENERAL DESCRIPTION

Starting Year	1975 Fairfield, 1989 Fairfield & Suisun City transit systems consolidated.
Organization Type	Municipal Transit Agency
Governing Body	City Council, City of Fairfield
Board Selection	5 City Council Members elected at large
Contract Service	MV Transportation

## SERVICE AREA

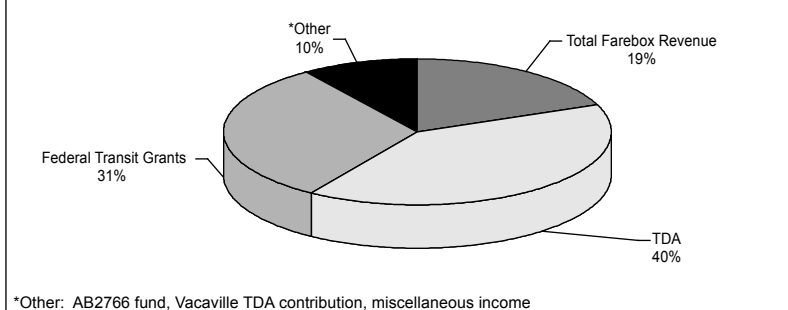
Square Miles	48
Population	132,355

Service is provided in the cities of Fairfield (which consists of the Travis Airforce Base and the Cordelia Villages Area) and Suisun City. The combined intercity and commute bus routes (Routes 20, 30, and 40) connect Fairfield with Vacaville, Dixon, UC Davis, downtown Sacramento and Pleasant Hill BART station.

## FARE STRUCTURE

Category	Single Fare	Intercity Fares	Monthly Pass	Patronage
Adult	\$1.00 - \$1.50	\$1.75 - \$4.50	\$30 - \$79	41%
Youth (13-17)	\$1.00 - \$1.50	\$1.75 - \$4.50	\$30 - \$79	21%
Senior/Disabled	\$0.50 - \$0.75	-	\$19.00	16%
Inter-Operator Transfer	\$0.15 - \$0.25	\$0.25 - \$4.00	-	2%
Transfer	FREE	FREE	-	20%

## OPERATING REVENUE, FY 2001-02



## SYSTEM CHARACTERISTICS

Active fleet	41 motor buses
	17 demand response
Total employees	60
Routes	11
local	7
other express	3
Hours of Operation	
Monday - Friday	5:05 am - 8:31 pm
Saturday	8:30 am - 6:05 pm

## INTER-OPERATOR COORDINATION

### Inter-Operator Connections:

BART  
Vallejo Transit  
Vacaville City Coach  
County Connection  
Benicia Transit  
LAVTA Wheels  
Sacramento RT  
Yolobus  
Dixon Read-I-Ride  
Unitrans  
Capital Corridor/Amtrak

### SOURCE:

FY 03-04 Claim for Transportation Development Act  
and State Transit Assistance Funds

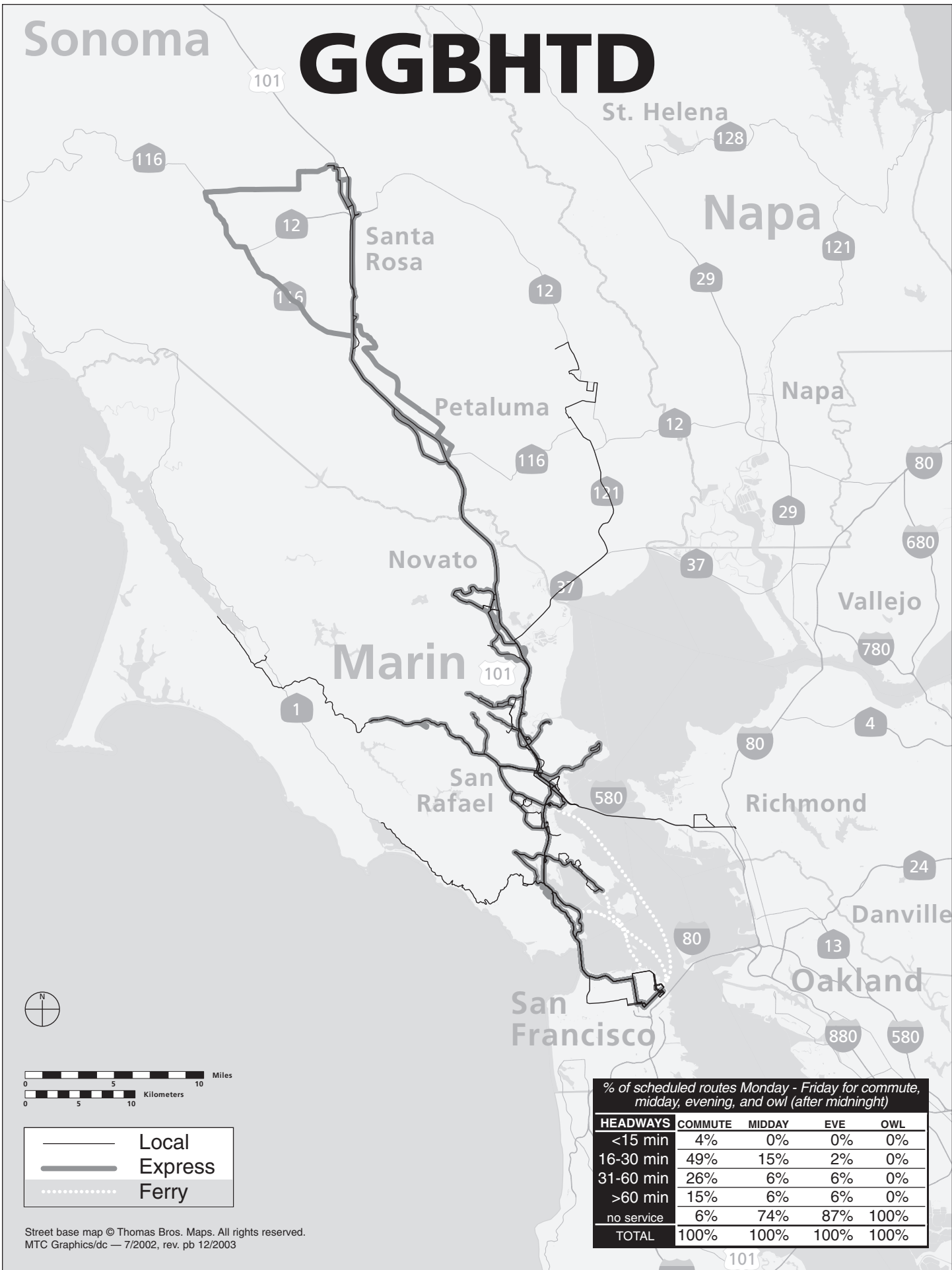
**Fairfield/Suisun Transit**

SYSTEM-WIDE BUDGET			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Costs (000)</b>							
	Fixed Route Bus	Bcost				\$3,062	\$3,242
	Paratransit*	Pcost				533	436
<b>Total Costs</b>						<b>\$3,595</b>	<b>\$3,678</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed Route Bus	Brev				\$648	\$661
	Paratransit	Prev				30	33
Total Farebox Revenue						\$678	\$695
Non-Fare Revenue						31	0
Property Tax						0	0
County Sales Tax						0	0
TDA						1,098	1,483
STA						0	0
Federal Transit Grants						1,125	1,146
Other						663	355
<b>Total Revenue</b>						<b>\$3,595</b>	<b>\$3,678</b>
<b>FIXED-ROUTE BUS PERFORMANCE</b>							
<b>Operating Data</b>			1997-98	1998-99	1999-00	2000-01	2001-02
Total Passengers (000)		Bpass				926	946
Revenue Vehicle Miles (000)		Brvm				826	857
Revenue Vehicle Hours (000)		Brvh				48	49
Employee Equivalents (FTE)		Bemp				37	36
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Bcost/ Brvh				\$63.79	\$66.73
Cost Efficiency	(constant FY97 \$)					\$56.03	\$56.75
Cost Effectiveness	(current \$)	Bcost/ Bpass				\$3.31	\$3.43
Cost Effectiveness	(constant FY97 \$)					\$2.90	\$2.92
Service Effectiveness		Bpass/ Brvh				19.30	19.46
Service Effectiveness		Bpass/ Brvm				1.12	1.10
Labor Efficiency (000)		Brvh/ Bemp				1.30	1.35
Farebox Recovery		Brev/ Bcost				21.2%	20.4%
<b>PARATRANSIT PERFORMANCE</b>							
<b>Operating Data</b>			1997-98	1998-99	1999-00	2000-01	2001-02
Total Passengers (000)		Ppass				19	19
Revenue Vehicle Miles (000)		Prvm				94	105
Revenue Vehicle Hours (000)		Prvh				7	7
Employee Equivalents (FTE)		Pemp				12	8
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Pcost/ Prvh				\$76.14	\$59.38
Cost Efficiency	(constant FY97 \$)					\$66.87	\$50.50
Cost Effectiveness	(current \$)	Pcost/ Ppass				\$28.76	\$23.23
Cost Effectiveness	(constant FY97 \$)					\$25.26	\$19.76
Service Effectiveness		Ppass/ Prvh				2.65	2.56
Service Effectiveness		Ppass/ Prvm				0.20	0.18
Labor Efficiency (000)		Prvh/ Pemp				0.58	0.92
Farebox Recovery		Prev/ Pcost				5.6%	7.6%

\*Only DART demand response service are included in this summary

Note: Fairfield-Suisun Transit was included in the Statistical Summary of Bay Area Transit Operators for the first time in FY00-01. Data for previous years was not readily available.





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# Golden Gate Bridge, Highway, and Transportation District

1011 Andersen Drive  
San Rafael, CA 94901  
(415) 257-4548

INFORMATION CURRENT AS OF JUNE 2003

## GENERAL DESCRIPTION

Starting Year	1928 (bridge); 1970 (ferry); 1971 (bus); 1972 (transbay bus)
Organization Type	Bridge, Highway, and Transportation District
Governing Body	19-member Board of Directors
Board Selection	Appointed by County Boards of Supervisors

## SERVICE AREA

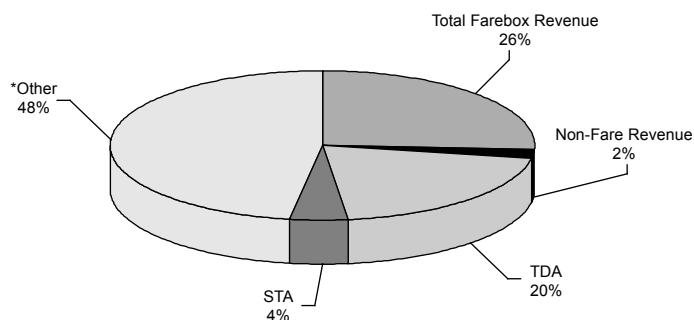
Square Miles	268
Population	772,000

Service is provided in the City and County of San Francisco, and the counties of Marin and Sonoma. Del Norte, Mendocino, and Napa counties are voting members of the transit district, but GGBHTD does not extend its services into these counties (with the exception of the Club Bus service in Napa County). GGBHTD also provides a regional transit link between Marin and western Contra Costa counties.

## FARE STRUCTURE

Category	Single Fare	Transbay Bus	Ferry	Patronage
Adult	\$1.50-\$6.00	\$2.50-\$6.00	\$3.10-\$5.30	79%
Youth	\$1.15-\$4.50	\$1.90-\$4.75	\$2.35-\$4.00	
Senior/Disabled	\$0.75-\$3.00	\$1.25-\$3.15	\$1.55-\$2.65	
Transfers	FREE	FREE	FREE	21%

## OPERATING REVENUE, FY 2001-02



\*Other: Golden Gate Bridge tolls, vehicle and property rents

## SYSTEM CHARACTERISTICS

Active fleet	248 motor buses
	5 ferries
Total employees	631
Routes	47
local	12
transbay commuter	19
ferry feeder	7
transbay basic	8
non-transbay commuter	1

## Hours of Operation

Monday - Sunday 24 hours

## INTER-OPERATOR COORDINATION

### Inter-Operator Connections:

AC Transit  
BART  
Marin County Transit District  
Mendocino Transit Authority  
Muni  
Petaluma Transit  
SamTrans  
Santa Rosa City Bus  
Sonoma County Transit  
Vallejo Transit  
WestCat

### Joint Fare Instruments and Transfers:

AC Transit Discount Ticket and Transfer  
Muni Transfers  
SamTrans Discount Ticket  
Santa Rosa City Bus Inter-operator Pass  
Sonoma County Transit Inter-operator Pass  
WestCat Transfer

### SOURCE:

FY 03-04 Claim for Transportation Development Act and State Transit Assistance Funds



## MTC STATISTICAL SUMMARY OF BAY AREA TRANSIT OPERATORS

**GOLDEN GATE TRANSIT**

SYSTEM-WIDE BUDGET			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Costs (000)</b>							
	Fixed Route Bus*	Bcost	\$46,238	\$48,012	\$50,083	\$54,409	\$58,530
	Ferry	Fcost	12,031	13,798	14,807	16,879	16,915
	Paratransit**	Pcost	1,538	1,631	1,787	2,121	2,387
<b>Total Costs</b>			<b>\$59,808</b>	<b>\$63,442</b>	<b>\$66,677</b>	<b>\$73,409</b>	<b>\$77,831</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed Route Bus	Brev	\$14,380	\$15,238	\$15,525	\$16,072	\$14,751
	Ferry	Frev	3,852	4,502	5,337	5,620	5,235
	Paratransit	Prev	105	111	121	130	142
<b>Total Farebox Revenue</b>			<b>\$18,337</b>	<b>\$19,851</b>	<b>\$20,983</b>	<b>\$21,823</b>	<b>\$20,128</b>
Non-Fare Revenue			rev	1,145	1,281	1,356	1,550
Property Tax				0	0	0	0
County Sales Tax				0	0	0	0
TDA				10,892	11,479	12,346	15,622
STA				373	1,389	2,433	2,116
Federal Transit Grants				230	158	115	190
Other				28,831	29,347	29,519	33,732
<b>Total Revenue</b>			<b>\$59,808</b>	<b>\$63,442</b>	<b>\$66,677</b>	<b>\$73,408</b>	<b>\$77,831</b>
FIXED-ROUTE BUS PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)		Bpass	9,407	9,365	9,530	9,654	8,938
Revenue Vehicle Miles (000)		Brvm	7,728	7,664	7,693	7,753	7,891
Revenue Vehicle Hours (000)		Brvh	432	422	408	416	428
Employee Equivalents (FTE)		Bemp	575	582	641	581	563
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Bcost/ Brvh	\$107.07	\$113.80	\$122.85	\$130.91	\$136.84
Cost Efficiency	(constant FY97 \$)		\$107.07	\$109.89	\$113.84	\$114.98	\$116.39
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$4.92	\$5.13	\$5.26	\$5.64	\$6.55
Cost Effectiveness	(constant FY97 \$)		\$4.92	\$4.95	\$4.87	\$4.95	\$5.57
Service Effectiveness		Bpass/ Brvh	21.78	22.20	23.38	23.23	20.90
Service Effectiveness		Bpass/ Brvm	1.22	1.22	1.24	1.25	1.13
Labor Efficiency (000)		Brvh/ Bemp	0.75	0.72	0.64	0.72	0.76
Farebox Recovery		Brev/ Bcost	31.1%	31.7%	31.0%	29.5%	25.2%
FERRY PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)		Fpass	1,554	1,671	1,857	1,886	1,652
Revenue Vehicle Miles (000)		Frvrm	140	176	182	181	188
Revenue Vehicle Hours (000)		Frvh	11	14	15	15	14
Employee Equivalents (FTE)		Femp	103	116	116	116	102
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Fcost/ Frvh	\$1,104.00	\$983.49	\$983.59	\$1,122.19	\$1,167.82
Cost Efficiency	(constant FY97 \$)		\$1,104.00	\$949.71	\$911.48	\$985.58	\$993.29
Cost Effectiveness	(current \$)	Fcost/ Fpass	\$7.74	\$8.26	\$7.97	\$8.95	\$10.24
Cost Effectiveness	(constant FY97 \$)		\$7.74	\$7.98	\$7.39	\$7.86	\$8.71
Service Effectiveness		Fpass/ Frvh	142.64	119.07	123.38	125.37	114.09
Service Effectiveness		Fpass/ Frvm	11.14	9.48	10.23	10.41	8.80
Labor Efficiency (000)		Frvh/ Femp	0.11	0.12	0.13	0.13	0.14
Farebox Recovery		Frev/ Fcost	32.0%	32.6%	36.0%	33.3%	31.0%
PARATRANSIT PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)		Ppass	71	72	78	78	86
Revenue Vehicle Miles (000)		Prvm	712	696	802	829	884
Revenue Vehicle Hours (000)		Prvh	43	42	44	48	49
Employee Equivalents (FTE)		Pemp	N/A	37	8	N/A	N/A
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Pcost/ Prvh	\$35.73	\$38.64	\$40.21	\$44.23	\$48.94
Cost Efficiency	(constant FY97 \$)		\$35.73	\$37.31	\$37.26	\$38.85	\$41.63
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$21.54	\$22.69	\$22.78	\$27.11	\$27.84
Cost Effectiveness	(constant FY97 \$)		\$21.54	\$21.91	\$21.11	\$23.81	\$23.68
Service Effectiveness		Ppass/ Prvh	1.66	1.70	1.77	1.63	1.76
Service Effectiveness		Ppass/ Prvm	0.10	0.10	0.10	0.09	0.10
Labor Efficiency (000)		Prvh/ Pemp	N/A	1.14	5.56	N/A	N/A
Farebox Recovery		Prev/ Pcost	6.8%	6.8%	6.8%	6.1%	5.9%

\* Fixed Route Bus Service did not include Club Bus Service. Since Club Bus Service is a subscription service it is not included in this summary.

\*\* GGBHTD began ADA paratransit service in FY 94. FY 95 statistics for intercounty paratransit service only (Demand Response: Regular Service).

FY 97-98 to FY01-02 statistics further included local Marin paratransit services (Demand Response: MCTD).



# Healdsburg

128

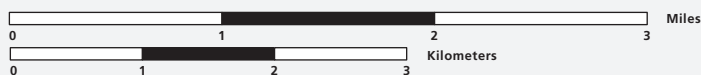
← To Cloverdale

Healdsburg

Sonoma

101

→ To Santa Rosa



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*% of scheduled routes Monday - Friday for commute, midday, evening, and owl (after midnight)*

HEADWAYS	COMMUTE	MIDDAY	EVE	OWL
<15 min	0%	0%	0%	0%
16-30 min	0%	100%	0%	0%
31-60 min	0%	0%	0%	0%
>60 min	0%	0%	0%	0%
no service	100%	0%	100%	100%
TOTAL	100%	100%	100%	100%



# Healdsburg IN-CITY TRANSIT

## Healdsburg In-City Transit

401 Grove Street  
Healdsburg, Sonoma CA 95448

INFORMATION CURRENT AS OF JUNE 2003

### GENERAL DESCRIPTION

Starting Year	1970
Organization Type	Created by the City Council
Governing Body	5 member City Council
Board Selection	Citywide vote

### SERVICE AREA

Route length	3.3 mile
Population	9,700

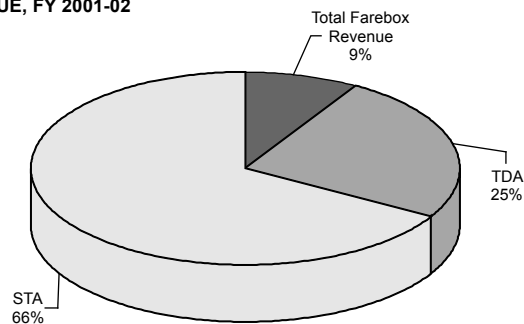
The City of Healdsburg provides fixed-route service which is generally operated within City limits.

### FARE STRUCTURE\*

Category	Single Fare	Patronage
Adult	\$1.00	24%
Student-Youth**	\$0.75	4%
Seniors-Disabled	\$0.60	63%
Transfer	N/A	9%

\*Fix route only; \*\* Youth under 5 - free with an adult

### OPERATING REVENUE, FY 2001-02



### SYSTEM CHARACTERISTICS

Active fleet	2
Total employees	6
Routes	1 1 (dial-a-ride)
Hours of Operation	Mon-Sat 8:30am - 4:20pm (fix route) Mon-Fri 9:00am - 1:30pm (dial-a-ride)

### INTER-OPERATOR COORDINATION

Inter-Operator Connections	Sonoma County Transit
Joint Fare Instruments and Transfers:	Sonoma County

#### SOURCE:

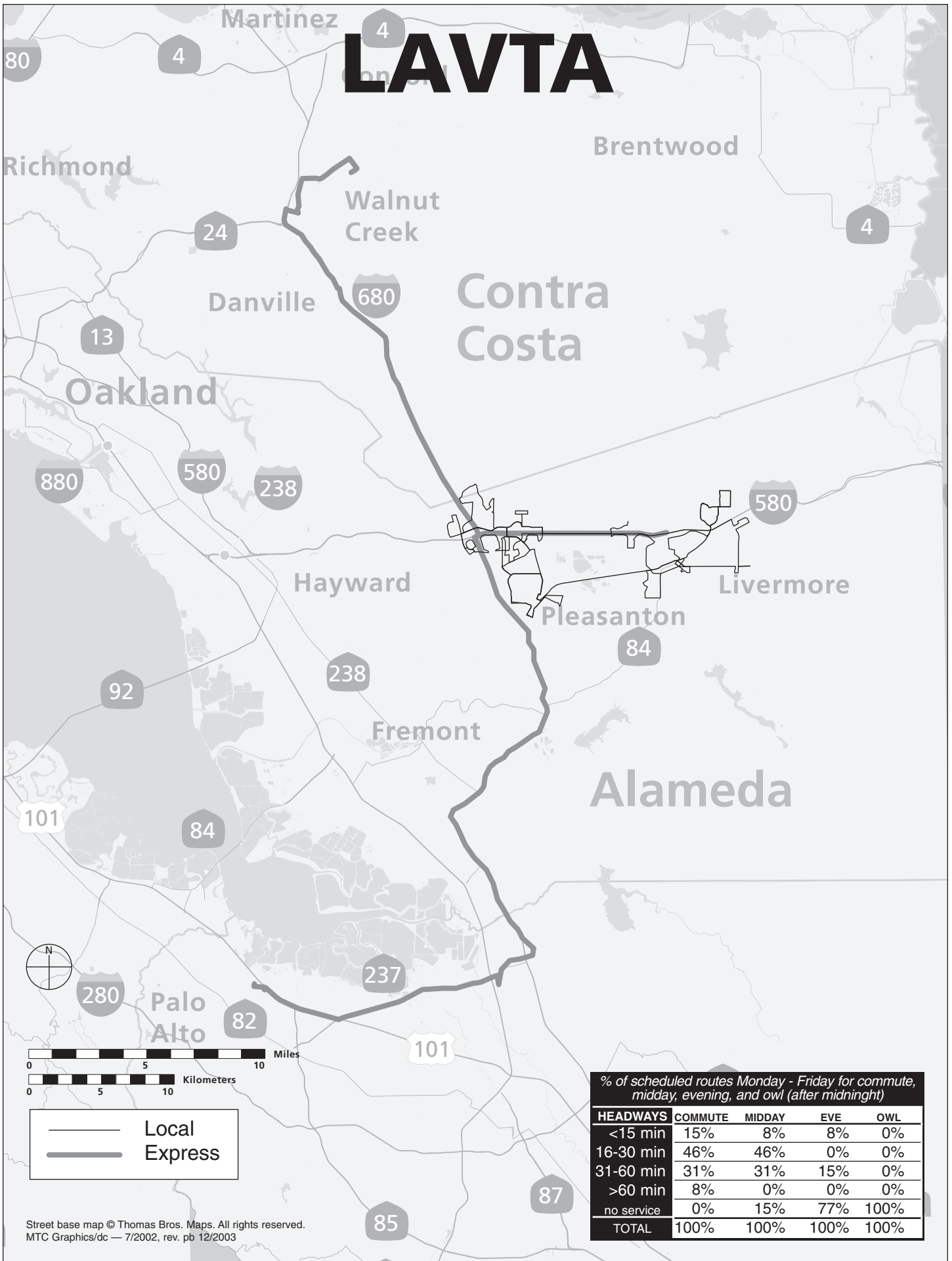
FY 02-03 Claim for Transportation Development Act and State Transit Assistance Funds

**Healdsburg In-City Transit**

SYSTEM-WIDE BUDGET			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Costs (000)</b>							
	Fixed Route Bus	Bcost				\$126	145
<b>Total Costs</b>		cost				<b>\$126</b>	<b>\$145</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed Route Bus	Brev				\$13	\$13
Total Farebox Revenue		rev				13	\$13
Non-Fare Revenue		rev	Data for FY 1997-98 through 1999-00 Not Readily Available			3	0
Property Tax						0	0
County Sales Tax						0	0
TDA						141	38
STA						0	104
Federal Transit Grants						0	0
Other						1	0
<b>Total Revenue</b>						<b>\$158</b>	<b>\$155</b>
FIXED-ROUTE BUS PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)		Bpass				17	17
Revenue Vehicle Miles (000)		Brvm				34	34
Revenue Vehicle Hours (000)		Brvh				3	3
Employee Equivalents (FTE)		Bemp				10	11
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Bcost/ Brvh	Data for FY 1997-98 through 1999-00 Not Readily Available			\$41.95	\$53.16
Cost Efficiency	(constant FY97 \$)					\$36.84	\$45.21
Cost Effectiveness	(current \$)	Bcost/ Bpass				\$7.56	\$8.33
Cost Effectiveness	(constant FY97 \$)					\$6.64	\$7.09
Service Effectiveness		Bpass/ Brvh				5.55	6.38
Service Effectiveness		Bpass/ Brvm				0.49	0.51
Labor Efficiency (000)		Brvh/ Bemp				0.30	0.25
Farebox Recovery		Brev/ Bcost				10.4%	9.2%

\*Data for FY97-98 to FY99-00 not available.





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# Livermore-Amador Valley Transit Authority (LAVTA)

1362 Rutan Court, Suite 10  
Livermore, CA 94550  
(925) 455-7555

INFORMATION CURRENT AS OF JUNE 2003

## GENERAL DESCRIPTION

Starting Year	1986
Organization Type	Joint Powers Agency
Governing Body	7-member Board of Directors
Board Selection	Appointed by Alameda County Supervisors and city councils
Contract Service	MV Transportation Inc.

## SERVICE AREA

Square Miles	40
Population	171,652

Services provided in the cities of Livermore, Pleasanton, Dublin, and the unincorporated areas of eastern Alameda County, with commuter service to Contra Costa County and Silicon Valley.

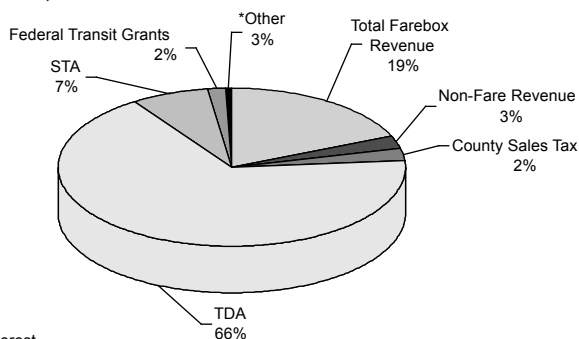
## FARE STRUCTURE

Category	Single Fare Local Routes	Monthly Pass	Patronage
Adult	\$1.25	-	60%
Youth (under 5)	FREE	-	9%
Student	\$1.25	-	
Senior/Disabled	\$0.40	\$8.00	7%
Transfer	FREE	-	20%
Inter-Operator Transfer*	\$0.60	-	4%

\*Transfers to CCTA are free.

Discount provided for riders with BART transfer ticket (\$0.6 instead of \$1.25; one-way only)

## OPERATING REVENUE, FY 2001-02



\*Other: Measure B, Interest

## SYSTEM CHARACTERISTICS

Active fleet	75 motor buses
	17 demand response
Total employees	135
Routes**	14

\*\*Regular fixed routes only

## Hours of Operation

Monday - Friday	4:33 am - 12:27 am
Saturday	6:47 am - 12:27 am
Sunday	6:47 am - 11:11 pm

## INTER-OPERATOR COORDINATION

### Inter-Operator Connections:

CCCTA  
BART

### Joint Fare Instruments and Transfers:

CCCTA Transfer  
BART Transfer

SOURCE:

FY 03-04 Claim for Transportation Development Act and State Transit Assistance Funds



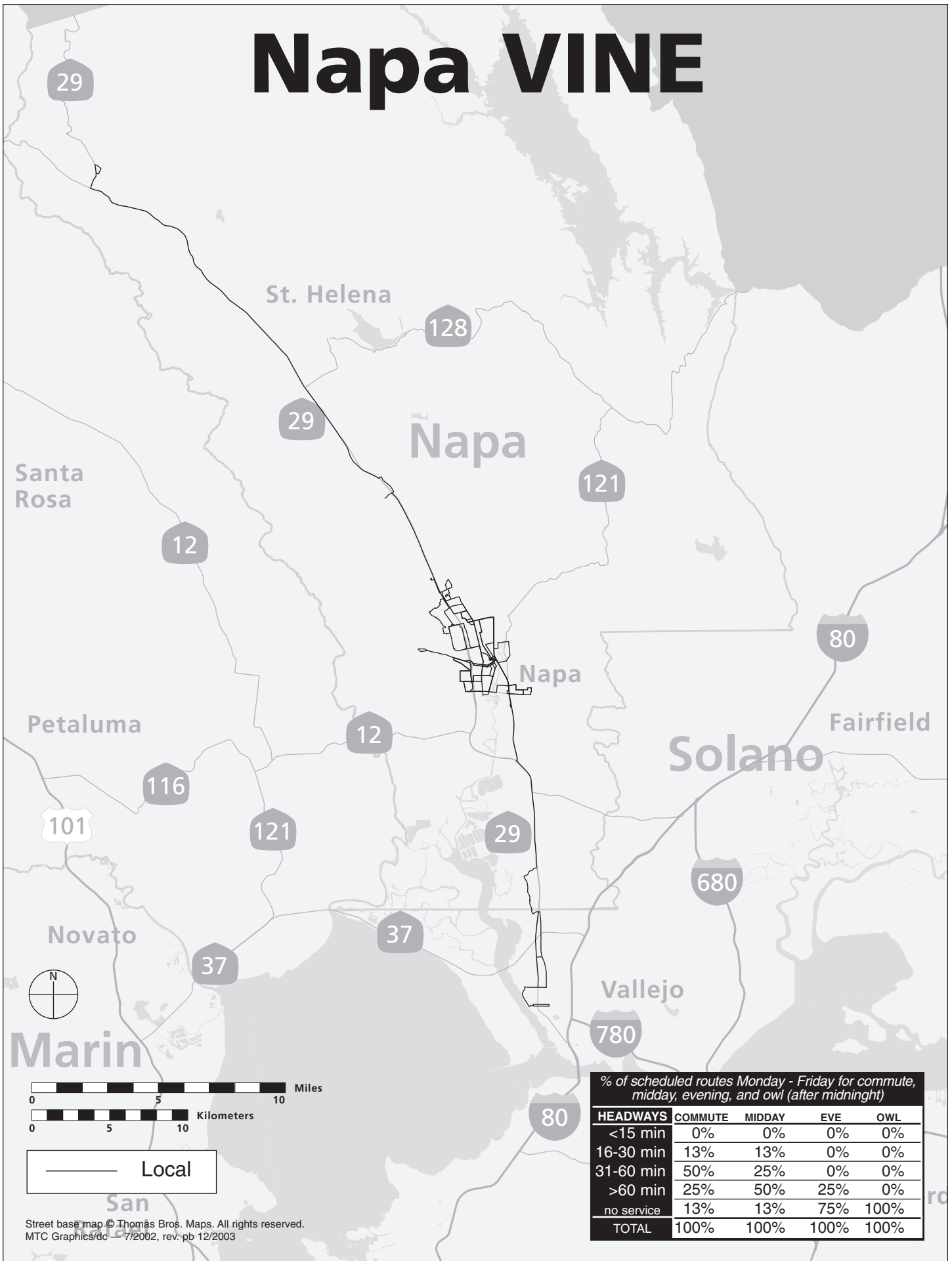
## MTC STATISTICAL SUMMARY OF BAY AREA TRANSIT OPERATORS

**LAVTA**

SYSTEM-WIDE BUDGET			1997-98	1998-99	1999-00	2000-01	2001-02
Operating Costs (000)							
	Fixed Route Bus	Bcost	\$5,517	\$6,074	\$6,901	\$7,606	\$8,769
	Paratransit	Pcost	311	386	451	547	840
Total Costs			\$5,828	\$6,460	\$7,352	\$8,152	\$9,609
Operating Revenue (000)							
Farebox:	Fixed Route Bus	Brev	\$968	\$1,153	\$1,471	\$1,556	\$1,743
	Paratransit	Prev	39	43	46	26	45
Total Farebox Revenue			\$1,007	\$1,195	\$1,517	\$1,582	\$1,788
Non-Fare Revenue			0	66	182	291	245
Property Tax			0	0	0	0	0
County Sales Tax			52	62	0	58	233
TDA			5,025	4,660	5,063	5,417	6,448
STA			337	324	524	531	694
Federal Transit Grants			81	57	179	179	153
Other			100	95	127	95	49
Total Revenue			\$6,602	\$6,460	\$7,593	\$8,152	\$9,609
FIXED-ROUTE BUS PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
Operating Data							
Total Passengers (000)	Bpass	1,433	1,594	1,836	2,202	2,070	
Revenue Vehicle Miles (000)	Brvm	1,585	1,678	1,778	1,904	1,956	
Revenue Vehicle Hours (000)	Brvh	99	107	113	123	141	
Employee Equivalents (FTE)	Bemp	116	128	122	144	150	
Performance Concepts							
Cost Efficiency	(current \$)	Bcost/ Brvh	\$55.91	\$56.86	\$61.15	\$61.65	\$62.38
Cost Efficiency	(constant FY97 \$)		\$55.91	\$54.91	\$56.66	\$54.15	\$53.05
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$3.85	\$3.81	\$3.76	\$3.45	\$4.24
Cost Effectiveness	(constant FY97 \$)		\$3.85	\$3.68	\$3.48	\$3.03	\$3.60
Service Effectiveness		Bpass/ Brvh	14.52	14.93	16.27	17.85	14.72
Service Effectiveness		Bpass/ Brvm	0.90	0.95	1.03	1.16	1.06
Labor Efficiency (000)		Brvh/ Bemp	0.85	0.83	0.93	0.86	0.94
Farebox Recovery		Brev/ Bcost	17.5%	19.0%	21.3%	20.5%	19.9%
PARATRANSIT PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
Operating Data							
Total Passengers (000)	Ppass	30	34	36	38	45	
Revenue Vehicle Miles (000)	Prvm	195	232	235	257	288	
Revenue Vehicle Hours (000)	Prvh	13	14	16	19	21	
Employee Equivalents (FTE)	Pemp	10	11	13	16	17	
Performance Concepts							
Cost Efficiency	(current \$)	Pcost /Prvh	\$24.82	\$26.69	\$28.10	\$28.91	\$39.34
Cost Efficiency	(constant FY97 \$)		\$24.82	\$25.77	\$26.04	\$25.39	\$33.46
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$10.52	\$11.26	\$12.55	\$14.57	\$18.70
Cost Effectiveness	(constant FY97 \$)		\$10.52	\$10.87	\$11.63	\$13.50	\$15.91
Service Effectiveness		Ppass/ Prvh	2.36	2.37	2.24	1.98	2.10
Service Effectiveness		Ppass/ Prvm	0.15	0.15	0.15	0.15	0.16
Labor Efficiency (000)		Prvh/ Pemp	1.25	1.32	1.23	1.18	1.26
Farebox Recovery		Prev/ Pcost	12.5%	11.0%	10.2%	4.7%	5.3%



# Napa VINE



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MTC Graphics/dc 7/2002, rev. pb 12/2003



**VINE**

1804 Soscol Avenue, Suite 200  
Napa, CA 94559-1346  
(800) 696-6443

INFORMATION CURRENT AS OF JUNE 2003

#### GENERAL DESCRIPTION

Starting Year	1974 (VINE); 1991 (NVT)
Organization Type	Joint Powers Agency
Governing Body	Napa County Transportation Planning Agency
Board Selection	NCTPA Board (8 members)
Contract Service	ATC Management

#### SERVICE AREA

Square Miles	82.5
Population	121,000

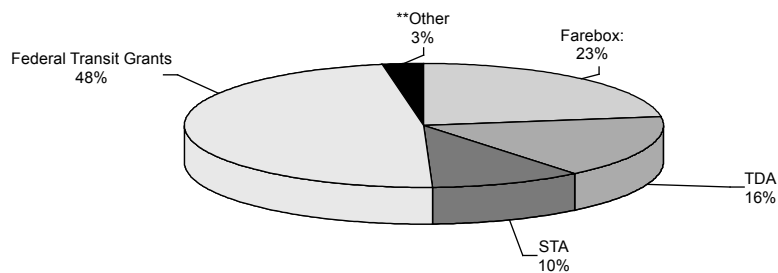
Service area encompasses the City of Napa and some unincorporated areas of Napa County. Vine's Route 10 includes the Highway 29 corridor in Napa County into Vallejo. VineGo, operated by ATC, is the countywide ADA paratransit provider.

#### FIXED ROUTE FARE STRUCTURE

Category	Single Fare*	VINE 20-Ride Pass	VINE Rte.10 Monthly Pass	Patronage
Adult	\$1.00	\$17.00	\$40.00	34%
Youth (6-12)	\$0.75	-	\$30.00	14%
Student (13-18)	\$0.75	\$10.00	\$30.00	
Senior/Disabled	\$0.50	\$8.00	\$20.00	19%
Transfer	FREE	-	-	33%

\*For the first zone; each additional zone is an additional \$0.50 adults, \$0.35 youth, \$0.25 seniors/disabled

#### OPERATING REVENUE\*, FY 2001-02



\*Revenue of VINE fixed-route service

\*\*Other member agency contributions, Interest income

#### SYSTEM CHARACTERISTICS

Active fleet	23 motor buses
Total employees	40
Routes	8
local	7

#### Hours of Operation

Monday - Friday	5:20 am - 9:20 pm
Saturday	6:00 am - 8:40 pm
Sunday	8:30 am - 7:00 pm**

\*\*limited service

#### INTER-OPERATOR COORDINATION

##### Inter-Operator Connections:

Vallejo Transit / Baylink Ferry  
Benicia Transit  
American Canyon Transit  
Yountville Shuttle  
St. Helena Vine

SOURCE:

FY03-04 Claim for Transportation Development Act and State Transit Assistance Funds

## MTC STATISTICAL SUMMARY OF BAY AREA TRANSIT OPERATORS

**VINE\***

<b>SYSTEM-WIDE BUDGET</b>			<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Costs (000)</b>							
	Fixed Route Bus	Bcost	\$2,034	\$2,125	\$2,877	\$2,611	\$2,617
<b>Operating Revenue (000)</b>							
Farebox:	Fixed Route Bus	Brev	\$495	\$523	\$517	\$582	\$595
Non-Fare Revenue		rev	21	24	0	0	0
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			1,017	979	2,244	1,266	428
STA			207	230	208	251	274
Federal Transit Grants			295	503	427	476	1,246
Other			0	0	50	1,090	74
<b>Total Revenue</b>			<b>\$2,036</b>	<b>\$2,259</b>	<b>\$3,447</b>	<b>\$3,664</b>	<b>\$2,617</b>
<b>FIXED-ROUTE BUS PERFORMANCE</b>			<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Data</b>							
Total Passengers (000)		Bpass	920	864	852	869	886
Revenue Vehicle Miles (000)		Brvm	582	557	625	688	742
Revenue Vehicle Hours (000)		Brvh	39	38	40	44	47
Employee Equivalents (FTE)		Bemp	34	39	43	40	41
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Bcost/ Brvh	\$52.57	\$56.19	\$71.33	\$59.73	\$55.77
Cost Efficiency	(constant FY97 \$)		\$52.57	\$54.26	\$66.10	\$52.46	\$47.43
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$2.21	\$2.46	\$3.38	\$3.01	\$2.95
Cost Effectiveness	(constant FY97 \$)		\$2.21	\$2.38	\$3.13	\$2.64	\$2.51
Service Effectiveness		Bpass/ Brvh	23.76	22.84	21.13	19.87	18.88
Service Effectiveness		Bpass/ Brvm	1.58	1.55	1.36	1.26	1.19
Labor Efficiency (000)		Brvh/ Bemp	1.14	0.97	0.94	1.09	1.14
Farebox Recovery		Brev/ Bcost	24.4%	24.6%	18.0%	22.3%	22.8%

**VINE GO**

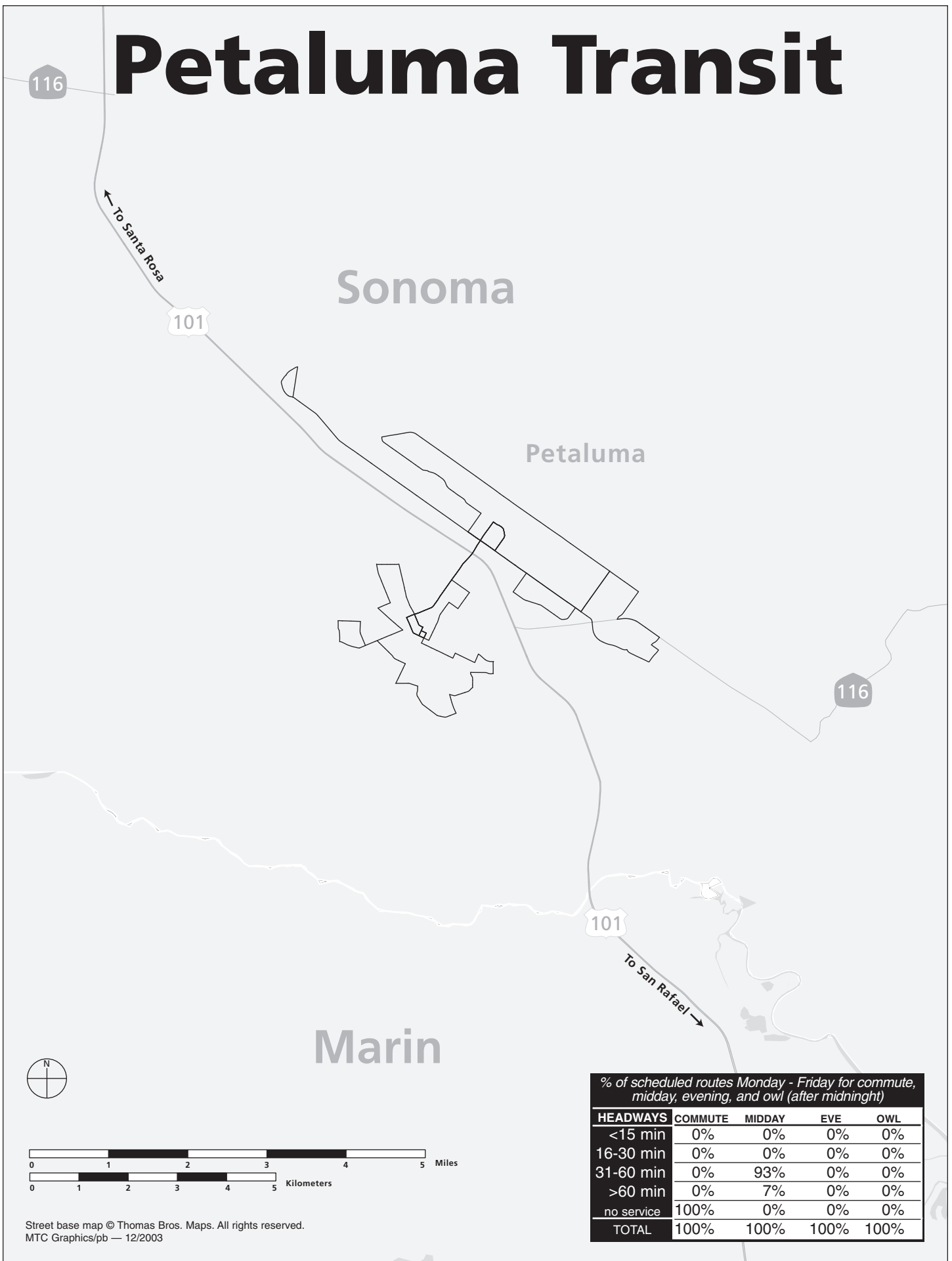
<b>SYSTEM-WIDE BUDGET</b>			<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Costs (000)</b>							
	Paratransit	Pcost	\$732	\$870	\$870	\$867	\$1,370
<b>Operating Revenue (000)</b>							
Farebox:	Paratransit	Prev	\$63	\$79	\$121	\$95	\$81
TDA			778	713	765	153	1205
Other			16	0	0	0	85
<b>Total Revenue</b>			<b>\$857</b>	<b>\$792</b>	<b>\$885</b>	<b>\$248</b>	<b>\$1,370</b>
<b>PARATRANSIT PERFORMANCE</b>			<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Data</b>							
Total Passengers (000)		Ppass	34	43	43	44	46
Revenue Vehicle Miles (000)		Prvm	215	258	258	235	242
Revenue Vehicle Hours (000)		Prvh	14	15	15	14	18
Employee Equivalents (FTE)**		Pemp	9	20	20	20	22
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Pcost/ Prvh	\$53.94	\$57.32	\$57.32	\$63.03	\$76.48
Cost Efficiency	(constant FY97 \$)		\$53.94	\$55.35	\$53.12	\$55.36	\$65.05
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$21.50	\$20.24	\$20.24	\$19.53	\$29.90
Cost Effectiveness	(constant FY97 \$)		\$21.50	\$19.54	\$18.76	\$17.16	\$25.43
Service Effectiveness		Ppass/ Prvh	2.51	2.83	2.83	3.23	2.56
Service Effectiveness		Ppass/ Prvm	0.16	0.17	0.17	0.19	0.19
Labor Efficiency (000)		Prvh/ Pemp	1.47	0.76	0.76	0.69	0.81
Farebox Recovery		Prev/ Pcost	8.6%	9.1%	13.9%	11.0%	5.9%

\* Prior to FY1998-99, bus service included The VINE and Napa Valley Transit. In 1999, these operations were combined into what is currently the VINE service.

\*\* Operator has noted inconsistencies in reporting FTE of VINE GO for FY 1997-98.



# Petaluma Transit



*% of scheduled routes Monday - Friday for commute, midday, evening, and owl (after midnight)*

HEADWAYS	COMMUTE	MIDDAY	EVE	OWL
<15 min	0%	0%	0%	0%
16-30 min	0%	0%	0%	0%
31-60 min	0%	93%	0%	0%
>60 min	0%	7%	0%	0%
no service	100%	0%	0%	0%
TOTAL	100%	100%	100%	100%



## Petaluma Transit

555 N. McDowell Blvd  
Petaluma California, 94954

INFORMATION CURRENT AS OF JUNE 2003

### GENERAL DESCRIPTION

Starting Year	1976
Organization Type	Division of Charter City of Petaluma
Governing Body	Petaluma City Council
Board Selection	General Election

### SERVICE AREA

Square Miles	22
Population	56,000

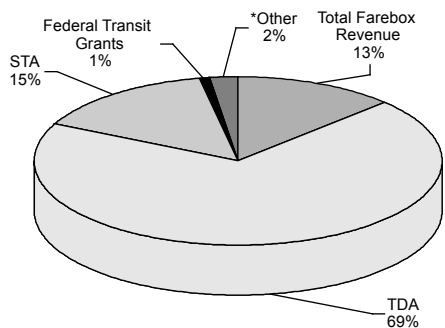
The City of Petaluma provides fixed-route and paratransit services which are generally operated within City limits. A three-route fixed-route system and three demand-responsive service vehicles.

### FARE STRUCTURE\*

Category	Single Fare	Monthly Pass	Patronage
Adult-Student	\$1.00	\$30.00 (adult) \$25.00 (student)	39%
Seniors-Disabled	\$0.50	\$15.00	29%
Transfer	N/A	N/A	32%

\*Fix route only

### OPERATING REVENUE, FY 2001-02



\*Other: Interest expense, advertising, other non-fare revenue

### SYSTEM CHARACTERISTICS

Active fleet	7
Total employees	16
Routes	3
Hours of Operation	Mon-Fri 6:35am - 6:05pm Saturday 9:57am - 4:33pm Sunday No service

### INTER-OPERATOR COORDINATION

#### Inter-Operator Connections

Golden Gate Transit  
Sonoma County Transit

#### Joint Fare Instruments and Transfers:

Golden Gate transit Super Pass  
Sonoma County Transit Super Pass

#### SOURCE:

FY 03-04 Claim for Transportation Development Act and State Transit Assistance Funds



**Petaluma Transit**

SYSTEM-WIDE BUDGET			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Costs (000)</b>							
	Fixed Route Bus	Bcost					\$780
	Paratransit	Pcost					311
<b>Total Costs</b>		cost					<b>\$1,091</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed Route Bus	Brev					\$111
	Paratransit	Prev					31
Total Farebox Revenue		rev					143
Non-Fare Revenue		rev					0
Property Tax							0
County Sales Tax							0
TDA							772
STA							166
Federal Transit Grants							10
Other							23
<b>Total Revenue</b>							<b>\$1,114</b>
FIXED-ROUTE BUS PERFORMANCE**			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)		Bpass					160
Revenue Vehicle Miles (000)		Brvm					166
Revenue Vehicle Hours (000)		Brvh					14
Employee Equivalents (FTE)		Bemp					16
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Bcost/ Brvh					\$54.93
Cost Efficiency	(constant FY97 \$)						\$46.72
Cost Effectiveness	(current \$)	Bcost/ Bpass					\$4.88
Cost Effectiveness	(constant FY97 \$)						\$4.15
Service Effectiveness		Bpass/ Brvh					11.27
Service Effectiveness		Bpass/ Brvm					0.96
Labor Efficiency (000)		Brvh/ Bemp					0.89
Farebox Recovery		Brev/ Bcost					14.3%
PARATRANSIT PERFORMANCE***			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)		Ppass					15
Revenue Vehicle Miles (000)		Prvm					57
Revenue Vehicle Hours (000)		Prvh					6
Employee Equivalents (FTE)		Pemp					6
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Pcost/ Prvh					\$50.27
Cost Efficiency	(constant FY97 \$)						\$42.75
Cost Effectiveness	(current \$)	Pcost/ Ppass					\$20.83
Cost Effectiveness	(constant FY97 \$)						\$17.71
Service Effectiveness		Ppass/ Prvh					2.41
Service Effectiveness		Ppass/ Prvm					0.26
Labor Efficiency (000)		Prvh/ Pemp					1.03
Farebox Recovery		Prev/ Pcost					10.0%

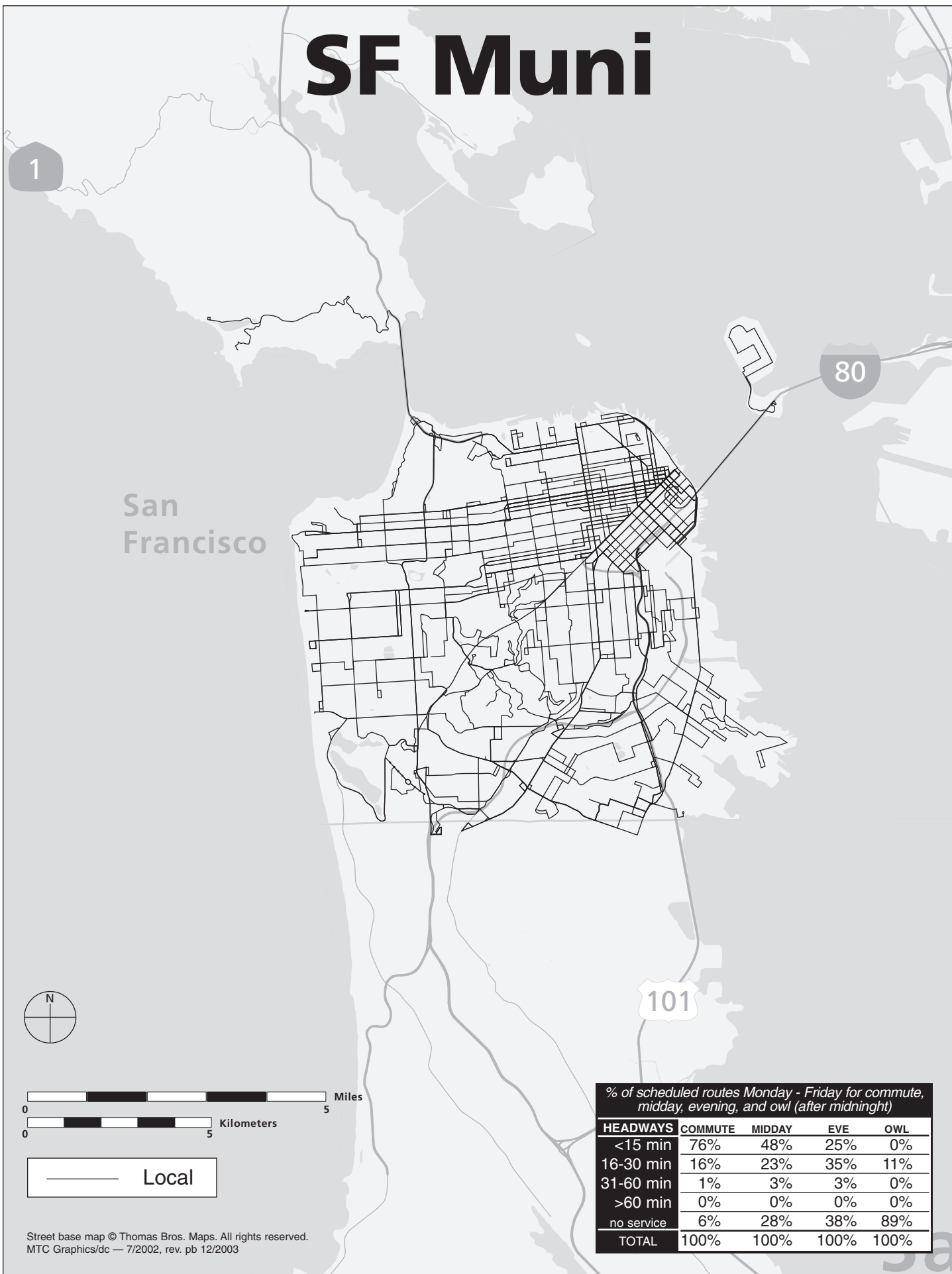
\*Data for FY97-98 to FY00-01 not available. Petaluma Transit was included in the Statistical Summary of Bay Area Transit Operators for the first time in FY01-02.

\*\* Petaluma Transit

\*\*\* Demand response - Paratraveler



# SF Muni



% of scheduled routes Monday - Friday for commute, midday, evening, and owl (after midnight)

HEADWAYS	COMMUTE	MIDDAY	EVE	OWL
<15 min	76%	48%	25%	0%
16-30 min	16%	23%	35%	11%
31-60 min	1%	3%	3%	0%
>60 min	0%	0%	0%	0%
no service	6%	28%	38%	89%
TOTAL	100%	100%	100%	100%



San Francisco Municipal Railway

## San Francisco Municipal Railway

949 Presidio Avenue  
San Francisco, CA 94115  
(415) 673-6864

INFORMATION CURRENT AS OF JUNE 2003

### GENERAL DESCRIPTION

Starting Year	1912
Organization Type	Municipal Transit Agency
Governing Body	7-member Municipal Transportation Agency Board of Directors
Board Selection	Appointed by the Mayor of San Francisco

### SERVICE AREA

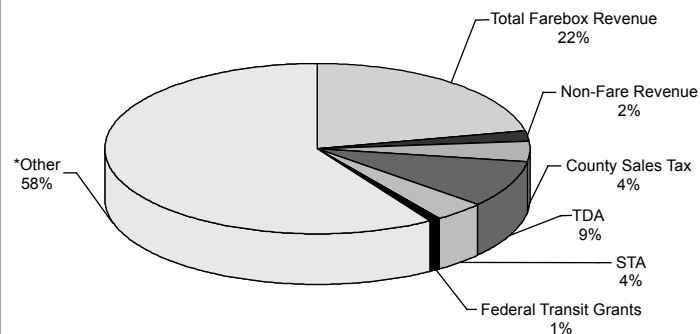
Square Miles	49
Population	793,600

Services are primarily provided in the city and county area of San Francisco. Routes 9, 14, 28, 54, and 76 extend service to Daly City, Marin Headlands and Brisbane.

### FIXED ROUTE FARE STRUCTURE, FY 2001-02

Category	Single Fare	Cable Car	Monthly Pass	Patronage
Adult	\$1.00	\$2.00	\$35.00	n/a
Senior/Disabled	\$0.35	\$2.00	\$8.00	n/a
Youth (5-17)	\$0.35	\$2.00	\$8.00	n/a
Child (under 5)	Free	Free	-	
Student	-	-	-	-
Transfer	Free	-	-	n/a

### OPERATING REVENUE, FY 2001-02



\*Other: Charter service, General Fund, State Unrestricted Revenues, AB 1107, Misc. Non-Operating Revenues

### SYSTEM CHARACTERISTICS

Active fleet	40 cable car
	163 light rail
	566 motor bus
	349 trolley bus

Total employees 4,220

Routes 80

local 65

express 15

### Hours of Operation

Monday - Sunday 24 hours

### INTER-OPERATOR COORDINATION

#### Inter-Operator Connections

AC Transit Caltrain  
BART Vallejo Transit  
SamTrans  
Oakland/Alameda Ferry  
GGHTBD (Bus & Ferry)

#### Joint Fare Instruments and Transfers:

Muni Joint Sticker Available for:

AC Transit  
Sam Trans  
Golden Gate  
Caltrain

Muni FastPass on BART

Muni FastPass on Caltrain

Discount Transfers b/t Muni and:

BART  
Golden Gate  
Harbor Bay Ferry  
Oakland/Alameda Ferry

BART Plus

Muni/Vallejo Ferry Joint Pass

#### SOURCE:

[1] FY 03-04 Claim for Transportation Development Act and State Transit Assistance Funds; [2] 2002 NTD Report

**SF MUNI**

<b>SYSTEM-WIDE BUDGET</b>			<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Costs (000)</b>							
	Motor Bus	Bcost	\$123,346	\$138,362	\$160,789	\$164,556	\$161,780
	Trolley Bus	Tcost	84,525	95,357	111,979	111,520	110,540
	Cable Car	Ccost	27,238	28,610	30,257	34,019	39,857
	Light Rail	Rcost	73,544	77,012	92,461	100,702	110,733
	Paratransit*	Pcost	10,234	11,285	14,094	16,624	18,199
<b>Total Costs</b>			<b>\$318,887</b>	<b>\$350,626</b>	<b>\$409,580</b>	<b>\$427,421</b>	<b>\$441,108</b>
<b>Operating Revenue (000)**</b>							
Farebox:	Motor Bus	Brev	\$40,290	\$40,759	\$40,497	\$40,998	\$36,483
	Trolley Bus	Trev	33,615	34,314	34,103	34,524	29,143
	Cable Car	Crev	6,585	6,379	3,575	3,619	11,070
	Light Rail	Rrev	16,880	15,632	20,958	21,217	17,720
	Paratransit	Prev	519	567	765	481	1,010
Total Farebox Revenue			\$97,889	\$97,651	\$99,899	\$100,840	\$95,426
Non-Fare Revenue			4,504	8,923	10,644	9,765	9,067
Property Tax			0	0	0	0	0
County Sales Tax			6,937	9,838	14,423	16,767	16,783
TDA			27,829	30,053	30,131	27,358	39,273
STA			7,276	9,741	8,498	8,249	17,553
Federal Transit Grants			546	1,068	16,923	12,749	3,363
Other			168,815	193,463	229,062	251,693	259,642
<b>Total Revenue</b>			<b>\$313,796</b>	<b>\$350,738</b>	<b>\$409,580</b>	<b>\$427,421</b>	<b>\$441,108</b>
<b>MOTOR BUS PERFORMANCE</b>			<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Data</b>							
Total Passengers (000)	Bpass		92,845	92,978	96,394	96,033	98,615
Revenue Vehicle Miles (000)	Brvm		12,298	12,388	12,396	12,448	13,408
Revenue Vehicle Hours (000)	Brvh		1,360	1,377	1,377	1,406	1,542
Employee Equivalents (FTE)	Bemp		1,395	1,529	1,453	1,496	1,733
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Bcost/ Brvh	\$90.70	\$100.49	\$116.76	\$117.07	\$104.93
Cost Efficiency	(constant FY97 \$)		\$90.70	\$97.04	\$108.20	\$102.82	\$89.24
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$1.33	\$1.49	\$1.67	\$1.71	\$1.64
Cost Effectiveness	(constant FY97 \$)		\$1.33	\$1.44	\$1.55	\$1.50	\$1.40
Service Effectiveness		Bpass/ Brvh	68.27	67.53	70.00	68.32	63.96
Service Effectiveness		Bpass/ Brvm	7.55	7.51	7.78	7.71	7.35
Labor Efficiency (000)		Brvh/ Bemp	0.97	0.90	0.95	0.94	0.89
Farebox Recovery		Brev/ Bcost	32.7%	29.5%	25.2%	24.9%	22.6%
<b>TROLLEY BUS PERFORMANCE</b>			<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Data</b>							
Total Passengers (000)	Tpass		77,463	78,275	78,461	80,868	78,774
Revenue Vehicle Miles (000)	Trvm		6,872	7,027	7,065	7,025	7,274
Revenue Vehicle Hours (000)	Trvh		987	1,007	1,015	1,016	1,056
Employee Equivalents (FTE)	Temp		1,044	1,165	1,159	1,145	1,047
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Tcost /Trvh	\$85.65	\$94.72	\$110.36	\$109.80	\$104.65
Cost Efficiency	(constant FY97 \$)		\$85.65	\$91.47	\$102.27	\$96.44	\$89.01
Cost Effectiveness	(current \$)	Tcost/ Tpass	\$1.09	\$1.22	\$1.43	\$1.38	\$1.40
Cost Effectiveness	(constant FY97 \$)		\$1.09	\$1.18	\$1.32	\$1.21	\$1.19
Service Effectiveness		Tpass/ Trvh	78.50	77.75	77.33	79.62	74.57
Service Effectiveness		Tpass/ Trvm	11.27	11.14	11.11	11.51	10.83
Labor Efficiency (000)		Trvh/ Temp	0.95	0.86	0.88	0.89	1.01
Farebox Recovery		Trev/ Tcost	39.8%	36.0%	30.5%	31.0%	26.4%

## MTC STATISTICAL SUMMARY OF BAY AREA TRANSIT OPERATORS

**SF MUNI**

<b>CABLE CAR PERFORMANCE</b>		<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Data</b>						
Total Passengers (000)	<i>Cpass</i>	9,883	9,701	9,206	8,478	7,729
Revenue Vehicle Miles (000)	<i>Crvm</i>	518	494	524	495	437
Revenue Vehicle Hours (000)	<i>Crvh</i>	129	121	130	129	136
Employee Equivalents (FTE)	<i>Cemp</i>	326	332	354	359	460

**Performance Concepts**

Cost Efficiency	(current \$)	<i>Ccost /Crvh</i>	\$211.81	\$236.58	\$233.33	\$263.92	\$294.01
Cost Efficiency	(constant FY97 \$)		\$211.81	\$228.46	\$216.23	\$231.79	\$250.07
Cost Effectiveness	(current \$)	<i>Ccost/ Cpass</i>	\$2.76	\$2.95	\$3.29	\$4.01	\$5.16
Cost Effectiveness	(constant FY97 \$)		\$2.76	\$2.85	\$3.05	\$3.52	\$4.39
Service Effectiveness		<i>Cpass/ Crvh</i>	76.85	80.22	71.00	65.77	57.02
Service Effectiveness		<i>Cpass/ Crvm</i>	19.07	19.62	17.58	17.14	17.69
Labor Efficiency (000)		<i>Crvh/ Cemp</i>	0.39	0.36	0.37	0.36	0.29
Farebox Recovery		<i>Crev/ Ccost</i>	24.2%	22.3%	11.8%	10.6%	27.8%

<b>LIGHT RAIL PERFORMANCE</b>		<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Data</b>						
Total Passengers (000)	<i>Rpass</i>	38,898	35,660	41,610	49,699	47,898
Revenue Vehicle Miles (000)	<i>Rrvm</i>	3,778	4,015	4,314	4,738	5,459
Revenue Vehicle Hours (000)	<i>Rrvh</i>	378	426	474	518	571
Employee Equivalents (FTE)	<i>Remp</i>	785	822	792	903	1,032

**Performance Concepts**

Cost Efficiency	(current \$)	<i>Rcost /Rrvh</i>	\$194.36	\$180.61	\$195.06	\$194.37	\$193.81
Cost Efficiency	(constant FY97 \$)		\$194.36	\$174.41	\$180.76	\$170.71	\$164.85
Cost Effectiveness	(current \$)	<i>Rcost/ Rpass</i>	\$1.89	\$2.16	\$2.22	\$2.03	\$2.31
Cost Effectiveness	(constant FY97 \$)		\$1.89	\$2.09	\$2.06	\$1.78	\$1.97
Service Effectiveness		<i>Rpass/ Rrvh</i>	102.80	83.63	87.78	95.93	83.84
Service Effectiveness		<i>Rpass/ Rrvm</i>	10.30	8.88	9.64	10.49	8.77
Labor Efficiency (000)		<i>Rrvh/ Remp</i>	0.48	0.52	0.60	0.57	0.55
Farebox Recovery		<i>Rrev/ Rcost</i>	23.0%	20.3%	22.7%	21.1%	16.0%

<b>PARATRANSIT PERFORMANCE</b>		<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Data</b>						
Total Passengers (000)	<i>Ppass</i>	418	436	510	1,127	1,287
Revenue Vehicle Miles (000)	<i>Prvm</i>	755	828	803	3,231	4,408
Revenue Vehicle Hours (000)	<i>Prvh</i>	76	82	84	264	345
Employee Equivalents (FTE)	<i>Pemp</i>	N/A	N/A	N/A	N/A	N/A

**Performance Concepts**

Cost Efficiency	(current \$)	<i>Pcost /Prvh</i>	\$135.15	\$138.10	\$167.88	\$62.89	\$52.75
Cost Efficiency	(constant FY97 \$)		\$135.15	\$133.35	\$155.57	\$55.23	\$44.86
Cost Effectiveness	(current \$)	<i>Pcost/ Ppass</i>	\$24.45	\$25.90	\$27.62	\$14.75	\$14.14
Cost Effectiveness	(constant FY97 \$)		\$24.45	\$25.01	\$25.59	\$12.95	\$12.03
Service Effectiveness		<i>Ppass/ Prvh</i>	5.53	5.33	6.08	4.26	3.73
Service Effectiveness		<i>Ppass/ Prvm</i>	0.55	0.53	0.64	0.35	0.29
Labor Efficiency (000)		<i>Prvh/ Pemp</i>	N/A	N/A	N/A	N/A	N/A
Farebox Recovery		<i>Prev/ Pcost</i>	5.1%	5.0%	5.4%	2.9%	5.6%

\*Demand response service

\*\*Only aggregate farebox revenue is reported by MUNI for Motor Bus, Trolley Bus, Cable Car, and Light Rail services. Farebox revenues for these modes are MTC estimates based on modal share of total revenue ridership. Farebox revenue for Paratransit is rep

# SamTrans

San Francisco

Oakland

Danville

680

80

880

580

238

Hayward

380

San Mateo

92

238

Fremont

280

84

Half Moon Bay

92

35

280

Palo Alto

101

237

82

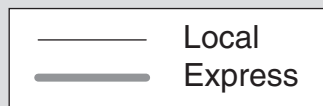
84

San Mateo

85

9

1



% of scheduled routes Monday - Friday for commute, midday, evening, and owl (after midnight)

HEADWAYS	COMMUTE	MIDDAY	EVE	OWL
<15 min	7%	0%	0%	0%
16-30 min	71%	40%	7%	0%
31-60 min	9%	29%	27%	2%
>60 min	7%	9%	0%	4%
no service	7%	22%	67%	93%
TOTAL	100%	100%	100%	100%

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### INFORMATION CURRENT AS OF JUNE 2003

#### GENERAL DESCRIPTION

Starting Year	1975
Organization Type	Transit District created by the State Legislature
Governing Body	9-member Board of Directors
Board Selection	5 elected officials from the cities and county of San Mateo, 3 citizen appointees, 1 appointed transportation expert
Contract Service	MV Transportation

#### SERVICE AREA

Square Miles	448
Population	717000

Services are provided in the cities of Atherton, Belmont, Burlingame, Colma, Daly City, East Palo Alto, Foster City, Half Moon Bay, Hillsborough, Menlo Park, Millbrae, Pacifica, Palo Alto, Redwood City, San Bruno, San Carlos, San Mateo, South San Francisco

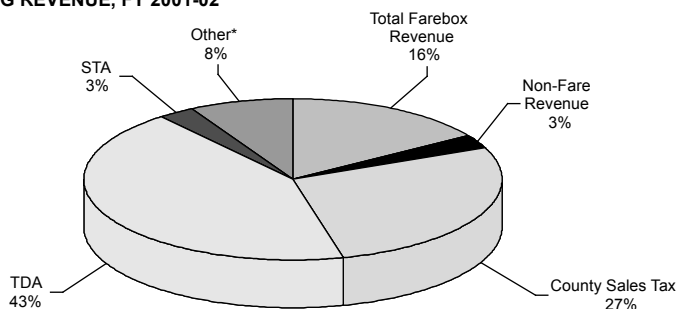
#### FARE STRUCTURE, FY 2001-02

Category	Single Fare	Express Routes*	Monthly Pass	Patronage
Adult	\$1.25	\$3.50	\$40.00	60%
Youth/Student (under 17)	\$0.75	\$1.25	\$22.00	23%
Senior	\$0.60	\$1.75-\$3.50	\$18.00	17%
Disabled**	\$0.60	\$1.75-\$3.50	\$18.00	
Transfer	-	-	-	n/a

\* Express routes: DX, FX, KX, MX, NX, and PX.

\*\* Fare for Redi-Wheels (Demand Response) is \$2.00

#### OPERATING REVENUE, FY 2001-02



\*Other: AB 434, investment interest income, other revenues, employee share shuttles

#### SYSTEM CHARACTERISTICS

Active fleet	326 motor buses
	63 vans
Total employees	747
Routes	56
local	49
express	7

#### Hours of Operation\*

Monday - Friday 4:46 am - 2:48 am

Saturday/Sunday 5:01 am - 2:40 am

\*24 hour service with Route 397

#### INTER-OPERATOR COORDINATION

##### Coordinated Schedules:

BART

Caltrain

##### Other Connections:

AC Transit VTA

BART Dumbarton Express

GGBHTD Muni

##### Joint Fare Instruments and Transfers:

BART Plus

Caltrain Monthly Pass (2 or more zones)

Peninsula Pass (Caltrain/Muni/VTA)

SamTrans/VTA Transfer

Muni/SamTrans (Route 34 or Muni Sticker)

GGBHTD/SamTrans (w/ sticker)

SamTrans/DB Transfer

SamTrans(pass)/AC Transit

##### SOURCE:

2002 National Transit Database Report



## MTC STATISTICAL SUMMARY OF BAY AREA TRANSIT OPERATORS

**SAMTRANS**

SYSTEM-WIDE BUDGET			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Costs (000)*</b>							
	Fixed Route Bus	Bcost	\$54,110	\$51,615	\$55,777	\$60,773	\$72,013
	Paratransit	Pcost	4,297	4,468	4,926	5,078	7,718
<b>Total Costs</b>			<b>\$58,407</b>	<b>\$56,083</b>	<b>\$60,703</b>	<b>\$65,850</b>	<b>\$79,731</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed Route Bus	Brev	\$14,158	\$15,612	\$14,918	15,625	14,440
	Paratransit	Prev	230	284	278	294	340
<b>Total Farebox Revenue</b>			<b>\$14,388</b>	<b>\$15,896</b>	<b>\$15,196</b>	<b>15,919</b>	<b>\$14,779</b>
<b>Non-Fare Revenue</b>			<b>628</b>	<b>747</b>	<b>1,008</b>	<b>2,175</b>	<b>3,778</b>
<b>Property Tax</b>			<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>County Sales Tax**</b>			<b>27,530</b>	<b>21,477</b>	<b>26,901</b>	<b>23,344</b>	<b>36,675</b>
<b>TDA</b>			<b>26,042</b>	<b>27,513</b>	<b>27,703</b>	<b>30,149</b>	<b>40,735</b>
<b>STA</b>			<b>1,682</b>	<b>2,158</b>	<b>2,038</b>	<b>1,703</b>	<b>2,153</b>
<b>Federal Transit Grants</b>			<b>31</b>	<b>51</b>	<b>1</b>	<b>41</b>	<b>0</b>
<b>Other</b>			<b>141</b>	<b>267</b>	<b>3,117</b>	<b>19,141</b>	<b>9,456</b>
<b>Total Revenue</b>			<b>\$70,443</b>	<b>\$68,109</b>	<b>\$75,965</b>	<b>\$92,471</b>	<b>\$107,576</b>
FIXED-ROUTE BUS PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)	Bpass		18,649	18,162	17,729	17,924	17,103
Revenue Vehicle Miles (000)	Brvm		8,838	7,679	7,895	7,759	7,935
Revenue Vehicle Hours (000)	Brvh		680	592	617	625	659
Employee Equivalents (FTE)	Bemp		536	528	528	655	720
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Bcost/ Brvh	\$79.52	\$87.16	\$90.33	\$97.29	\$109.21
Cost Efficiency	(constant FY97 \$)		\$79.52	\$84.17	\$83.71	\$85.45	\$92.89
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$2.90	\$2.84	\$3.15	\$3.39	\$4.21
Cost Effectiveness	(constant FY97 \$)		\$2.90	\$2.74	\$2.92	\$2.98	\$3.58
Service Effectiveness	Bpass/ Brvh		27.41	30.67	28.71	28.69	25.94
Service Effectiveness	Bpass/ Brvm		2.11	2.37	2.25	2.31	2.16
Labor Efficiency (000)	Brvh/ Bemp		1.27	1.12	1.17	0.95	0.92
Farebox Recovery	Brev/ Bcost		26.2%	30.2%	26.80%	25.7%	20.05%
PARATRANSIT PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)	Ppass		185	188	196	212	284
Revenue Vehicle Miles (000)	Prvm		1,356	1,574	1,583	1,694	2,439
Revenue Vehicle Hours (000)	Prvh		117	125	127	155	173
Employee Equivalents (FTE)	Pemp		132	135	135	6	6
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Pcost/ Prvh	\$36.73	\$35.74	\$38.80	\$32.76	\$44.68
Cost Efficiency	(constant FY97 \$)		\$36.73	\$34.52	\$35.96	\$28.77	\$38.00
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$23.23	\$23.77	\$25.10	\$23.97	\$27.18
Cost Effectiveness	(constant FY97 \$)		\$23.23	\$22.95	\$23.26	\$21.05	\$23.12
Service Effectiveness	Ppass/ Prvh		1.58	1.50	1.55	1.37	1.64
Service Effectiveness	Ppass/ Prvm		0.14	0.12	0.12	0.13	0.12
Labor Efficiency (000)	Prvh/ Pemp		0.89	0.93	0.94	25.83	28.79
Farebox Recovery	Prev/ Pcost		5.4%	6.4%	5.6%	5.8%	4.4%

\*Excludes Caltrans and Multimodal contributions

\*\*Includes: District 1/2 Cent Sales Tax; Measure A Sales Tax



# Santa Clara VTA



*% of scheduled routes Monday - Friday for commute, midday, evening, and owl (after midnight)*

HEADWAYS	COMMUTE	MIDDAY	EVE	OWL
<15 min	16%	10%	4%	0%
16-30 min	51%	44%	4%	0%
31-60 min	30%	19%	51%	2%
>60 min	1%	1%	0%	2%
no service	2%	26%	42%	96%
TOTAL	100%	100%	100%	100%

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# SANTA CLARA VALLEY TRANSPORATION AUTHORITY

3331 North First Street  
San Jose, CA 95134-1900  
(408) 321-2300

INFORMATION CURRENT AS OF JUNE 2003

## GENERAL DESCRIPTION

Starting Year	1972
Organization Type	Transit District created by the State Legislature
Governing Body	12-member Board of Directors
Board Selection	10 members and 4 alternates from cities within service area 2 members and 1 alternate from Santa Clara County

## SERVICE AREA

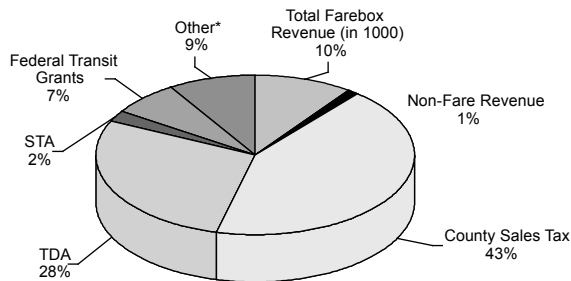
Square Miles	326
Population	1,729,900

Services are provided in the cities of Campbell, Cupertino, Gilroy, Los Altos, Los Altos Hills, Los Gatos, Milpitas, Monte Sereno, Morgan Hill, Mountain View, Palo Alto, San Jose, Santa Clara, Saratoga, Sunnyvale, and unincorporated areas of Santa Clara County, as well as adjacent areas of San Mateo County and Alameda County.

## FARE STRUCTURE, FY 2001-02

Category	Single Fare	Monthly Pass	Patronage
Adult	\$1.40	\$45.00	69%
Youth (5-17)	\$0.85	\$27.00	19%
Senior/Disabled	\$0.45	\$11.00	11%
Express	\$2.25	\$72.00	1%

## OPERATING REVENUE, FY 2001-02



\*Other: Paratransit Farebox, AB 434, Investment Earnings, Other Non-Operator Sources

## SYSTEM CHARACTERISTICS

Active fleet	454 motor buses 82 light rail 4 historic trolleys
Total employees	2,596
Routes	72
local	52
limited stop	6
express	11
light rail	3

## Hours of Operation

Monday - Sunday 24 hours

## INTER-OPERATOR COORDINATION

### Inter-Operator Connections:

Caltrain	SamTrans
BART	AC Transit
Amtrak	Hwy 17 Express
Altamont Commuter Express	
Dumbarton Express	

### Joint Fare Instruments and Transfers:

AC Transit/VTA Transfer/Pass
Caltrain Monthly Pass
SamTrans/VTA Pass
VTA/BART Transfer
VTA/DB Transfer/Pass
BART Plus Pass
Hwy 17 Express/VTA Transfer/Pass
ACE Pass

### SOURCE:

FY 03-04 Claim for Transportation Development Act and State Transit Assistance Funds

## MTC STATISTICAL SUMMARY OF BAY AREA TRANSIT OPERATORS

**VTA**

SYSTEM-WIDE BUDGET			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Costs (000)</b>							
	Fixed Route Bus*	Bcost	\$148,178	\$161,451	\$186,269	\$201,488	\$232,107
	Light Rail	Rcost	27,676	30,052	39,440	37,579	55,908
	Paratransit	Pcost	12,560	14,510	18,702	21,558	38,492
<b>Total Costs</b>			<b>cost</b>	<b>\$188,415</b>	<b>\$206,014</b>	<b>\$244,412</b>	<b>\$260,625</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed Route Bus	Brev	\$23,937	\$24,531	\$27,985	\$27,079	\$25,394
	Light Rail	Rrev	3,264	2,539	3,816	4,645	5,888
<b>Total Farebox Revenue</b>			<b>rev</b>	<b>\$27,201</b>	<b>\$27,070</b>	<b>\$31,801</b>	<b>\$31,282</b>
<b>Non-Fare Revenue</b>			<b>rev</b>	<b>2,802</b>	<b>3,655</b>	<b>5,709</b>	<b>4,425</b>
<b>Property Tax</b>				<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>County Sales Tax</b>				<b>113,055</b>	<b>143,712</b>	<b>121,180</b>	<b>183,540</b>
<b>TDA</b>				<b>67,829</b>	<b>62,528</b>	<b>75,309</b>	<b>81,186</b>
<b>STA</b>				<b>3,926</b>	<b>4,457</b>	<b>4,364</b>	<b>4,263</b>
<b>Federal Transit Grants</b>				<b>59</b>	<b>11,656</b>	<b>6,051</b>	<b>17,787</b>
<b>Other**</b>				<b>11,523</b>	<b>17,825</b>	<b>18,876</b>	<b>30,371</b>
<b>Total Revenue</b>				<b>\$226,395</b>	<b>\$270,902</b>	<b>\$263,288</b>	<b>\$338,409</b>
FIXED-ROUTE BUS PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)		Bpass	46,118	47,487	47,008	47,238	44,901
Revenue Vehicle Miles (000)		Brvm	18,026	18,940	19,140	22,640	19,253
Revenue Vehicle Hours (000)		Brvh	1,347	1,422	1,472	1,617	1,517
Employee Equivalents (FTE)		Bemp	1,822	1,836	2,130	2207	2,491
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Bcost/ Brvh	\$110.02	\$113.51	\$126.58	\$124.61	\$153.04
Cost Efficiency	(constant FY97 \$)		\$110.02	\$109.61	\$117.30	\$109.44	\$130.17
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$3.21	\$3.40	\$3.96	\$4.27	\$5.17
Cost Effectiveness	(constant FY97 \$)		\$3.21	\$3.28	\$3.67	\$3.75	\$4.40
Service Effectiveness		Bpass/ Brvh	34.24	33.39	31.94	29.21	29.61
Service Effectiveness		Bpass/ Brvm	2.56	2.51	2.46	2.09	2.33
Labor Efficiency (000)		Brvh/ Bemp	0.74	0.77	0.69	0.73	0.61
Farebox Recovery		Brev/ Bcost	16.2%	15.2%	15.0%	13.4%	10.9%
LIGHT RAIL PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)		Rpass	6,900	6,863	7,914	9,237	7,790
Revenue Vehicle Miles (000)		Rrvh	2,073	2,210	2,422	2,885	2,466
Revenue Vehicle Hours (000)		Rrvh	134	141	163	132	166
Employee Equivalents (FTE)		Remp	269	282	332	348	416
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Rcost /Rrvh	\$207.14	\$213.34	\$241.97	\$284.69	\$336.95
Cost Efficiency	(constant FY97 \$)		\$207.14	\$206.01	\$224.23	\$250.03	\$286.59
Cost Effectiveness	(current \$)	Rcost/ Rpass	\$4.01	\$4.38	\$4.98	\$4.07	\$7.18
Cost Effectiveness	(constant FY97 \$)		\$4.01	\$4.23	\$4.62	\$3.57	\$6.10
Service Effectiveness		Rpass/ Rrvh	51.64	48.72	48.55	69.98	46.95
Service Effectiveness		Rpass/ Rrvh	3.33	3.11	3.27	3.20	3.16
Labor Efficiency (000)		Rrvh/ Remp	0.50	0.50	0.49	0.38	0.40
Farebox Recovery		Rrev/ Rcost	11.8%	8.4%	9.7%	12.4%	10.5%
PARATRANSIT PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)		Ppass	529	646	779	860	1,019
Revenue Vehicle Miles (000)		Prvm	2,492	3,523	7,399	8,495	9,937
Revenue Vehicle Hours (000)		Prvh	166	235	392	448	647
Employee Equivalents (FTE)		Pemp	N/A	N/A	N/A	N/A	N/A
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Pcost /Prvh	\$75.60	\$61.77	\$47.66	\$48.13	\$59.48
Cost Efficiency	(constant FY97 \$)		\$75.60	\$59.64	\$44.16	\$42.27	\$50.59
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$23.74	\$22.45	\$24.00	\$25.07	\$37.77
Cost Effectiveness	(constant FY97 \$)		\$23.74	\$21.68	\$22.24	\$22.02	\$32.13
Service Effectiveness		Ppass/ Prvh	3.18	2.75	1.99	1.92	1.57
Service Effectiveness		Ppass/ Prvm	0.21	0.18	0.11	0.10	0.10
Labor Efficiency (000)		Prvh/ Pemp	N/A	N/A	N/A	N/A	N/A
Farebox Recovery		Prev/ Pcost	0.0%	0.0%	0.0%	0.0%	0.0%

\* Including motor bus (directly operated) and motor bus (purchased transportation)

\*\* Included paratransit farebox revenue. VTA has never classified paratransit service fee as part of fare box revenue.

VTA has never directly received the service fee. They are used to offset expenses in the billings from paratransit broker.



# Santa Rosa CityBus

Healdsburg

Sonoma

Santa Rosa

116

12

116

128

29

12



0 5 Miles

0 5 Kilometers

Local

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*% of scheduled routes Monday - Friday for commute, midday, evening, and owl (after midnight)*

HEADWAYS	COMMUTE	MIDDAY	EVE	OWL
<15 min	0%	0%	0%	0%
16-30 min	62%	62%	57%	0%
31-60 min	28%	28%	0%	0%
>60 min	0%	0%	0%	0%
no service	10%	10%	43%	100%
TOTAL	100%	100%	100%	100%



## Santa Rosa City Bus

P.O. Box 1678  
Santa Rosa, CA 95402  
(707) 543-3325

INFORMATION CURRENT AS OF JUNE 2003

### GENERAL DESCRIPTION

Starting Year	1958
Organization Type	Municipal transit agency
Governing Body	City Council
Board Selection	City Council
Contract Service	M.V. Transportation (paratransit services)

### SERVICE AREA

Square Miles	41
Population	160,869

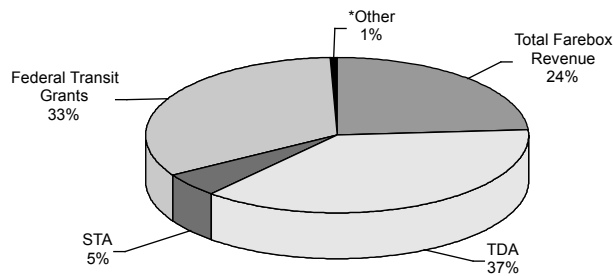
Services are provided in the area bounded by the Santa Rosa city limits and in some unincorporated Roseland areas.

### FARE STRUCTURE\*

Category	Single Fare Local Routes	Monthly Pass	Patronage
Adult	\$1.00	\$32.00	31%
Youth (under 5)	FREE	-	20%
Student (5-18)	\$0.75	\$15.00/\$10.00**	15%
Senior/Disabled	\$0.50	\$16.00	34%
Transfer	FREE	-	

\*Fix route service only; \*\*Service only provided in summer

### OPERATING REVENUE, FY 2001-02



\*Other: AB 434

### SYSTEM CHARACTERISTICS

Active fleet	29 motor buses
Total employees	65
Routes	16

### Hours of Operation

Monday - Friday	6:00 am - 8:30 pm
Saturday	6:00 am - 8:30 pm
Sunday	10:00 am - 5:30 pm

### INTER-OPERATOR COORDINATION

#### Inter-Operator Connections:

GGBHTD  
Sonoma County Transit  
Menocino Transit Authority  
Lake County Transit

#### Joint Fare Instruments and Transfers:

Sonoma Super Pass  
Free Transfers from Santa Rosa City Bus  
Free Transfers from Golden Gate Transit  
Free Transfers from Sonoma County Trans

#### SOURCE:

FY 03-04 Claim for Transportation Development Act and State Transit Assistant Funds

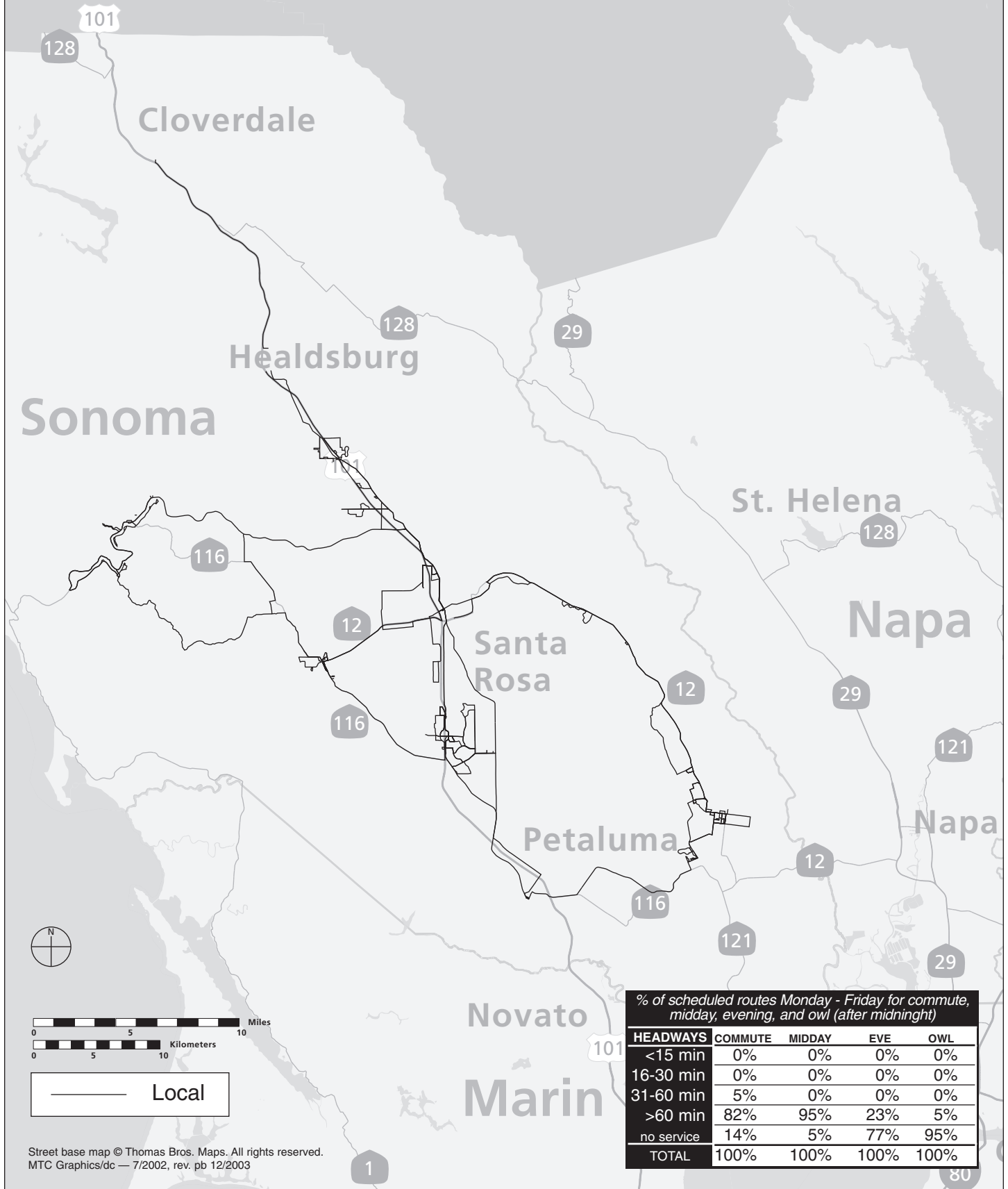


**SANTA ROSA CITY BUS**

<b>SYSTEM-WIDE BUDGET</b>			<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Costs (000)</b>							
	Fixed Route Bus	Bcost	\$4,176	\$4,230	\$4,631	\$4,635	\$5,576
	Paratransit	Pcost	351	374	401	472	800
<b>Total Costs</b>			<b>\$4,527</b>	<b>\$4,604</b>	<b>\$5,032</b>	<b>\$5,107</b>	<b>\$6,377</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed Route Bus	Brev	\$1,119	\$1,304	\$1,417	\$1,445	\$1,464
	Paratransit	Prev	48	44	52	44	71
Total Farebox Revenue			\$1,167	\$1,348	\$1,469	\$1,489	\$1,535
Non-Fare Revenue			105	24	63	0	0
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			2,306	1,476	1,852	1,479	2,427
STA			237	225	301	301	317
Federal Transit Grants			479	1,572	1,711	1,882	2,132
Other			269	20	0	-44	36
<b>Total Revenue</b>			<b>\$4,563</b>	<b>\$4,665</b>	<b>\$5,398</b>	<b>\$5,107</b>	<b>\$6,448</b>
<b>FIXED-ROUTE BUS PERFORMANCE</b>			<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Data</b>							
Total Passengers (000)		Bpass	1,965	1,919	2,178	2,178	2,487
Revenue Vehicle Miles (000)		Brvm	737	738	874	944	988
Revenue Vehicle Hours (000)		Brvh	60	58	67	76	79
Employee Equivalents (FTE)		Bemp	55	61	51	75	75
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Bcost/ Brvh	\$70	\$73	\$69	\$61	\$70
Cost Efficiency	(constant FY97 \$)		\$70	\$70	\$64	\$53	\$60
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$2	\$2	\$2	\$2	\$2
Cost Effectiveness	(constant FY97 \$)		\$2	\$2	\$2	\$2	\$2
Service Effectiveness		Bpass/ Brvh	32.92	33.04	32.56	28.60	31.32
Service Effectiveness		Bpass/ Brvm	2.67	2.60	2.49	2.31	2.52
Labor Efficiency (000)		Brvh/ Bemp	1.09	0.95	1.31	1.02	1.06
Farebox Recovery		Brev/ Bcost	26.8%	30.8%	30.6%	31.2%	26.3%
<b>PARATRANSIT PERFORMANCE</b>			<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Data</b>							
Total Passengers (000)		Ppass	21	23	24	24	36
Revenue Vehicle Miles (000)		Prvm	170	67	69	124	99
Revenue Vehicle Hours (000)		Prvh	19	11	11	10	15
Employee Equivalents (FTE)		Pemp	8	9	10	10	18
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Pcost/ Prvh	\$18	\$33	\$36	\$47	\$53
Cost Efficiency	(constant FY97 \$)		\$18	\$32	\$34	\$41	\$45
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$17	\$16	\$17	\$20	\$22
Cost Effectiveness	(constant FY97 \$)		\$17	\$16	\$15	\$17	\$19
Service Effectiveness		Ppass/ Prvh	1.08	2.00	2.18	2.40	2.40
Service Effectiveness		Ppass/ Prvm	0.12	0.34	0.35	0.19	0.36
Labor Efficiency (000)		Prvh/ Pemp	2.42	1.27	1.10	1.00	0.83
Farebox Recovery		Prev/ Pcost	13.7%	11.7%	13.0%	9.4%	8.9%



# Sonoma County



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# Sonoma County Transit

355 West Robles Avenue  
Santa Rosa, CA 95407  
(707) 585-7516

## Sonoma County Transit

INFORMATION CURRENT AS OF JUNE 2003

### GENERAL DESCRIPTION

Starting Year	1980
Organization Type	County Transit Agency
Governing Body	Sonoma County Board of Supervisors
Board Selection	Sonoma County Board of Supervisors
Contract Service	ATC/Vancom Inc., Volunteer Center of Sonoma County

### SERVICE AREA

Square Miles	340
Population	219,950

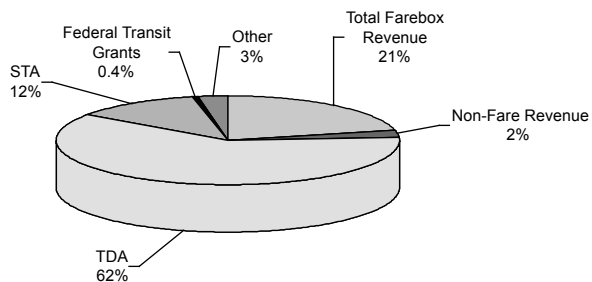
Service area encompasses all of Sonoma County including the cities of Cloverdale, Cotati, Healdsburg, Petaluma, Rohnert Park, Santa Rosa, Sebastopol, Sonoma, and Windsor.

### FIXED ROUTE FARE STRUCTURE

Category	Single Fare Local Routes	Single Fare Intercity Service	Monthly Pass	Patronage
Adult	\$1.00	\$1.20 - \$2.60	\$48.00	46%
Youth (under 5)	FREE	FREE	-	24%
Student	\$0.80	\$1.00-\$2.20	\$33.00	19%
Senior/Disabled	\$0.50	\$0.50-\$1.20	\$36.00	8%
Inter-Operator Transfer	\$0.25*	\$0.25*	-	3%
Free Transfer	FREE	FREE	FREE	

\*credit

### OPERATING REVENUE, FY 2001-02



### SYSTEM CHARACTERISTICS

Active fleet	52 motor buses
Total employees	133
Routes	24
local	9
intercity	13
express	2

### Hours of Operation

Monday - Friday	5:00 am - 11:00 pm
Saturday/Sunday	7:00 am - 9:00 pm

### INTER-OPERATOR COORDINATION

#### Coordinated Schedules:

Santa Rosa City Bus  
Healdsburg Transit  
GGBHTD  
Petaluma Transit  
Cloverdale Transit

#### Joint Fare Instruments and Transfers:

Sonoma Super Pass  
Free Transfers from Santa Rosa City Bus

#### SOURCE:

FY 03-04 Claim for Transportation Development Act and State Transit Assistance Funds

**SONOMA COUNTY TRANSIT**

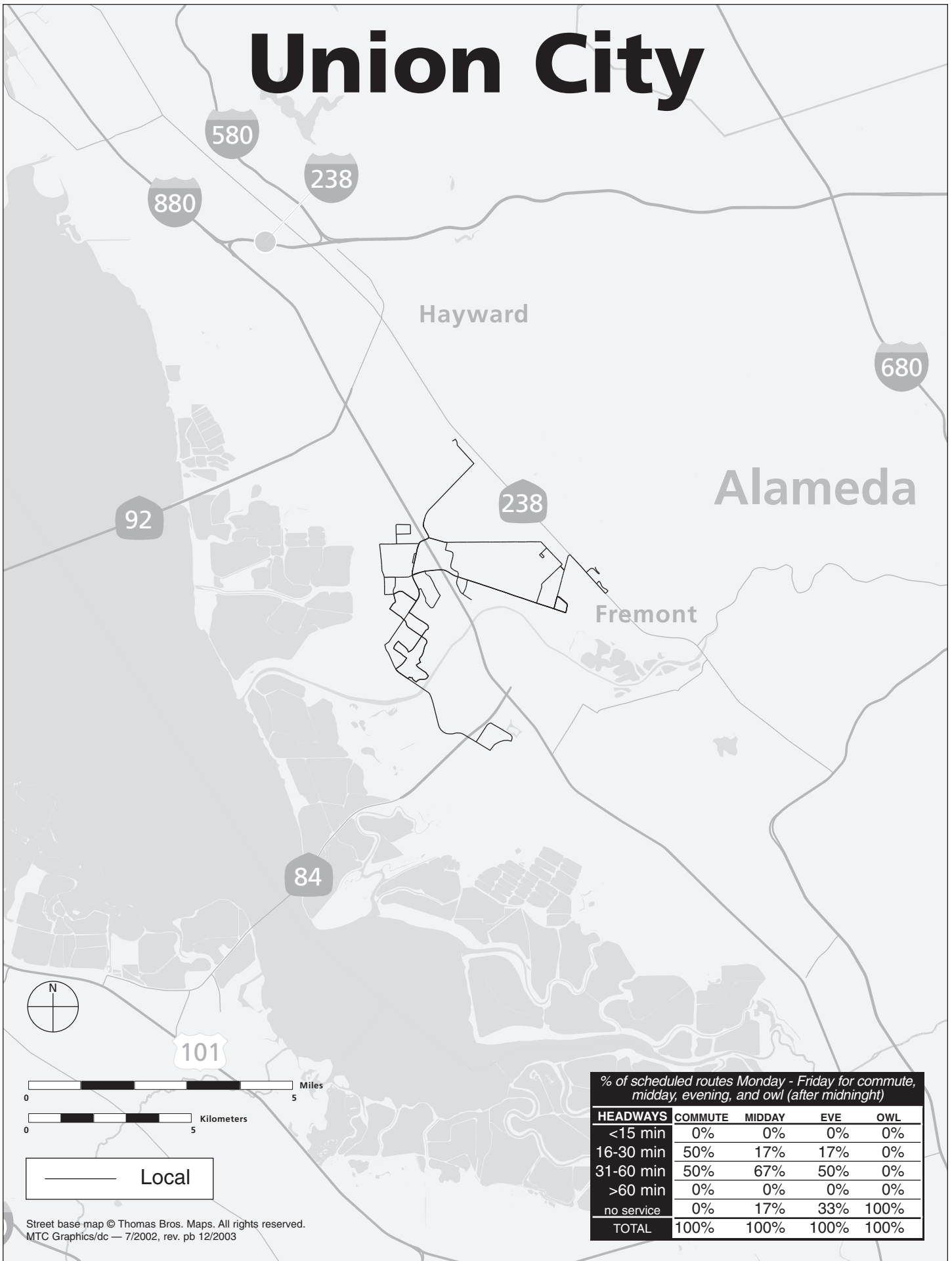
<b>SYSTEM-WIDE BUDGET</b>			<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Costs (000)</b>							
	Fixed Route Bus*	Bcost	\$5,192	\$5,626	\$6,041	\$6,765	\$6,900
	Paratransit**	Pcost	518	476	707	1,122	997
<b>Total Costs</b>			<b>\$5,710</b>	<b>\$6,102</b>	<b>\$6,748</b>	<b>\$7,887</b>	<b>\$7,897</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed Route Bus	Brev	\$1,425	\$1,527	\$1,512	\$1,575	\$1,549
	Paratransit	Prev	44	51	60	53	49
Total Farebox Revenue			rev	\$1,469	\$1,578	\$1,572	\$1,598
Non-Fare Revenue			rev	6	5	119	178
Property Tax				0	0	0	0
County Sales Tax				0	0	0	0
TDA				3,791	4120	4753	5,495
STA				322	284	391	380
Federal Transit Grants				30	30	30	30
Other				124	84	199	272
<b>Total Revenue</b>			<b>\$5,743</b>	<b>\$6,102</b>	<b>\$7,064</b>	<b>\$7,920</b>	<b>\$7,454</b>
<b>FIXED-ROUTE BUS PERFORMANCE</b>			<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Data</b>							
Total Passengers (000)		Bpass	1,382	1,450	1,486	1,511	1,493
Revenue Vehicle Miles (000)		Brvm	1,468	1,501	1,567	1,591	1,547
Revenue Vehicle Hours (000)		Brvh	87	92	95	98	92
Employee Equivalents (FTE)		Bemp	103	103	103	105	106
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Bcost/ Brvh	\$60.01	\$61.08	\$63.75	\$68.83	\$75.09
Cost Efficiency	(constant FY97 \$)		\$60.01	\$58.98	\$59.08	\$60.45	\$63.87
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$3.76	\$3.88	\$4.06	\$4.48	\$4.62
Cost Effectiveness	(constant FY97 \$)		\$3.76	\$3.75	\$3.77	\$3.93	\$3.93
Service Effectiveness		Bpass/ Brvh	15.98	15.74	15.68	15.37	16.25
Service Effectiveness		Bpass/ Brvm	0.94	0.97	0.95	0.95	0.96
Labor Efficiency (000)		Brvh/ Bemp	0.84	0.89	0.92	0.94	0.87
Farebox Recovery		Brev/ Bcost	27.4%	27.1%	25.0%	23.3%	22.4%
<b>PARATRANSIT PERFORMANCE</b>			<b>1997-98</b>	<b>1998-99</b>	<b>1999-00</b>	<b>2000-01</b>	<b>2001-02</b>
<b>Operating Data</b>							
Total Passengers (000)		Ppass	21	24	25	26	25
Revenue Vehicle Miles (000)		Prvm	325	367	299	362	379
Revenue Vehicle Hours (000)		Prvh	19	20	22	23	22
Employee Equivalents (FTE)		Pemp	20	20	30	23	25
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Pcost/ Prvh	\$28.00	\$23.81	\$32.12	\$49.22	\$45.31
Cost Efficiency	(constant FY97 \$)		\$28.00	\$22.99	\$29.76	\$43.22	\$38.53
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$24.45	\$19.88	\$28.32	\$43.17	\$40.41
Cost Effectiveness	(constant FY97 \$)		\$24.45	\$19.20	\$26.25	\$37.91	\$34.37
Service Effectiveness		Ppass/ Prvh	1.15	1.20	1.13	1.14	1.12
Service Effectiveness		Ppass/ Prvm	0.07	0.07	0.08	0.07	0.06
Labor Efficiency (000)		Prvh/ Pemp	0.93	1.00	0.73	0.99	0.88
Farebox Recovery		Prev/ Pcost	8.6%	10.8%	8.5%	4.7%	4.9%

\* Does not include services provided by Mendocino Transit Authority (MTA)

\*\* Paratransit includes: Sonoma County Paratransit and service provided by volunteer center



# Union City



*% of scheduled routes Monday - Friday for commute, midday, evening, and owl (after midnight)*

HEADWAYS	COMMUTE	MIDDAY	EVE	OWL
<15 min	0%	0%	0%	0%
16-30 min	50%	17%	17%	0%
31-60 min	50%	67%	50%	0%
>60 min	0%	0%	0%	0%
no service	0%	17%	33%	100%
TOTAL	100%	100%	100%	100%

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## Union City Transit

34009 Alvarado Niles Road  
Union City, CA 94587  
(510) 471-3232

INFORMATION CURRENT AS OF JUNE 2003

### GENERAL DESCRIPTION

Starting Year	1975
Organization Type	Municipal Transit Agency
Governing Body	5-member elected city council
Contract Service	MV Transportation

### SERVICE AREA

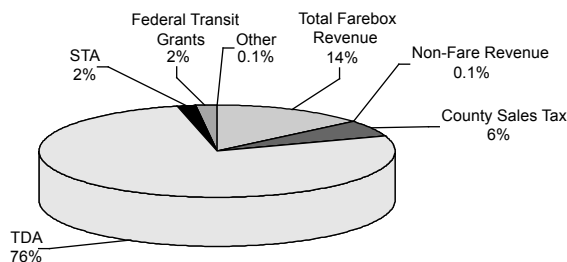
Square Miles	18
Population	68,000

Service area consists of the area within the city limits of Union City.

### FIXED ROUTE FARE STRUCTURE

Category	Single Fare	Monthly Pass	Patronage
Adult	\$1.10	\$33.00	52%
Youth (6-17)	\$1.10	\$33.00	
Senior/Disabled	\$0.40	\$11.00	15%
Inter-Operator Transfer	\$0.25	N/A	20%
Free Transfers	FREE	FREE	13%

### OPERATING REVENUE, FY 2001-02



### SYSTEM CHARACTERISTICS

**Active fleet** 15 motor buses

**Total employees** 43

**Routes** 6

#### Hours of Operation

Monday - Friday 4:15 am - 9:20 pm

Saturday 7:00 am - 7:30 pm

Sunday 8:00 am - 6:30 pm

### INTER-OPERATOR COORDINATION

#### Inter-Operator Connections:

AC Transit

Dumbarton Bridge Express

BART

#### Joint Fare Instruments and Transfers:

BART Plus Pass

#### SOURCE:

FY 03-04 Claim for Transportation Development  
Act and State Transit Assistance Funds



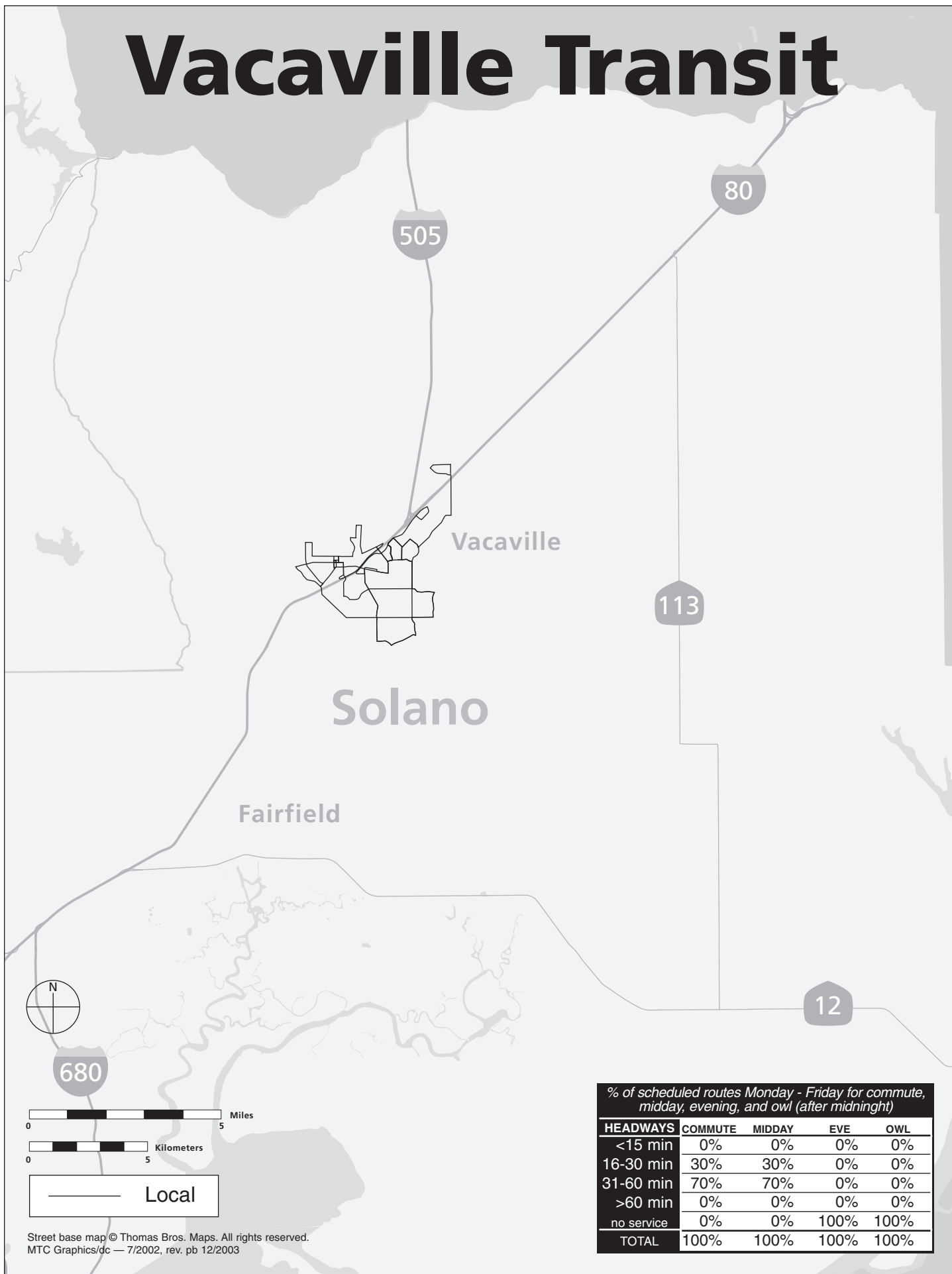
**UNION CITY TRANSIT**

SYSTEM-WIDE BUDGET			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Costs (000)</b>							
	Fixed Route Bus	Bcost	\$1,409	\$1,541	\$1,845	\$2,201	\$2,124
	Paratransit	Pcost	239	238	293	234	269
<b>Total Costs</b>			<b>\$1,648</b>	<b>\$1,779</b>	<b>\$2,138</b>	<b>\$2,435</b>	<b>\$2,393</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed Route Bus	Brev	\$278	\$290	\$292	\$334	\$315
	Paratransit	Prev	8	10	10	15	16
<b>Total Farebox Revenue</b>			<b>\$286</b>	<b>\$299</b>	<b>\$302</b>	<b>\$349</b>	<b>\$332</b>
<b>Non-Fare Revenue</b>			<b>22</b>	<b>24</b>	<b>80</b>	<b>20</b>	<b>3</b>
<b>Property Tax</b>			<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>County Sales Tax*</b>			<b>52</b>	<b>62</b>	<b>59</b>	<b>58</b>	<b>135</b>
<b>TDA</b>			<b>1,297</b>	<b>1,338</b>	<b>1,575</b>	<b>1,812</b>	<b>1,837</b>
<b>STA</b>			<b>87</b>	<b>52</b>	<b>43</b>	<b>182</b>	<b>40</b>
<b>Federal Transit Grants</b>			<b>8</b>	<b>3</b>	<b>37</b>	<b>13</b>	<b>44</b>
<b>Other</b>			<b>0</b>	<b>1</b>	<b>7</b>	<b>0</b>	<b>3</b>
<b>Total Revenue</b>			<b>\$1,752</b>	<b>\$1,779</b>	<b>\$2,104</b>	<b>2,435</b>	<b>\$2,393</b>
FIXED-ROUTE BUS PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)		Bpass	525	493	505	555	447
Revenue Vehicle Miles (000)		Brvm	425	462	488	500	500
Revenue Vehicle Hours (000)		Brvh	31	34	36	38	38
Employee Equivalents (FTE)		Bemp	40	43	47	44	44
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Bcost/ Brvh	\$45.47	\$45.58	\$51.43	\$57.86	\$56.24
Cost Efficiency	(constant FY97 \$)		\$45.47	\$44.02	\$47.66	\$50.81	\$47.83
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$2.68	\$3.13	\$3.66	\$3.96	\$4.75
Cost Effectiveness	(constant FY97 \$)		\$2.68	\$3.02	\$3.39	\$3.48	\$4.04
Service Effectiveness		Bpass/ Brvh	16.94	14.58	14.07	14.60	11.84
Service Effectiveness		Bpass/ Brvm	1.23	1.07	1.03	1.11	0.89
Labor Efficiency (000)		Brvh/ Bemp	0.77	0.79	0.76	0.86	0.86
Farebox Recovery		Brev/ Bcost	19.7%	18.8%	15.8%	15.2%	14.8%
PARATRANSIT PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)		Ppass	7	5	7	8	9
Revenue Vehicle Miles (000)		Prvm	32	23	31	43	51
Revenue Vehicle Hours (000)		Prvh	4	3	4	4	5
Employee Equivalents (FTE)		Pemp	4	4	4	4	4
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Pcost /Prvh	\$63.91	\$73.89	\$79.40	\$55.80	\$53.40
Cost Efficiency	(constant FY97 \$)		\$63.91	\$71.35	\$73.57	\$49.01	\$45.42
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$36.57	\$48.14	\$42.18	\$28.75	\$28.89
Cost Effectiveness	(constant FY97 \$)		\$36.57	\$46.48	\$39.08	\$25.25	\$24.57
Service Effectiveness		Ppass/ Prvh	1.75	1.54	1.88	1.94	1.85
Service Effectiveness		Ppass/ Prvm	0.20	0.22	0.23	0.19	0.18
Labor Efficiency (000)		Prvh/ Pemp	0.94	0.81	0.92	1.05	1.26
Farebox Recovery		Prev/ Pcost	3.5%	4.1%	3.3%	6.5%	6.1%

\*County Sales Tax is listed as the Measure B fund in TDA Claim



# Vacaville Transit



*% of scheduled routes Monday - Friday for commute, midday, evening, and owl (after midnight)*

HEADWAYS	COMMUTE	MIDDAY	EVE	OWL
<15 min	0%	0%	0%	0%
16-30 min	30%	30%	0%	0%
31-60 min	70%	70%	0%	0%
>60 min	0%	0%	0%	0%
no service	0%	0%	100%	100%
TOTAL	100%	100%	100%	100%

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## Vacaville Transit District

650 Merchant Street  
Vacaville, CA 95688  
(707) 449-5330

INFORMATION CURRENT AS OF JUNE 2003

### GENERAL DESCRIPTION

Starting Year	1981
Organization Type	Municipality
Governing Body	City Council
Board Selection	4 City Council members, 1 Mayor

### SERVICE AREA

Square Miles	27
Population	96,000

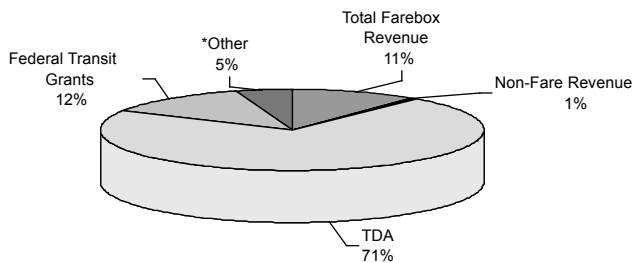
City Coach has 9 fixed routes servicing incorporated areas of the City of Vacaville only.

### FARE STRUCTURE\*

Category	Single Fare	Monthly Pass	Patronage
Adult	\$1.00	\$29.00	37%
Youth (under 5)	FREE	FREE	19%
Student	\$0.75	\$18.00	
Senior/Disabled	\$0.50	\$16.00	17%
Transfer	\$0.25	-	4%
Free Transfer	Free	Free	23%

\* Fix Route service (City Coach) only

### OPERATING REVENUE, FY 2001-02



\*Other: Local general funds, interest revenue

### SYSTEM CHARACTERISTICS

**Active fleet** 17 motor buses

**Total employees** 28

#### Routes

local 9

#### Hours of Operation

Monday - Friday 6:35 am-6:33 pm

Saturday 8:35 am-5:25 pm

### INTER-OPERATOR COORDINATION

#### Inter-Operator Connections:

Fairfield/Suisun Transit

Vallejo Transit

SOURCE:

FY 03-04 Claim for Transportation Development Act and State Transit Assistance Funds

**VACAVILLE TRANSIT\***

SYSTEM-WIDE BUDGET			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Costs (000)</b>							
	Fixed Route Bus	Bcost				\$913	\$1,068
	Paratransit	Pcost				264	249
<b>Total Costs</b>		cost				<b>\$1,177</b>	<b>\$1,317</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed Route Bus	Brev				\$103	124
	Paratransit	Prev				17	17
Total Farebox Revenue		rev				120	<b>\$141</b>
Non-Fare Revenue		rev				6	7
Property Tax						0	0
County Sales Tax						0	0
TDA						1,355	944
STA						0	0
Federal Transit Grants						162	162
Other						341	63
<b>Total Revenue</b>						<b>\$1,983</b>	<b>\$1,317</b>
FIXED-ROUTE BUS PERFORMANCE**			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)		Bpass				135	200
Revenue Vehicle Miles (000)		Brvm				270	306
Revenue Vehicle Hours (000)		Brvh				21	23
Employee Equivalents (FTE)		Bemp				16	10
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Bcost/ Brvh				\$43.34	\$46.72
Cost Efficiency	(constant FY97 \$)					\$38.06	\$39.74
Cost Effectiveness	(current \$)	Bcost/ Bpass				\$6.74	\$5.33
Cost Effectiveness	(constant FY97 \$)					\$5.92	\$4.53
Service Effectiveness		Bpass/ Brvh				6.43	8.77
Service Effectiveness		Bpass/ Brvm				0.50	0.66
Labor Efficiency (000)		Brvh/ Bemp				1.32	2.29
Farebox Recovery		Brev/ Bcost				11.3%	11.6%
PARATRANSIT PERFORMANCE***			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)		Ppass				14	13
Revenue Vehicle Miles (000)		Prvm				61	67
Revenue Vehicle Hours (000)		Prvh				4	5
Employee Equivalents (FTE)		Pemp				4	2
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Pcost /Prvh				\$58.99	\$49.74
Cost Efficiency	(constant FY97 \$)					\$51.80	\$42.30
Cost Effectiveness	(current \$)	Pcost/ Ppass				\$19.03	\$18.61
Cost Effectiveness	(constant FY97 \$)					\$16.71	\$15.83
Service Effectiveness		Ppass/ Prvh				3.10	2.67
Service Effectiveness		Ppass/ Prvm				0.23	0.20
Labor Efficiency (000)		Prvh/ Pemp				1.12	2.50
Farebox Recovery		Prev/ Pcost				6.3%	6.8%

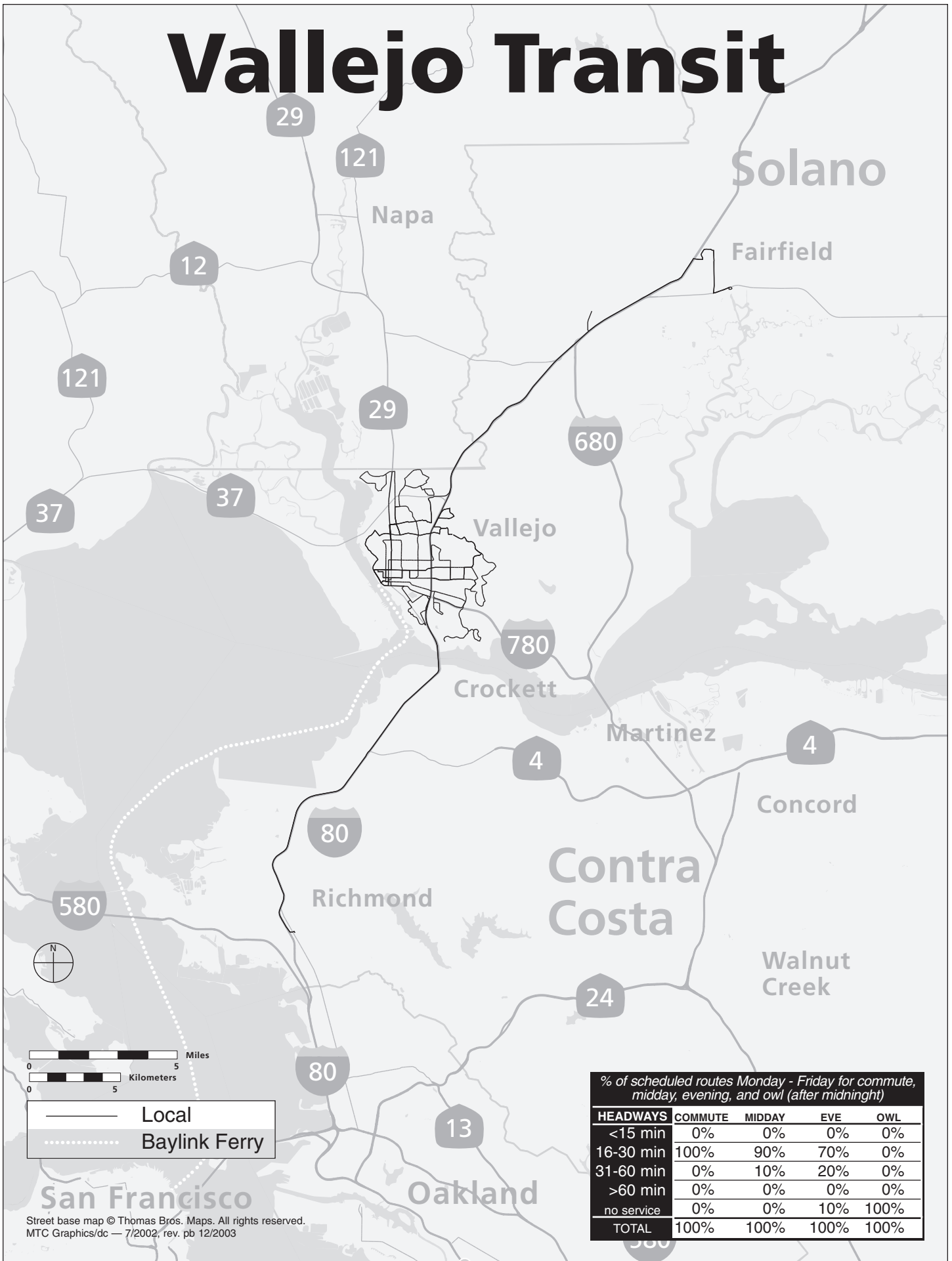
\*Data for FYs 1996-2000 not available. Vacaville Transit was included in the Statistical Summary of Bay Area Transit Operators for the first time in 2002.

\*\* City Coach motorbus

\*\*\* Demand response - special services



# Vallejo Transit



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**Vallejo Transit**

**Vallejo Baylink  
(Ferry)**

555 Santa Clara Street  
Vallejo, CA 94590  
(707) 648-4666

INFORMATION CURRENT AS OF JUNE 2003

#### GENERAL DESCRIPTION

Starting Year	1930's
Organization Type	Municipal Transit Agency
Governing Body	City Council, City of Vallejo
Board Selection	Vallejo City Councilmembers
Contract Service	Vallejo Citizens Transit Corporation (bus) Blue & Gold Fleet LLC (ferry) MV Transportation, Inc (paratransit)

#### SERVICE AREA

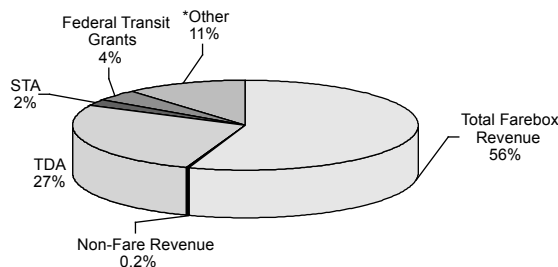
Square Miles	40
Population	205,000

Services are provided primarily connecting to and within the City of Vallejo. Additional service includes: intercity service connecting Vallejo, Solano College, and Fairfield; Bartlink service between Vacaville, Fairfield, and Suisun City and the El Cerrito del Norte BART station; Baylink ferry and supplemental service between downtown Vallejo and San Francisco (Ferry Building and Pier 41); "Runabout" ADA paratransit service within the Vallejo Transit fixed route service area, and the Half Fare Taxi Program within Vallejo city limits.

#### FARE STRUCTURE

	Bus Zone 1	Bus Zone 2	Bus Zone 3	Bus Zone 4	Ferry Transbay	Patronage
Category						
Adult	\$1.25	\$3.00	\$4.00	\$4.50	\$9.00	48%
Youth (6-17)	\$1.00	\$2.75	\$3.75	\$4.25	\$4.50	24%
Senior	\$0.60	\$1.50	\$2.00	\$2.00	\$4.50	16%
Disabled	\$0.60	\$1.50	\$2.00	\$2.00	\$4.50	
Transfer	FREE	FREE	FREE	FREE	FREE	12%

#### OPERATING REVENUES, FY 2001-02



\*Other: State Unrestricted Revenues

#### SYSTEM CHARACTERISTICS

Active fleet	57 motor buses 12 paratransit 3 ferries
Total employees	183
Routes	20
local	15
transbay*	4
intercity	1
*including ferry	

#### Hours of Operation BUS

Monday - Friday	4:30 am - 11:00 pm
Saturday	5:30 am - 11:00 pm
Sunday	no service

#### FERRY

Monday - Friday	6:00 am - 9:45 pm
Saturday	8:00 am - 9:45 pm
Sunday	8:00 am - 9:45 pm

#### PARATRANSIT

Monday - Friday	7:00 am - 7:00 pm
Saturday	7:00 am - 7:00 pm
Sunday	no service

#### INTER-OPERATOR COORDINATION

##### Inter-Operator Connections

Napa Valley Transit	BART
Fairfield-Suisun Transit	AC Transit
Vallejo/Muni Transfer	Benicia Transit

##### SOURCE:

FY03-04 Claim for Transportation Development Act and State Transit Assistance Funds



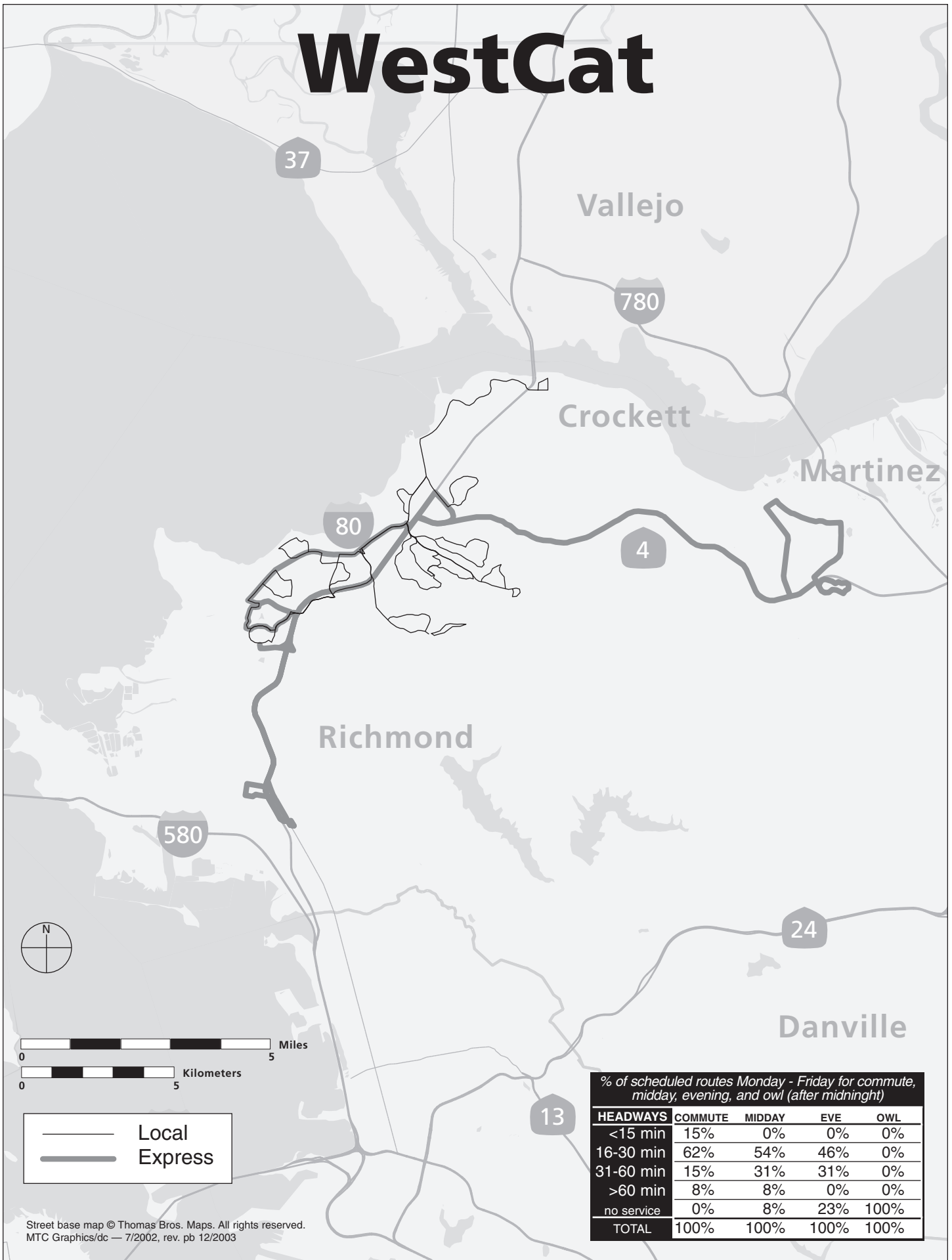
**VALLEJO TRANSIT**

SYSTEM-WIDE BUDGET			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Costs (000)</b>							
	Fixed Route Bus	Bcost	\$4,922	\$5,749	\$6,701	\$7,376	\$7,113
	Ferry	Fcost	4,462	4,653	5,231	5,404	5,892
	Paratransit*	Pcost	1,051	1,117	1,183	1,198	1,195
<b>Total Costs</b>			<b>\$10,435</b>	<b>\$11,519</b>	<b>\$13,115</b>	<b>\$13,978</b>	<b>\$14,200</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed Route Bus	Brev	\$2,304	\$2,743	\$3,249	\$3,220	\$3,227
	Ferry	Frev	2,255	2,902	3,772	4,735	4,272
	Paratransit	Prev	200	210	195	223	167
Total Farebox Revenue			\$4,759	\$5,855	\$7,216	\$8,178	\$7,665
Non-Fare Revenue			41	33	17	385	24
TDA			3,439	2,864	3,045	3,290	3,684
STA			141	386	230	581	316
Federal Transit Grants			618	262	519	556	589
Other			1,478	1,754	1,236	1,381	1,564
<b>Total Revenue</b>			<b>\$10,475</b>	<b>\$11,154</b>	<b>\$12,264</b>	<b>\$14,371</b>	<b>\$13,843</b>
FIXED-ROUTE BUS PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)	Bpass		2,791	2,970	3,065	2,823	2,840
Revenue Vehicle Miles (000)	Brvm		2,189	2,786	2,973	2,453	2,282
Revenue Vehicle Hours (000)	Brvh		112	124	127	118	113
Employee Equivalents (FTE)	Bemp		93	98	115	112	103
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Bcost/ Brvh	\$43.79	\$46.34	\$52.74	\$62.34	\$62.85
Cost Efficiency	(constant FY97 \$)		\$43.79	\$44.75	\$48.87	\$54.75	\$53.45
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$1.76	\$1.94	\$2.19	\$2.61	\$2.50
Cost Effectiveness	(constant FY97 \$)		\$1.76	\$1.87	\$2.03	\$2.29	\$2.13
Service Effectiveness		Bpass/ Brvh	24.84	23.94	24.12	23.86	25.09
Service Effectiveness		Bpass/ Brvm	1.28	1.07	1.03	1.15	1.24
Labor Efficiency (000)		Brvh/ Bemp	1.21	1.27	1.10	1.06	1.10
Farebox Recovery		Brev/ Bcost	46.8%	47.7%	48.5%	43.6%	45.4%
FERRY PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)	Fpass		545	636	736	767	710
Revenue Vehicle Miles (000)	Frvrm		207	212	224	212	211
Revenue Vehicle Hours (000)	Frvh		8	8	8	8	8
Employee Equivalents (FTE)	Femp		38	38	38	36	35
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Fcost /Frvh	\$531.45	\$553.27	\$645.32	\$704.55	\$774.18
Cost Efficiency	(constant FY97 \$)		\$531.45	\$534.26	\$598.01	\$618.78	\$658.48
Cost Effectiveness	(current \$)	Fcost/ Fpass	\$8.18	\$7.32	\$7.11	\$7.04	\$8.30
Cost Effectiveness	(constant FY97 \$)		\$8.18	\$7.07	\$6.59	\$6.18	\$7.06
Service Effectiveness		Fpass/ Frvh	64.94	75.57	90.79	100.05	93.28
Service Effectiveness		Fpass/ Frvm	2.63	3.00	3.29	3.62	3.36
Labor Efficiency (000)		Frvh/ Femp	0.22	0.22	0.21	0.21	0.22
Farebox Recovery		Frev/ Fcost	50.5%	62.4%	72.1%	87.6%	72.5%
PARATRANSIT PERFORMANCE*			1997-98	1998-99	1999-00	2000-01	2001-02
<b>Operating Data</b>							
Total Passengers (000)	Ppass		106	108	102	36	42
Revenue Vehicle Miles (000)	Prvm		424	459	485	304	431
Revenue Vehicle Hours (000)	Prvh		23	25	26	17	26
Employee Equivalents (FTE)	Pemp		29	30	30	17	12
<b>Performance Concepts</b>							
Cost Efficiency	(current \$)	Pcost /Prvh	\$45.71	\$45.40	\$45.17	\$69.75	\$45.66
Cost Efficiency	(constant FY97 \$)		\$45.71	\$43.84	\$41.86	\$61.26	\$38.84
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$9.92	\$10.30	\$11.57	\$33.16	\$28.46
Cost Effectiveness	(constant FY97 \$)		\$9.92	\$9.95	\$10.72	\$29.12	\$24.21
Service Effectiveness		Ppass/ Prvh	4.61	4.41	3.90	2.10	1.60
Service Effectiveness		Ppass/ Prvm	0.25	0.24	0.21	0.12	0.10
Labor Efficiency (000)		Prvh/ Pemp	0.79	0.82	0.87	1.01	2.18
Farebox Recovery		Prev/ Pcost	19.0%	18.8%	16.5%	18.6%	14.0%

\*Vallejo Transit began offering paratransit service in August 1995, and includes both the RunAbout service and the Half Fare Taxi Program.



# WestCat



*% of scheduled routes Monday - Friday for commute, midday, evening, and owl (after midnight)*

HEADWAYS	COMMUTE	MIDDAY	EVE	OWL
<15 min	15%	0%	0%	0%
16-30 min	62%	54%	46%	0%
31-60 min	15%	31%	31%	0%
>60 min	8%	8%	0%	0%
no service	0%	8%	23%	100%
TOTAL	100%	100%	100%	100%

# Western Contra Costa Transit Authority



601 Walter Avenue  
Pinole, CA 94564  
(510) 724-3331

INFORMATION CURRENT AS OF JUNE 2003

## GENERAL DESCRIPTION

Starting Year	1978
Organization Type	Transit Authority
Governing Body	7-member Board of Directors
Board Selection	Appointed by City Councils and Board of Supervisors
Contract Service	MV Transportation

## SERVICE AREA

Square Miles	38
Population	59,700

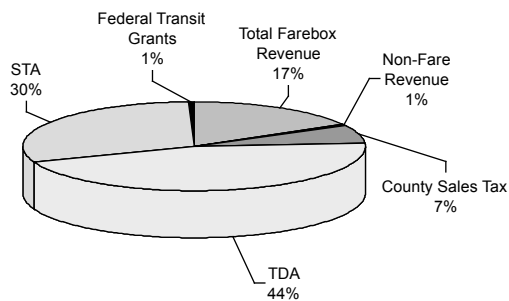
Services are provided in the cities of Hercules and Pinole, as well as in the unincorporated areas of Port Costa, Crockett, Rodeo, Montalvin, Bayview, and Tara Hills.

## FARE STRUCTURE, FY 2001-02

Category	Single Fare Intercity Service	Patronage
Adult	\$1.25	
Youth (under 6)	FREE	52%
Student	\$1.25	
Senior/Disabled	\$0.50*	5%
Transfer	FREE	25%
Inter-Operator Transfer	\$0.50**	18%

\* Senior/Disabled transfer is \$0.75 at the WestCAT Martinez Link  
\*\* Inter-Operator transfer is \$0.75 from BART

## OPERATING REVENUE, FY 2001-02



\*Other: Interest earnings

## SYSTEM CHARACTERISTICS

Active fleet	32 motor buses
	12 paratransit
Total employees	77
Routes	13

## Hours of Operation

Monday - Friday	4:45 am - 12:30 am
Saturday	6:15 am - 12:15 am
Sunday	7:40 am - 8:15 pm

## INTER-OPERATOR COORDINATION

### Inter-Operator Connections:

BART  
AC Transit  
Vallejo Transit (BARTlink)  
Golden Gate Transit

### Joint Fare Instruments and Transfers:

BART Plus Pass  
CCCTA Transfer  
AC Transit Transfer  
Golden Gate Transit

SOURCE:

FY 03-04 Claim for Transportation Development Act and State Transit Assistance Funds

## MTC STATISTICAL SUMMARY OF BAY AREA TRANSIT OPERATORS

# WestCAT

SYSTEM-WIDE BUDGET			1997-98	1998-99	1999-00	2000-01	2001-02
Operating Costs (000)							
	Fixed Route Bus	Bcost	\$1,399	\$3,167	\$3,519	\$3,846	\$4,025
	Paratransit	Pcost	768	807	996	1,094	1,056
<b>Total Costs</b>			<b>\$2,167</b>	<b>\$3,974</b>	<b>\$4,515</b>	<b>\$4,940</b>	<b>\$5,081</b>
Operating Revenue (000)							
Farebox:	Fixed Route Bus	Brev	\$234	\$758	\$787	\$823	\$797
	Paratransit	Prev	66	62	58	56	49
Total Farebox Revenue			\$300	\$820	\$845	\$879	\$846
Non-Fare Revenue			rev	27	51	47	31
Property Tax			0	0	0	0	0
County Sales Tax*			216	211	312	321	342
TDA			1,602	1,668	2,043	2,270	2,299
STA			122	124	1,005	522	1,532
Federal Transit Grants			33	33	27	29	31
Other			106	1,299	596	878	0
<b>Total Revenue</b>			<b>\$2,406</b>	<b>\$4,205</b>	<b>\$4,874</b>	<b>4,940</b>	<b>\$5,081</b>
FIXED-ROUTE BUS PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
Operating Data							
Total Passengers (000)	Bpass		439	1,197	1,290	1,366	1,294
Revenue Vehicle Miles (000)	Brvm		529	1,117	1,152	1,107	1,168
Revenue Vehicle Hours (000)	Brvh		33	66	71	72	72
Employee Equivalents (FTE)	Bemp		27	52	55	55	37
Performance Concepts							
Cost Efficiency	(current \$)	Bcost/ Brvh	\$41.80	\$48.06	\$49.76	\$53.76	\$55.80
Cost Efficiency	(constant FY97 \$)		\$41.80	\$46.41	\$46.11	\$47.22	\$47.46
Cost Effectiveness	(current \$)	Bcost/ Bpass	\$3.19	\$2.65	\$2.73	\$2.82	\$3.11
Cost Effectiveness	(constant FY97 \$)		\$3.19	\$2.56	\$2.53	\$2.47	\$2.65
Service Effectiveness	Bpass/ Brvh		13.11	18.16	18.24	19.09	17.93
Service Effectiveness	Bpass/ Brvm		0.83	1.07	1.12	1.23	1.11
Labor Efficiency (000)	Brvh/ Bemp		1.24	1.27	1.29	1.30	1.95
Farebox Recovery	Brev/ Bcost		16.7%	23.9%	22.3%	21.4%	19.8%
PARATRANSIT PERFORMANCE			1997-98	1998-99	1999-00	2000-01	2001-02
Operating Data							
Total Passengers (000)	Ppass		88	88	77	79	66
Revenue Vehicle Miles (000)	Prvm		285	300	290	281	258
Revenue Vehicle Hours (000)	Prvh		18	20	19	19	17
Employee Equivalents (FTE)	Pemp		15	22	22	22	13
Performance Concepts							
Cost Efficiency	(current \$)	Pcost/ Prvh	\$41.64	\$40.95	\$52.51	\$57.69	\$61.10
Cost Efficiency	(constant FY97 \$)		\$41.64	\$39.54	\$48.66	\$50.67	\$51.97
Cost Effectiveness	(current \$)	Pcost/ Ppass	\$8.75	\$9.18	\$12.99	\$13.81	\$16.06
Cost Effectiveness	(constant FY97 \$)		\$8.75	\$8.87	\$12.04	\$12.13	\$13.66
Service Effectiveness	Ppass/ Prvh		4.76	4.46	4.04	4.18	3.80
Service Effectiveness	Ppass/ Prvm		0.31	0.29	0.26	0.28	0.25
Labor Efficiency (000)	Prvh/ Pemp		1.23	0.90	0.86	0.86	1.33
Farebox Recovery	Prev/ Pcost		8.6%	7.6%	5.8%	5.1%	4.6%

\*County Sales Tax was listed as the Measure C fund in TDA Claim



## Definitions

<b>Fiscal Year (FY)</b>	Reporting period for audited data (e.g., FY 2001-02 runs from July 1, 2001 to June 30, 2002).
<b>Operating Costs (by Mode)</b>	Total expenses from operations, vehicle maintenance, non-vehicle maintenance, general administration, adjustments, direct costs for providing charter services, and all vehicle lease costs; excludes depreciation and amortization expenses.
<b>Operating Revenue</b>	
<b>Farebox (by mode)</b>	Revenue from passenger fares (single fare and passes), including revenue earned directly, special transit fares (which may include funds paid as route guarantees by organizations rather than riders), and revenue derived from revenue sharing agreements with other services and/or operators.
<b>Non-Fare Revenue</b>	Operating revenue derived from: schools for the provision of service exclusively to carry students directly to and from school, carrying all types of freight on passenger runs, operations closely associated with transportation operations, including station and vehicle concessions (vendors), advertising, and automotive vehicle ferriage, and advertising services.
<b>Property Tax</b>	Operating revenue from property tax directly levied by the transit agency.
<b>County Sales Tax</b>	Operating revenue from sales taxes directly levied by the transit agency or from sales tax contributed by other agencies.
<b>TDA (Transportation Development Act)</b>	Operating revenue generated by a one-quarter of one percent sales tax on all retail sales in each county; used for transit, special transit for disabled persons, and pedestrian and bicycle purposes.
<b>STA (State Transportation Assistance)</b>	Operating revenue generated by state funding program for mass transit operations and capital projects.
<b>Federal Transit Grants</b>	Operating revenue from FTA Section 5307 Grants and Section 5303 Planning Grants.
<b>Other</b>	Operating revenue from charter service, city or county general funds, subsidy from other sectors of operation, the 3% Northern or Southern Bridge Group Reserves, feeder bus funds, AB 1107 funds, other federal, state, and local non-operator sources, and other operator sources.
<b>Total Passengers</b>	
	Total of all adult, youth and student, senior and disabled, inter-operator paid transfer, and non-revenue boarding.
<b>Revenue Vehicle Hours</b>	(Also referred to as "Vehicle Service Hours") The total number of hours that each transit vehicle is in revenue service, including layover time. The measure excludes hours consumed while traveling to and from storage facility, and during other deadhead travel.
<b>Revenue Vehicle Miles</b>	(Also referred to as "Vehicle Service Miles") The total number of miles that each transit vehicle is in revenue service. The measure excludes miles traveled to and from storage facility, and other deadhead travel.
<b>Employee Equivalents</b>	One full-time employee (FTE) equivalent equals 2,000 hours per year.

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### **STATISTICAL SUMMARY OF BAY AREA TRANSIT OPERATORS**

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**Data Compilation and Design**  
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For more information about the Metropolitan Transportation Commission, visit the MTC website at [www.mtc.ca.gov](http://www.mtc.ca.gov).

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For regional transit operator information, including updated fare schedules, route maps, and timetables, please visit [www.transitinfo.org](http://www.transitinfo.org).

The *Statistical Summary of Bay Area Transit Operators* is published each year by the MTC Programming and Allocations Section.



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